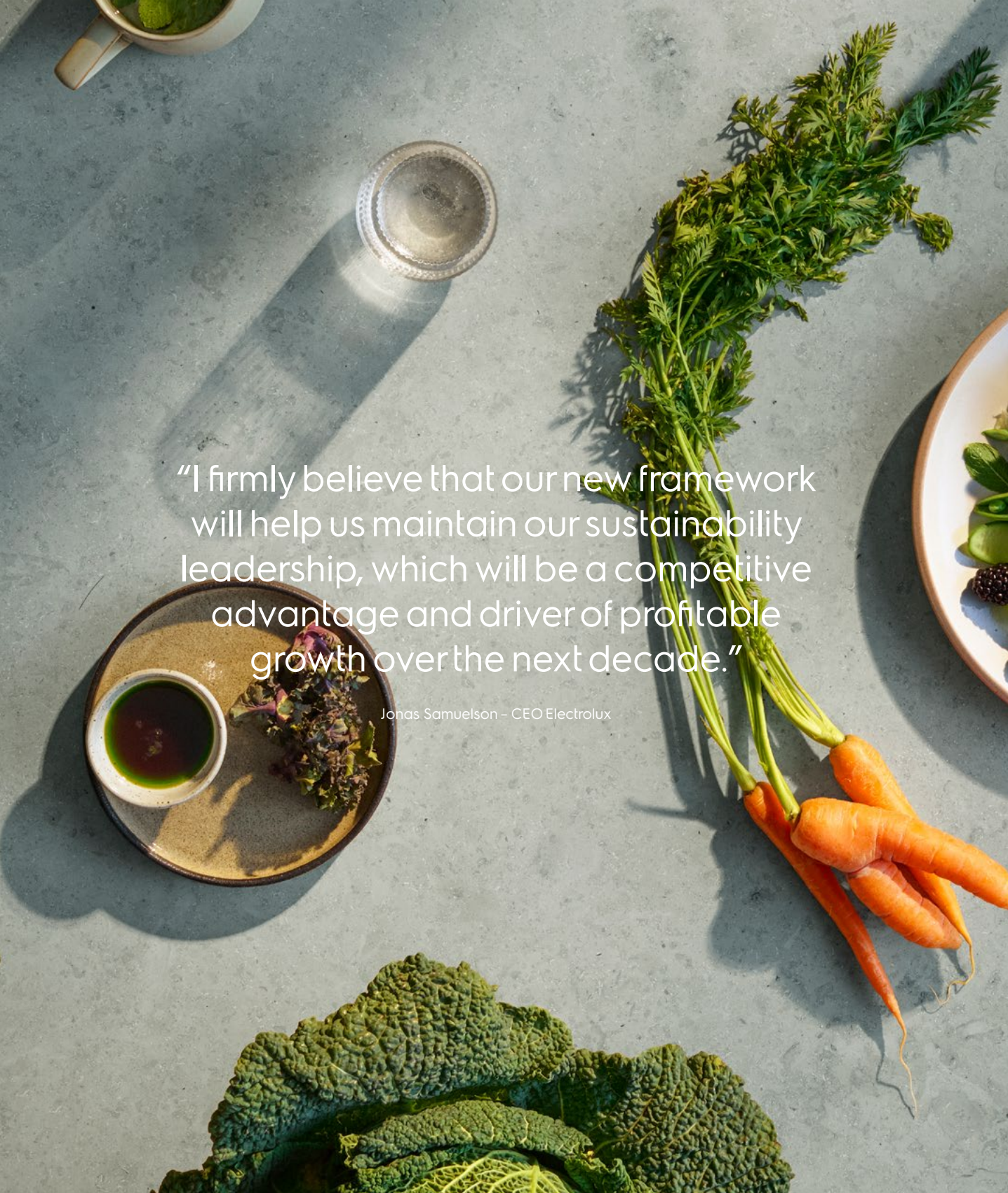




Electrolux Sustainability in Brief



“I firmly believe that our new framework will help us maintain our sustainability leadership, which will be a competitive advantage and driver of profitable growth over the next decade.”

Jonas Samuelson – CEO Electrolux



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2020 in brief

Electrolux has been committed to shaping living for the better for over 100 years. In 2020, Electrolux was recognized as an Industry Leader in the Household Durables category in the prestigious Dow Jones Sustainability Index (DJSI). Electrolux is one of few companies to be recognized for its sustainability leadership with a prestigious double “A” score by the global non-profit CDP for its efforts to tackle climate change and acting to protect water security. During the year, we took a more holistic approach to our sustainability work by launching a broadened sustainability framework. For the Better 2030 will enable Electrolux to continue to create better and more sustainable living for people around the world through to 2030.

Read the full story

www.electroluxgroup.com/sustainability

For the Better – key results 2020

Better Solutions

LEAD IN ENERGY- AND RESOURCE-EFFICIENT SOLUTIONS



Our most energy and water efficient products accounted for 26% of total units sold and 36% of gross profit in 2020

OFFER CIRCULAR PRODUCTS AND BUSINESS SOLUTIONS



We used 6,800 metric tons of recycled plastic in our products in 2020

ELIMINATE HARMFUL MATERIALS



Our Eco@web chemical management tool was rolled out in Asia-Pacific and Egypt

Better Company

BE CLIMATE NEUTRAL AND DRIVE CLEAN AND RESOURCE-EFFICIENT OPERATIONS



-70% absolute reduction of our CO₂ emissions in our operations since 2015

ACT ETHICALLY, LEAD IN DIVERSITY AND RESPECT HUMAN RIGHTS



79% of employees completed our anti-corruption training

DRIVE SUPPLY CHAIN SUSTAINABILITY



74% of our top direct material suppliers have committed to disclose their carbon emissions and set targets

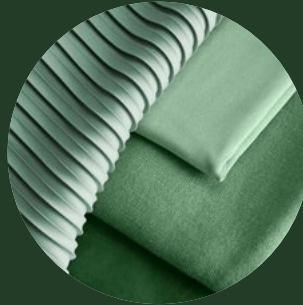
Better Living

MAKE SUSTAINABLE EATING
THE PREFERRED CHOICE



9,400 people engaged in Electrolux Food Foundation events to inspire sustainable food habits

MAKE CLOTHES LAST TWICE AS
LONG WITH HALF THE
ENVIRONMENTAL IMPACT



Make it Last - We launched our first pan-regional campaign to inspire better care of clothes

MAKE HOMES HEALTHIER AND MORE
SUSTAINABLE THROUGH SMART SOLU-
TIONS FOR AIR, WATER AND FLOORS



The UN Cool Coalition approved our plan to replace all high-impact greenhouse gases in our appliances by 2023 at the latest

Our climate targets for the future

CARBON EMISSIONS



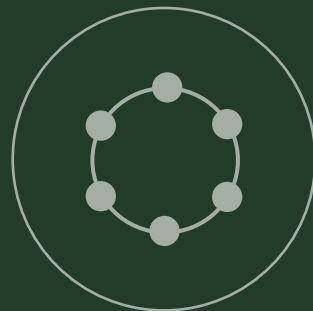
Science Based Target: Reduce carbon emissions in operations by 80% and by 25% in products between 2015 and 2025

OPERATIONS



Climate neutral operations by 2030

VALUE CHAIN



United Nations Global Compact Business ambition for 1.5 °C - climate neutral value chain by 2050

Maintaining our sustainability leadership to 2030 and beyond

In 2020, Electrolux launched its new sustainability framework, For the Better 2030, that includes ambitious objectives for Better Solutions, Better Company and Better Living. For the Better 2030 will ensure Electrolux remains a sustainability leader in its industry throughout the next decade and beyond.



What does For the Better 2030 mean for Electrolux?

JS: I firmly believe that our new framework will help us maintain our sustainability leadership, which will be a competitive advantage and driver of profitable growth over the next decade. In fact, it takes our sustainability objectives to the next level – including the ambition to achieve climate neutrality in our operations by 2030 and in our supply chain by 2050.

HS: For the Better 2030 has broadened our sustainability approach to address topics that are outside the immediate scope of our company. This involves helping people to live more sustainably in their homes while they are using our products by promoting sustainable eating, making clothes last longer and improving their home environment.

What sustainability progress did Electrolux make during the year?

JS: I am particularly proud of our new long-term incentive program for senior managers that includes a substantial climate impact reduction element to drive our climate action going forward. The program is designed to reward the top 260 managers at Electrolux to drive climate action throughout the organization – which will be crucial in achieving our science-based climate target by 2030.

HS: We made good progress in our manufacturing footprint, reducing our emissions by 70% since 2015 as well

as a shift to renewable electricity. We have reduced the energy consumed at our manufacturing sites per product by around 45% compared with 2005, which equates to an annual financial saving of over SEK 700m.

What is being done to implement the 2030 targets?

JS: During the year, we set many of our For the Better 2030 objectives and will finalize the others in 2021. We worked intensively toward our ambitious objective to ‘Lead in diversity’ and over 1,200 employees joined the digital launch of our new Diversity & Inclusion framework.

HS: Circularity and climate action were focus areas in 2020. Importantly, we launched the Sustainability Forum, which is a digital forum to reach out to our employees on sustainability topics such as energy efficiency, recycled materials and social sustainability.

How did Electrolux step up its climate action in 2020?

JS: I was proud to join 155 major companies in signing a statement from the Science Based Targets initiative, urging policy makers to align coronavirus recovery plans with the latest climate science. We also announced our plan to replace all high-impact greenhouse gases in our appliances by 2023 at the latest, as part of our commitment to the United Nations Cool Coalition initiative.

HS: As around 85% of our carbon footprint is in the use phase of our products, developing and offering efficient

products is our greatest contribution to tackling climate change, while also driving profitability. Our most resource-efficient products have consistently had a higher margin in recent years, accounting for 26% of total units sold and 36% of gross profit in 2020.

Does For the Better 2030 align with the global sustainability agenda?

JS: As we continue to refine our new sustainability framework, we will continue to ensure it is closely aligned with the UN Sustainable Development Goals. The UN Global Compact also continues to reinforce our sustainability work, and we are a long-term signatory of its ten principles.

HS: A key development during the year was that we secured a commitment from our top 192 suppliers to disclose their emissions and set targets through the CDP Supply Chain Program.

What progress was made with the non-profit Electrolux Food Foundation during the year?

JS: The pandemic forced many of our community investment activities during the year to be cancelled. But we developed innovative solutions where possible, such as conducting activities online to promote more sustainable eating.

HS: Our initiatives to inspire sustainable eating went digital and we donated more than 900,000 meals for people in need around the world.



Jonas Samuelson



Henrik Sundström

A photograph of two women looking out a window at sunset. The woman in the foreground has long brown hair and is wearing a blue jacket. The woman behind her has short blonde hair and is wearing a grey top. They are both looking out the window with a contemplative expression. The background shows a bright sunset over a landscape.

Electrolux in a changing world

The world in which we operate is constantly changing due to the influence of global megatrends, which create challenges for our business – but also bring about enormous opportunities. Our sustainability framework – For the Better 2030 – helps us manage these global megatrends, and ensures we contribute toward international sustainable development objectives such as the UN Sustainable Development Goals.

Global megatrends that shape our business

Demographics

Global demographic trends – such as population growth, the growing middle class, an aging population and urbanization – are increasing the demand for home appliances and putting more pressure on natural resources. Between 2015 and 2030, another billion people are expected to buy their first refrigerator.

Implications for Electrolux

- Significant growth potential in emerging markets.
- Continued need to improve the environmental performance of products.

- Growing importance of the silver-haired consumer group and the increasing number of smaller households.
- Potential for new business models, e.g. shared ownership.

Resources & planetary boundaries

There is growing concern among various stakeholders that humans are causing irreversible damage to the planet's fragile systems, and that there is an urgent need to reduce greenhouse gas emissions and adapt to a changing climate. There is also a pressing need for businesses to work within

planetary boundaries by developing 'circular business' models that promote resource efficiency, cleaner chemistry and waste reduction.

Implications for Electrolux

- Continued need to improve the environmental performance of products.

- Pressure to reduce water consumption in areas with water scarcity.
- Competition for some metals and minerals.
- Growing importance of the circular economy.
- Expectations to go beyond chemical legislation.

Technology and digitalization

New technologies are scaled rapidly and globally, with purchasing decisions increasingly influenced by online information and social media. The Internet of Things (IoT) promises to connect billions of products in the near future.

Implications for Electrolux

- Greater consumer empowerment and awareness requires transparency and sustainable business practices.
- Digitalization will drive the next wave of operational efficiency, including closer integration with suppliers.

- Connectivity offers opportunities for new business models that result in better resource efficiency.
- IoT enables a lifelong relationship between producers and consumers but requires high standards of data security and privacy.



- No. 8 – Decent work and economic growth
- No. 12 – Responsible consumption and production
- No. 13 – Climate action
- No. 17 – Partnership for the goals

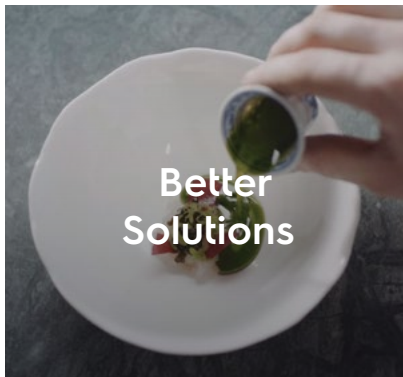
Electrolux and the UN Sustainable Development Goals (SDGs)

The SDGs provide the global community with a roadmap for how to combat global challenges related to economic, social and environmental sustainability. As a sustainability leader in the appliance industry, we believe that we can primarily contribute to SDGs 8, 12, 13 and 17, which are closely aligned with our sustainability framework – For the Better 2030.

The following pages in this report illustrate how we contribute toward sustainability and the SDGs through our actions.

Our sustainability framework – For the Better 2030

Our sustainability framework – For the Better 2030 – defines how Electrolux works to achieve Better Solutions, Better Company and Better Living. It includes our most important sustainability issues and helps us strive toward our purpose to shape living for the better.



Better Solutions

Lead in energy- and resource-efficient solutions

Offer circular products and business solutions

Eliminate harmful materials

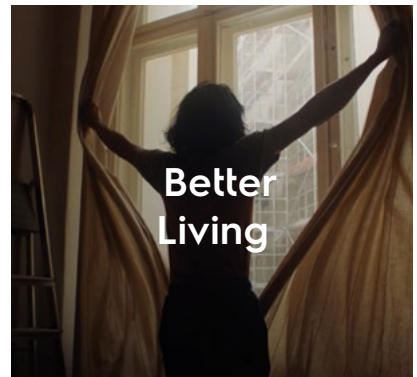


Better Company

Be climate neutral and drive clean and resource-efficient operations

Act ethically, lead in diversity and respect human rights

Drive supply chain sustainability



Better Living

Make sustainable eating the preferred choice

Make clothes last twice as long with half the environmental impact

Make homes healthier and more sustainable through smart solutions for air, water and floors

Supporting the UN Sustainable Development Goals and Climate targets

Better Solutions

Meeting the growing global market for household appliances without increasing environmental impact requires us to further optimize product performance and make better use of resources:

- We create ever more efficient, high-performance appliances, which help consumers to live better lives, save money and reduce their environmental footprint.
- We will proactively contribute toward the circular economy by integrating a circular approach into our products and solutions.
- Our consumers can be reassured that we manage chemicals carefully and replace those that cause concern.

Better Company

We work continuously to be more resource efficient, and become a safer, diverse and more ethical company – both in our own operations and throughout our supply chain:

- We are reducing our own footprint by running efficient operations all around the world.
- We continue to build an ethical, diverse, inclusive and trusted company, where everyone impacted by our operations can feel confident that their rights are respected.
- Our products are to be made in the same way throughout our global supply chain – with respect for the people who made them and care for the environment.

Better Living

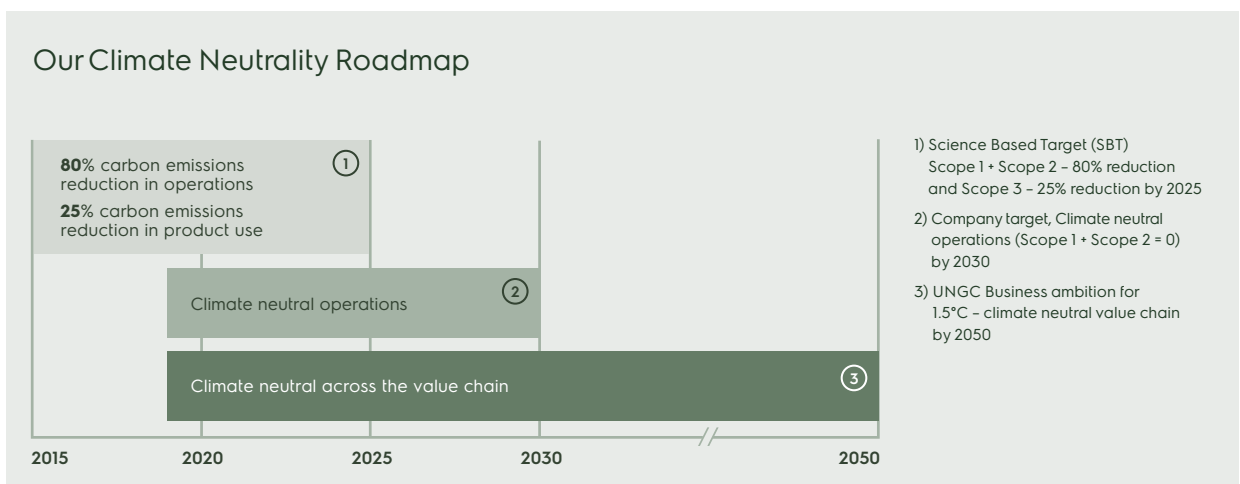
We aim to shape better and more sustainable living around the world by promoting better eating, better garment care and better home environments:

- By positively influencing how our products are used, we can reduce food waste, promote resource efficient food choices and nutrition, as well as enhance sustainable eating experiences.

- As a leading laundry appliance manufacturer, we can further contribute to more sustainable laundry practices by incorporating innovative solutions and promoting modern laundry habits that increase laundry efficiency and improve garment care.
- We offer consumers air, water and floor products and solutions that promote wellbeing in the home by making indoor environments healthier and caring for them more sustainably.

Our climate neutrality roadmap

Our roadmap includes our science-based target that has been approved by the Science Based Targets initiative, and our For the Better 2030 climate neutral operations target. It also includes our commitment to contribute to the United Nations Global Compact Business ambition for 1.5 °C by achieving a climate neutral value chain by 2050.



Our approach in action

The following case stories illustrate how we are working toward our nine For the Better Promises and our Climate Targets throughout our business.





Talking sustainability with our laundry consumers

Electrolux is using its voice to inspire and educate consumers that want to be at the forefront of sustainable living.

“Sustainability is a strong driver for our brands, affecting all parts of the experience from innovation to communication, how products perform and how consumers can improve the outcome,” explains Annika Priou, VP Global Brand Development. “We want to help consumers get better results and we show what we stand for and what we believe in, which leaves a lasting impression of our brand.”

Make it Last campaign

In 2020, Electrolux launched the Make it Last campaign – a global message

platform that embodies our promise to make clothes last twice as long with half the environmental impact. It taps into a deep consumer need to elevate the importance of more environmentally friendly laundry care.

“With the Make it Last campaign, our aim is to increase awareness of more sustainable laundry and promote better behavior while connecting seamlessly to product benefits and features,” concludes Priou. “We know from consumer research that this connection is very important.”



Recycled plastic is fantastic

Every year, over 400 million metric tons of plastic are produced around the world – but less than 12% of it is from recycled materials.

The problem is that plastic doesn't degrade easily and can pollute land, waterways and oceans. As a manufacturer, we are limited by the inadequate supply of high-quality recycled material but are committed to be part of the long-term solution.

The visionary vac made from reused materials and components

In October 2020, we presented a prototype vacuum cleaner entirely made from reused vacuum cleaner components and recycled plastic from discarded electronic consumer

products in partnership with Stena Recycling. The project enabled plastics from discarded hairdryers, computers and vacuum cleaners to be converted into a completely new appliance.

"The project highlights many of the considerations we take into account as we seek to become more circular," says Henrik Sundström, VP Sustainability Affairs.

High recycling ambitions

By 2030, Electrolux product ranges will contain at least 50% recycled

materials. Dish Care is already well on its way to increasing recycled plastics in its products by nearly 40%.

"One critical element in this journey to increase the use of recycled plastic is to link our roadmap to the innovation agenda and our product generation plan," says Massimo Guarnaschelli, VP Head of Global R&D Dish Care. "This will create full transparency around every single opportunity and shift the considerations from just pure cost-saving to a broader perspective in which sustainability is the driver."

"By 2030, Electrolux product ranges will contain at least 50% recycled materials."





Our climate neutral ambitions

We are actively working toward zero carbon emissions from our factories and sites around the world by 2030.

Electrolux continues to reduce its environmental footprint by shifting to renewable energy and promoting resource-efficient operations around the world. Since 2015, we have reduced the CO₂ emissions from our operations by more than 70%.

Drawing on solar power in Australia
With 8,350 roof-top solar panels, the Electrolux Dudley Park cooking plant in Adelaide, Australia, has more than halved its energy use by annually generating around 3,500 MWh of renewable energy while avoiding approximately 2,500 metric tons of CO₂.

Greener, cleaner manufacturing in the U.S.

The modernization of our Springfield site in Tennessee is increasing production capabilities, with improved energy efficiency by 30% and CO₂ emissions reduced by 40%. This will be achieved with new assembly line processes, including electrification, heating, spot cooling and daylight sensors in combination with LED lighting.

More energy efficient R&D hub in Italy

Following an extensive renovation, the 7,000 m² Electrolux R&D Center for dishwashers and frontload fabric care in Porcia was certified to the A3 European Building Energy label in

2020. The center is now equipped with improved insulation, triple glazing, a heat pump to provide efficient heating and cooling, LED lighting and state-of-the-art technologies – to reduce energy use by over 75%.

-70%

reduction in absolute CO₂ emissions in operations since 2015



A force for good during the pandemic

Electrolux and the Electrolux Food Foundation supported initiatives throughout 2020 to provide food and meet the basic needs of those affected by the coronavirus pandemic around the world.

Electrolux Food Foundation launches unprecedented action

The Electrolux Food Foundation supported people in need on five continents – from delivering free meals for the elderly and frontline healthcare workers in Stockholm, to providing food vouchers for those living in Brazil’s poorest communities, and an employee-led Porch Pantry initiative in North America to feed families in need.

“With the onset of the pandemic in early 2020, we quickly saw the need to focus on supporting communities, providing food and provisions to help the most vulnerable in society who were at especially high risk,” says Ingrid Mellstig, Head of the Electrolux Food Foundation.

Red Cross partnership

During the year, the Electrolux Food Foundation announced a partnership with the world’s largest humanitarian network – the Red Cross. The foundation contributed SEK 500,000 which was used following the devastation caused by hurricanes in Central America and flooding in Southeast Asia. Electrolux also contributed to the Red Cross Global Covid-19 Emergency Appeal and Disaster Relief Emergency Fund.

Additional community support in our regions in 2020.

- In **North America**, product donations of USD 2.3 million and cash donations

of USD 70,350 were used to promote sustainable food initiatives.

- Local teams across **Europe** provided 18,200 healthy hot meals for the elderly and healthcare workers while 455 appliances were donated.
- In **Latin America**, organizations and field hospitals set up to deal with the pandemic received 1,109 appliances and funds amounting to SEK 52,000.
- Community support continued in **APAC** and **MEA** helping the elderly, hospitals and cancer institutes with around 1,000 products donated across the region.

Managing health and safety during the pandemic

Electrolux worked to protect the health and safety of 48,000 employees across 120 markets during the coronavirus pandemic.

Protecting the health and safety of our employees around the world required a unique approach as the impact on regions and countries varied in terms of infection rates during the pandemic in 2020. Our business and manufacturing operations were also subject to a variety of local guidelines and restrictions.

Global guidance – local action

Electrolux devised an Incidence Rate (IR) methodology and a four-phase system that could be applied to all

its sites around the world to clearly communicate the level of infection in the local community. The phases were based on weekly calculations, with green phase with an IR of less than 16 cases per 100,000 people, and red the highest with over 300.

A site's phase made it clear what specific action and guidelines should be followed, for example regarding screenings, visitors, drivers and suppliers, PPE, the level of disinfection and

cleaning, international and domestic travel, physical distancing, on-site work as well as trainings, meetings and events.

"We remain committed to being one of the safest companies in the appliance industry as we continue to put our employees' health and safety first," says Giuseppe Caiulo, Head of Group Environmental Health and Safety at Electrolux.





Digital tool to overcome migrant challenges

In 2020, Electrolux joined forces with other companies in Thailand to launch a digital tool that provides access to information and training for vulnerable workers.

The MOVE app was launched in collaboration with the MOVE network to promote the rights of the estimated five million migrant workers in Thailand and raise knowledge on ethical recruitment.

“Thailand is an important market as well as a production and supply hub for Electrolux,” says Cecilia Nord, Director, Responsible Sourcing. “Looking deeper into the supply chain of any organization brings you to sub-suppliers, which are often local companies requiring manual labor, and that’s where migrant workers are more likely to be found.”

A digital information and training hub
The app is an information and training hub that promotes knowledge on

issues such as health and safety and labor law. It enables workers to be aware of their rights and empowers them to make their voices heard in situations that are unsafe and unfair, including advice on how to act during the coronavirus pandemic.

Sharing best practice to overcome migrant labor challenges

Specific challenges related to migrant labor in Thailand include trafficking and forced labor. The pandemic has increased these risks when borders closed, policy focus shifted and jobs were threatened.

“To encourage and share best practice in responsible supply chain management and ensure people understand

their rights, education is a vital tool to be able to make informed decisions,” adds Nord. “The MOVE app is a powerful information platform to reach migrant workers who already have access to smartphones.”



Virtually promoting sustainable eating

In the year that ‘remote’ and ‘virtual’ became the norm for communications, our messages to make sustainable eating the preferred choice followed suit.

Learning on Instagram

On Earth Day in April, the Food Heroes Challenge went live on the Electrolux Instagram account – to allow children to explore how a healthy diet makes for a healthier planet as lockdowns and school closures took hold around the world during the coronavirus pandemic. It involves six practical challenges that can be completed at home such as planting seeds, cooking without waste and a cupboard check to see how far produce have travelled. The campaign reached over one million people around the world.

“Instagram is a great channel to spark conversations between parents and kids about the connection between the food they eat and climate change,” says Andrea Ottosson, Electrolux Social Media Manager.

World Food Day virtual event

In October, a live 30-minute virtual event hosted by the Electrolux Food Foundation on World Food Day informed on how the environmental problems we are facing today can be traced back to the food we eat. A chef,

a scientist and social entrepreneur took to the virtual stage.

“Many people are looking for ways they can contribute to a better planet and the choices we make every single mealtime are the simplest way we can make a difference,” says Ingrid Mellstig, Head of Electrolux Food Foundation and event moderator.





Reimagining our relationship with water

With increasing water scarcity around the world, Electrolux has joined the 50L Home Coalition as part of its work to develop appliances that help consumers to reduce their water use.

Despite two-thirds of the world's population expected to live in water-stressed areas by 2025, the average daily water consumption per person is up to 500 liters in some developed countries. In addition, approximately 16% of energy consumption in the home is related to water usage.

The 50L Home Coalition

In 2020, Electrolux joined the 50L Home Coalition, which is a multi-stakeholder network together with organizations such as the World Economic Forum and Procter & Gamble.

"We're on a quest to offer the most water and energy-efficient home appliances and empower consumers to live more sustainable lives, so it's a natural fit to be part of the 50L Home Coalition," says Jonas Samuelson, Electrolux CEO.

The role of appliances in the 50-liter home of the future

The aim is to reimagine our relationship with water to inspire and enable lifestyle changes while advancing solutions to address water efficiency, reuse and – in certain cases – removal in the home. Ultimately, the coalition

partners have the vision to make 50 liters of daily water use per person an aspiration for all.

"We'll strengthen our innovation strategy to design solutions that will lead in water and energy efficiency, with the help of our partners to ultimately develop appliances that make the 50-liter home of the future a reality," says Elisa Stabon, Electrolux Care Experience Development Manager.

Climate leadership during a pandemic

During the coronavirus pandemic, climate leadership became more important than ever to keep climate change in focus and ensure we build back better and more sustainably following the global disruption.

Influencing more sustainable recovery plans

In May 2020, Electrolux joined 155 major companies in signing a statement from the Science Based Target initiative, urging policy makers to align their coronavirus economic recovery plans with the latest climate science.

“The coronavirus pandemic has forced business into unprecedented territory, but we believe addressing climate change is as urgent as ever,” says Jonas Samuelson, Electrolux CEO. “We will continue to strive for reduced emissions from our operations and products as we provide appliances that are

essential for better and more sustainable living around the world.”

Business leadership for a climate neutral economy

In September 2020, Electrolux joined more than 170 European businesses, investors and business networks, in calling on EU leaders to sharpen emission reduction targets and deliver on the EU ambition to become climate neutral by 2050. The call to policy-makers was to reduce greenhouse gas emissions by at least 55% by 2030, which is necessary for the EU to become climate-neutral by 2050.

Supplier emissions commitment

In 2020, Electrolux secured commitments from its top 192 suppliers, which make up 74% of its global purchasing spend on parts and materials, to disclose their emissions and set targets through the CDP Supply Chain Program.

“We see our suppliers as an extension of our company and believe we need to have the same sustainability ambitions in our supply chain as we do in our own operations,” explains Peter Truyens, Electrolux SVP Group Purchasing. “Suppliers are clearly buying into this message and are really enthusiastic about joining this journey.”



“We will continue to strive for reduced emissions from our products and operations as we provide appliances that are essential for better and more sustainable living around the world.”

Facts & Figures 2020

1 Lead in energy and resource-efficient solutions

The roadmap to 2030

Be a leader in product efficiency for key categories and markets by 2030.

Continue to develop products with good environmental performance, with a focus on energy and water efficiency.

Continue to drive the market for efficient products through awareness-raising consumer campaigns and by integrating sustainability into the Group's brands.

Next steps 2021

Preparing for new energy labeling and raised energy-efficiency standards in the EU.

Further integration into product R&D. Continue to spend one-third of our R&D budget on sustainable product innovation, in terms of water and energy efficiency.

Use our global influence to inspire and educate consumers around sustainable living globally.

Our most energy and water efficient products

26%/36%

Our most energy and water efficient products accounted for 26% of total units sold and 36% of gross profit for consumer products in 2020

2 Offer circular products and business solutions

The roadmap to 2030

Where possible replace virgin materials with recycled materials in our products.

By 2030, our goal is for our product ranges to be made from at least 50% recycled plastic.

Increase the amount of scrap-based steel in our production.

Identify and evaluate relevant circular business models that can be scaled up.

Next steps 2021

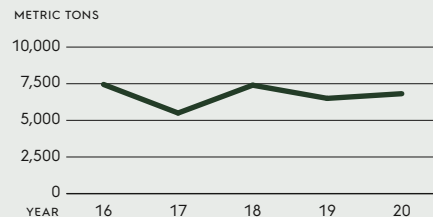
Expand strategic partnerships with suppliers. Leverage experience from Europe in other regions. Create roadmaps with milestones on how to achieve our 2030 targets.

Focus on purchasing and R&D efforts to enable the introduction of recycled plastic in more applications. Improve and develop our communication around products made from recycled material.

Continue to leverage experience from North America in other regions and identify suppliers of scrap-based steel outside North America.

We will continue to identify and evaluate initiatives, with the aim to scale up the most successful.

Recycled plastic



● On track
 ● Additional effort required
 ● Off track
 ○ Work has not yet begun

3 Eliminate harmful materials

The roadmap to 2030	Next steps 2021	Eco@web
Implement a best-in-class global system for improving the control of chemicals throughout our complex supply chain and work with suppliers to replace chemicals of concern.	Improve the coverage of supplier declarations of chemicals throughout our regions. ●	Our Eco@web chemical management tool was rolled out in Asia-Pacific and Egypt
Raise the bar on chemical requirements, taking into account new scientific findings.	Annual update of the Electrolux Restricted Materials List. ●	
Eliminate high-impact greenhouse gases from our products.	Continue to phase-out high-impact greenhouse gases in air conditioning, food preservation and fabric care globally. ●	

4 Be climate neutral and drive clean and resource-efficient operations

The roadmap to 2030	Next steps 2021	Energy efficiency per product
Reduce our CO ₂ footprint by 85% by 2025 (2015 baseline) and achieve climate neutral operations by 2030.	Continue the inventory of our fossil fuel footprint in our operations. Develop a global roadmap based on fossil free equipment and processes. ●	<h1>11.5%</h1> <p>Energy efficiency per product improved by 11.5% compared with 2015</p>
Improve energy efficiency at our manufacturing sites and warehouses by an additional 12.5% by 2025 (2020 baseline).	Implement our updated energy management certification scheme, Green Spirit 2.0. ●	
Improve water efficiency in our operations, in water risk areas, by 25% by 2025 (2020 baseline).	Update the WWF water risk assessment for our manufacturing footprint. ●	
Continue to replace fossil fuels with renewable energy, with 65% of our energy generated from renewable sources by 2025.	Continue to source electricity from certified renewable sources. Start piloting bio fuels and electrification of processes. ●	
Certify all plants to the Zero Landfill program by 2025.	Continue the certification process. ●	

● On track
 ● Additional effort required
 ● Off track
 Work has not yet begun

5 Act ethically, lead in diversity and respect human rights

The roadmap to 2030

Continue to build a Group-wide approach to human rights and ensure strong management of human rights issues.

Drive a company culture based on ethics, integrity and respect by providing leadership that demonstrates and nurtures inclusion and accountability. This will foster an environment where people feel safe to speak up.

Take proactive measures to ensure that various elements of the global anti-corruption compliance program are effective in practice.

Next steps 2021

Continue to conduct local assessments and follow up assessment action plans.

Engage leaders at all levels in activities to build an ethical culture.

Ensure employees in all parts of the organization are educated in the Code of Conduct and relevant key policies.

Align and improve corruption prevention efforts throughout the company through various methods. This includes the implementation of relevant policies and instructions, trainings, audits, and internal inquiries. Emphasize the zero-tolerance message for bribery and corruption throughout the organization.

Human rights – Code of Conduct

79%

79% of eligible employees completed our anti-corruption training

Human rights impact assessment completed in Romania in 2020

The roadmap 2030

Ensure a pathway to industry leadership in diversity & inclusion by developing and implementing a global roadmap.

Electrolux will be the leader on health and safety in the appliance industry, wherever we operate in the world.

Continue to invest in the communities in which we operate in around the world.

Next steps 2021

Establish and drive four workstreams: (1) Target development; (2) Review of people processes; (3) Training; and (4) Communications.

Continue to reduce our accident frequency. Attain safety certifications for our manufacturing facilities.

Continue to adapt, re-create and launch our community investment programs in digital formats.

Health and safety – Community investment

Total Case Injury Rate at Group level is now at 0.5 per 100 employees per year.

900,000

The equivalent to 900,000 meals were donated in 2020 through employee-led projects in local communities and a global partnership with the Red Cross.

● On track ● Additional effort required ● Off track ○ Work has not yet begun

6 Drive supply chain sustainability

The roadmap to 2030	Next steps 2021	Supplier commitment to disclosing and reducing emissions
Secure compliance to Electrolux principles among our direct suppliers of components, finished goods, licensed products and services. Engage in high-priority geographies and topics further up the supply chain.	Leverage new Sourcing strategy and organization to increase coverage of supply base, and create engagement on both sides - to drive supplier performance through dedicated supplier improvement projects.	<p>192</p> <p>In 2020, we secured the commitment from our top 192 suppliers to disclose emissions and set targets through the CDP Supply Chain Program</p>
Ensure transparency in mineral and material supply chains from high-risk areas, working towards a conflict free supply chain by 2025.	Improve supplier response rate in our annual survey and promote a conflict free supply chain.	
Drive the environmental performance of all strategic suppliers on key metrics, aiming at helping them become climate neutral by 2030.	<p>Increase the proportion of suppliers that commit to reporting to CDP.</p> <p>Initiate cooperation with suppliers on water risks.</p>	

The roadmap to 2030	Next steps 2021	Logistics
Build partnerships with suppliers of all categories to contribute toward the Electrolux sustainability priorities.	Expand the usage of self-assessment tools for our main suppliers and set improvement targets.	<p>11% & 23%</p> <p>Reduced CO₂ emissions in our land and sea transportation by 11% and 23% respectively since 2015</p>
Halve our transport emissions by 2025 and make them climate neutral by 2030.	<p>Continue work to integrate sustainability performance into supplier evaluations.</p> <p>Pilot renewable fuel and electrification of our fleet.</p> <p>Continue the implementation of environmental scorecards in the tendering process for dedicated transport services.</p> <p>Collaborate with logistic partners to share and discuss best practice and implement initiatives to reduce transport emissions.</p>	

● On track
 ● Additional effort required
 ● Off track
 ○ Work has not yet begun

7 Make sustainable eating the preferred choice

The roadmap 2030	Next steps 2021	Digital initiatives
Launch enhanced food preservation solutions that help reduce food waste and ensure food quality.	We continue to innovate and develop new products and solutions that help consumers reduce food waste and ensure food quality. ●	<p>9,400</p> <p>9,400 people engaged in Electrolux Food Foundation events to inspire sustainable food habits</p>
Provide consumers with functionalities that help them make more efficient use of food resources during cooking.	Intuitive functionality for consumers is a key R&D innovation area going forward. ●	
Launch product solutions that help to enhance the experience of eating sustainably and inspire better eating habits through providing practical support and advice.	We are continuously launching new solutions that promote the consumer experience in the area of sustainable eating. ●	
Partnerships with food experts on food and food waste to advance knowledge and inspire people around the world.	We will continue to develop our existing partnerships and investigate new partnering opportunities. ●	
Inspire people to eat more sustainably through the Electrolux Food Foundation – including educating 300,000 people on sustainable eating by 2030.	Continue our work with the Electrolux Food Foundation until 2030. ●	

8 Make clothes last twice as long with half the environmental impact

The roadmap 2030	Next steps 2021	Consumer campaigns
Help consumers maximize the life of their clothes and help them better care for their clothes in general.	Continue to deliver products, solutions and campaigns that help consumers take better care of their clothes. ●	<p>In 2020, we launched the Make it Last campaign and joined the 50L Home partnership to inspire consumers to better care for their clothes while reducing resource use</p>
Assist in reducing environmental impact during garment care.	Continue to deliver products, solutions and campaigns that help consumers to reduce the environmental impact of their laundry behavior. ●	

● On track ● Additional effort required ● Off track ○ Work has not yet begun

9 Make homes healthier and more sustainable through smart solutions for air, water and floors

The roadmap 2030	Next steps 2021	High impact gases
Inspire better home care habits by providing solutions that actively guide consumers toward more sustainable habits in caring for their home.	We will continue to develop solutions that enable consumers to inspire more sustainable home care habits. ●	The UN Cool Coalition approved our plan to replace all high impact greenhouse gases in our appliances by 2023 at the latest
Work to increase awareness of issues around air and water hygiene, to ensure that solutions are effective and broadly accessible.	We will continue to raise awareness of air and water hygiene issues. ●	
Continue to provide innovation that makes it possible for consumers to reduce environmental impact during usage – to bridge the gap between the need for comfort and care for the planet.	We will continue to innovate to enable consumers to reduce their environmental impact. ●	

Our Climate Target

By the end of 2020, we reduced our absolute scope 1 and 2 greenhouse gas emissions by 70% compared to 2015 – toward our 80% reduction target by 2025 and our 100% reduction by 2030. Read more about our scope 1 & 2 emissions in our Promise Be climate neutral and drive clean and resource-efficient operations. Electrolux Science Based Target (SBT) Scope 3 emissions decreased by over 20% from 52 million metric tons CO₂ in 2015.

The Roadmap to 2030	Read more in the related promises
Be a leader in product efficiency in our most important markets. ●	Lead in energy and resource efficient solutions
Eliminate high-impact greenhouse gases from our products. ●	Eliminate harmful materials
Improve efficiency throughout our operations and supply chain. ●	Be climate neutral and drive clean and resource-efficient operations
Increase the share of renewable energy for our operations to 50%. ●	Be climate neutral and drive clean and resource-efficient operations

● On track ● Additional effort required ● Off track ○ Work has not yet begun

Our value chain



Our value chain

A value chain perspective on sustainability helps us identify how we can best manage our impacts and create optimal value.

Product development

Close collaboration between Design, Marketing and R&D enables new products to offer best-in-class consumer experiences, and leading environmental performance.

Suppliers

Working with suppliers safeguards our standards and develops supplier capacities to further improve sustainability performance.

Electrolux operations

We work to reduce the environmental footprint of our operations, maintain high ethical standards and working conditions, as well as to have a positive impact in local communities.

Generating value

Products with leading environmental performance deliver customer value in line with our business strategy, while reducing negative impact on the environment.

Generating value

Enforcing our standards supports human rights and raises environmental, labor and economic standards – particularly in emerging markets.

Generating value

We create societal benefit by providing jobs, knowledge transfer, economic opportunities and local community engagement.



Transport

More CO₂ is emitted transporting our goods than through our total operational energy use.

Generating value
Addressing transportation emissions contributes toward our climate targets and supports suppliers in their work to improve their environmental and labor standards.



Sales

Energy and performance labeling, and sustainability communication allow us to raise consumer awareness of resource and product efficiency.

Generating value
Promoting transparency and our efficient product offering contributes to retailer sustainability goals and more sustainable consumer choices.



Consumer use

As the main environmental impacts of our products occur during their use, product energy and water efficiency is a top priority.

Generating value
Providing efficient products, raising consumer awareness and increasing appliance connectivity can help counter rising global CO₂ emissions, while reducing food waste and the wear of clothes.



End-of-life

Legislation on appliance recycling is increasingly being introduced into markets, and our market research indicates that recycling is a top priority for consumers.

Generating value
Building resource-efficient and closed-loop systems improves material reuse and diverts waste from landfill.



Our key sustainability
achievements 2015-2020

Following the completion of our For the Better 2020 sustainability framework at the end of 2020, we made good progress on our sustainability objectives since 2015.

Better Solutions

Constantly improve product performance and efficiency

Energy efficient products launched include the Line 6000 professional tumble dryer, which achieves over 60% energy savings, and SoftWater Technology for domestic appliances, which prevents fading while reducing the environmental impact of laundry.

Make better use of resources

We have made progress on incorporating recycled plastic into our products since 2015 and used 6,800 metric tons in 2020.

Eliminate harmful materials

Global roll-out of the RoHS directive (Restriction of Hazardous Substances) and BPA (bisphenol A) in food contact applications was banned from Electrolux products.

Better Operations

Achieve more with less

We reduced absolute CO₂ emissions in our operations by 70% since 2015. We also improved overall water efficiency by more than 40% compared with 2015, with particularly good progress in factories in water scarce regions.

Ensure the best health and safety

Since 2015, our injury rate has declined by at least 6% every year throughout the Group. The Total Case Injury Rate at Group level is now at 0.5 per 100 employees per year.

Always act ethically and respect human rights

Developed a Group approach to Human Rights and impact assessments, and launched the Electrolux Code of Conduct.

Better Society

Solutions for healthy and sustainable living for more people

Electrolux played an active role in United for Efficiency (U4E), led by the United Nations Environment Program to develop recommendations on how emerging markets can leapfrog to greater energy efficiency.

Be a force for good

Established the Electrolux Food Foundation and global partnerships with Worldchefs and AIESEC International, to drive community projects around the world.

Improve sustainability in the supply chain

Developed supplier screening methodologies and self-evaluation tools to promote and drive sustainability performance.

ELECTROLUX -50% CLIMATE TARGET FOR 2020

-39%

This target aimed to reduce our climate impact by 50% focusing on product efficiency, and it encompassed our main product categories. Sales volumes and emission factors were normalized to 2005. The Group's 50% target was not reached mainly due to delays in legislation and product efficiency regulation in key markets. The 50% target was established in 2013, before the UN Paris agreement in 2015 and the launch of the Science Based Target (SBT) initiative. The Electrolux SBT replaced the 50% target. For more results see the separate Electrolux Sustainability Report online.

Sustainability milestones

1991

First Environmental Policy.

1995

First Environmental Report.

1999

First time Electrolux is included in the Dow Jones Sustainability Index as the sustainability leader in its industry.

2002

Formalized corporate social responsibility commitments and implemented the Workplace Code of Conduct.

2003

Electrolux joined the UN Global Compact.

2004

Implemented the Electrolux Restricted Materials List.

2011

Ethics Helpline was launched.

2014

New carbon target to halve our climate impact by 2020 compared with 2005.

2016

Electrolux Food Foundation established and the Feed the Planet partnership with Worldchefs and AIESEC launched.

2018

One of the first 100 companies with a Science Based Target approved to meet the Paris agreement's climate targets.

2021

Inclusion in the CDP climate leadership category and for acting to protect water security.

Awards and recognition

The Group's sustainability performance helps strengthen relations with new and existing investors and consumers. Last year, our commitment to sustainability was recognized by:

CDP Climate & Water

Electrolux has been recognized for its sustainability leadership with a prestigious double "A" score by the global non-profit CDP. Electrolux is one of few companies to receive top marks both for its efforts to tackle climate change and acting to protect water security. For five years Electrolux has been on the CDP climate A list, whilst the place on the water A list is a first.

Dow Jones Sustainability World Index

Electrolux is included in the Dow Jones Sustainability Index (DJSI) World and Europe. Manjit Jus, Global Head of ESG Research and Data, S&P Global: "We congratulate Electrolux for being included in the DJSI WORLD. A DJSI distinction is a reflection of being a sustainability leader in your industry. With a record number of companies participating in the 2020 Corporate Sustainability Assessment and more stringent rules for inclusion this year, this sets your company apart and rewards your continued commitment to people and planet."

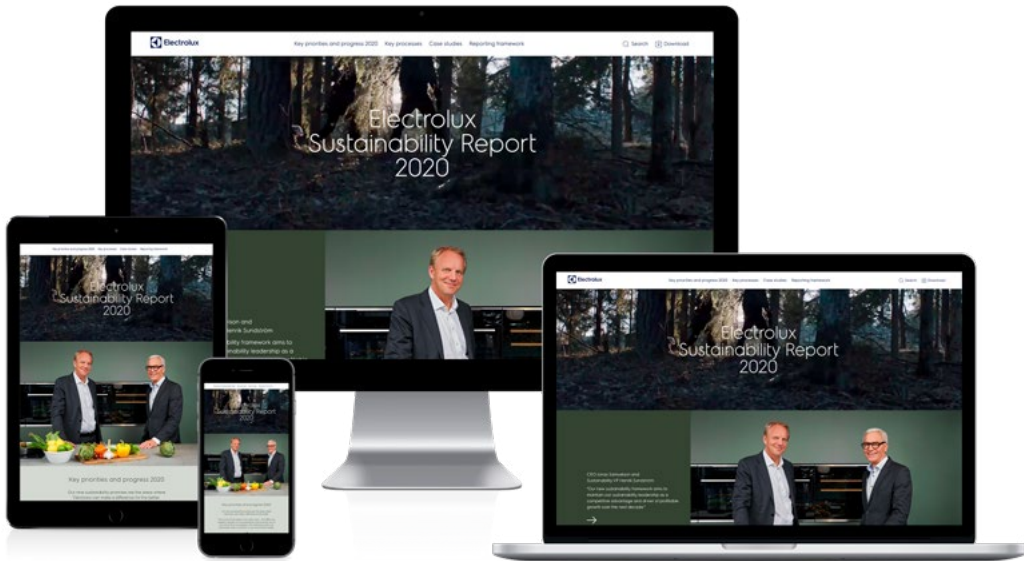
SAM, now part of S&P Global

Electrolux received the SAM Silver Class award in the 2020 SAM Corporate Sustainability Assessment (CSA). Each year, over 3,400 of the world's largest companies are invited to participate in the SAM CSA. Within each industry, companies with a total within 5% of the top performing company's score receive the SAM Silver Class award. SAM CSA scores are also the basis for including companies in the prestigious global Dow Jones Sustainability Indices (DJSI). Electrolux is a member of DJSI World.



Read the full story

Read Electrolux full Sustainability Report on the web:
electroluxgroup.com/sustainabilityreports/2020



Concept, text and production
Electrolux Sustainability Affairs and
Hallvarsson & Halvarsson.



The Electrolux purpose

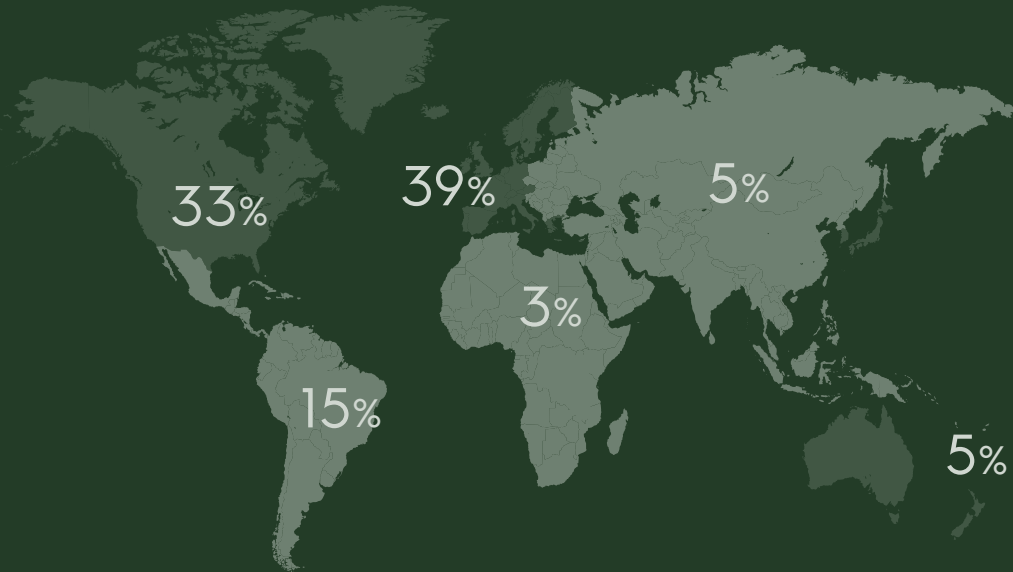
We shape living for the better by reinventing taste, care and wellbeing experiences, making life more enjoyable and sustainable for millions of people.

Our offering

Electrolux is a global leader in household appliances. We offer thoughtfully designed, innovative and sustainable solutions under esteemed brands including Electrolux, AEG, Anova, Frigidaire, Westinghouse and Zanussi.

Sales by region

■ Core markets ■ Growth markets



60

million products sold annually

116

billion SEK in sales

>120

countries

48,000

employees



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For more detail and comprehensive performance data, please see our
Sustainability and GRI report:

www.electroluxgroup.com/sustainabilityreport2020