## Electrolux PROFESSIONAL

Well positioned to create value Investor Day 2020

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## Agenda

10:00	Welcome Jacob Broberg, SVP Investor Relations and Communications
10:05	Capturing the growth potential of Electrolux Professional through its industry-unique position <b>Alberto Zanata, President and CEO</b>
10:30	Food & Beverage and Laundry – A complete offering under one brand Torsten Urban, SVP Product and Marketing
10:45	Electrolux Professional Europe - Delivering consistent growth in a mature market Philippe Zavattiero, SVP and GM Europe
11:00	Break
11:05	Industrial Operations - Global footprint with local customer proximity Carlo M. Caroni, COO
11:20	Financial strategy and road towards the financial targets Fabio Zarpellon, CFO
11:40	Summary Alberto Zanata, President and CEO
11:45	Q&A
12:15	Investor Day closes













Electrolux Professional Investor Day 2020

Capturing the growth potential of Electrolux Professional through its industry-unique position Alberto Zanata, President and CEO

# Positioned for profitable growth in an attractive industry



# Strong position in attractive markets



Well positioned to meet customer needs



Solid financial profile with further upside



Experienced management team to deliver on the plan

#### Team presenting today





Alberto Zanata President and CEO



Jacob Broberg SVP Investor Relations and Communications



**Torsten Urban** SVP Product and Marketing



Philippe Zavattiero SVP and GM Europe



Carlo M. Caroni



Fabio Zarpellon CFO

#### Electrolux Professional snapshot





Organic growth of ~3% (i.e. excluding acquisition and currency impact).

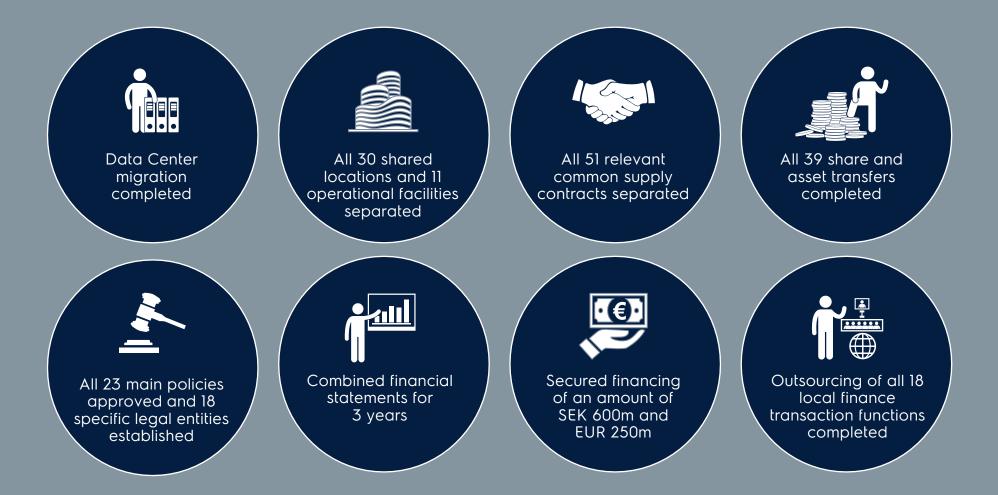
### A strong core with select add-on acquisitions





### Fully operational as a standalone company





# Industry-unique position with full-solutions offering under one brand





One brand covering Food, Beverage and Laundry

Broad customer base in an attractive market

Attractive financial profile with a solid track record

#### Our mission





Making our customers' work life easier, more profitable and truly sustainable every day

#### Operating in a growing and resilient market Global market size of USD ~28 bn





USD **~25.5 bn** Growth 3-4%



USD **~2.5 bn** Growth 2-3%

Food and Beverage solutions

olux Professional Investor Day 2020

Laundry solutions Population growth
 Urbanization
 Increasing workforce participation
 Growing disposable household income
 Changes to customer and consumer behavior
 (such as increased eating on-the-go and eating out-of-home)

Estimated market size 2019 and historical annual growth

#### A changing consumer and customer behaviour



#### Sustainability

Growing focus on total cost of ownership vs. upfront investment cost



#### Digitalization

Demand for technologically advanced equipment to increase uptime & support staff

#### Flexibility

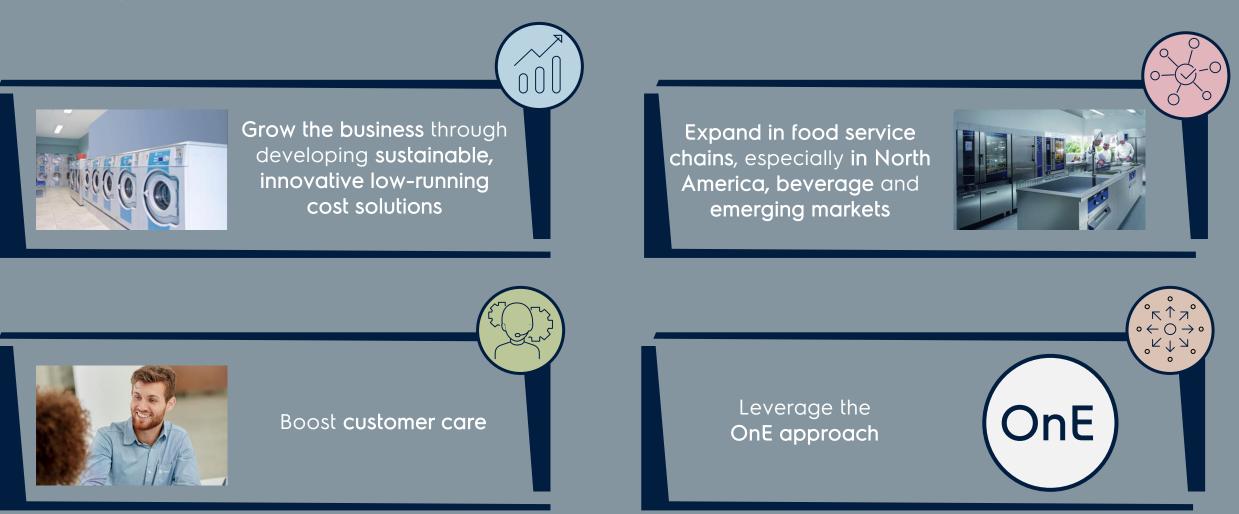
Demand for more flexible appliances to reduce footprint

#### Trends

Changing consumer habits and customer preferences (mainly food & beverage trends)

#### Strategic cornerstones





Built on a foundation of operational excellence to improve sales productivity and cost efficiency within the supply chain

#### FOOD SOLUTIONS **BEVERAGE SOLUTIONS** LAUNDRY SOLUTIONS Skyline – the first truly integrated Line 6000 - a step change in the Precision brewers - allows to customize the taste profile of Cook & Chill system in the industry in terms of productivity, market with the products talking coffee while maintaining its taste cost of ownership and to each other usability / ergonomy for longer

## (00) Innovation is part of our DNA



15











North America food service chains Growing organically and through M&A to achieve critical mass and recognition as a "US player" with support from chains to further expand business with them globally







Emerging markets	Increasing presence in Asia through manufacturing, distribution and services
Beverage	Strengthening our beverage and coffee offering through organic investment and M&A to strengthen our market share



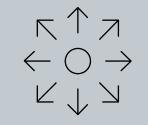


We remain connected with our customers throughout the lifetime of the products

~10,000 authorized technical experts <sup>(1)</sup> in >110 countries



Our integrated customer care product



Flexible service offering

Keeping track of the installed base

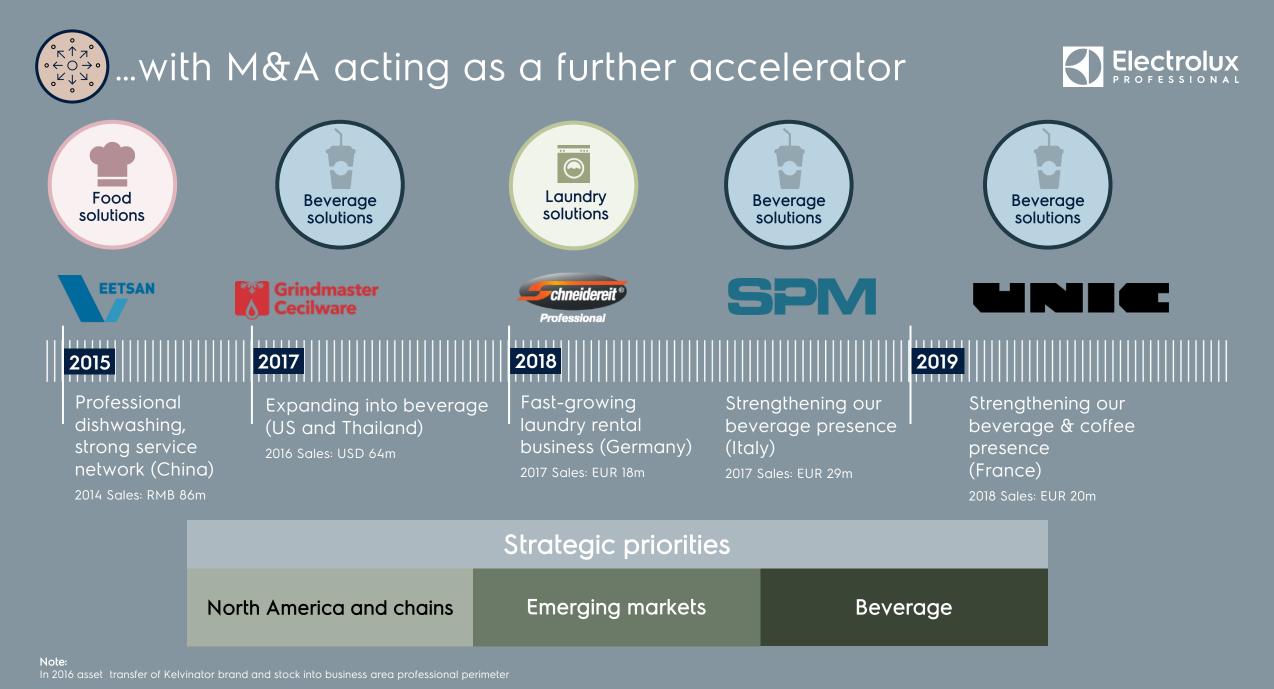
Targeted promotions of accessories and consumables

**Note:** 1. via >2,000 service partners









#### Coronavirus update





# Positioned for profitable growth in an attractive industry



# Strong position in attractive markets



Well positioned to meet customer needs



Solid financial profile with further upside



Experienced management team to deliver on the plan



Food & Beverage and Laundry A complete offering under one brand Torsten Urban, SVP Product and Marketing

#### Well positioned to meet customers' needs



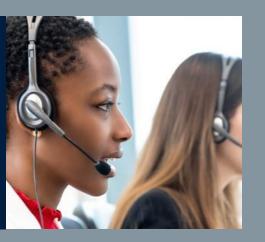
## Complete offering



#### Innovative solutions



#### Global customer care



#### OnE approach



### Complete offering in foodservice







## Complete offering in beverage







### Complete offering in laundry

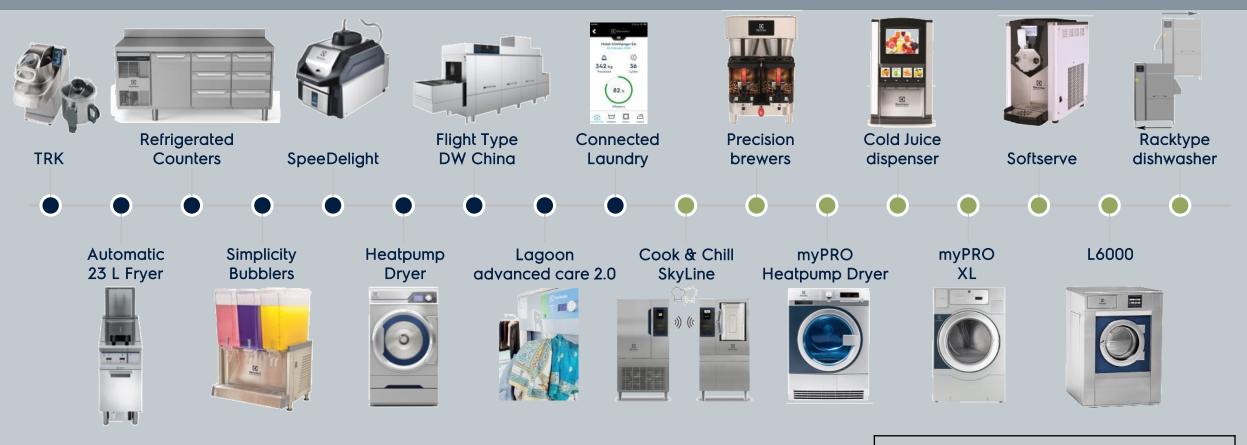






### Drive organic growth through innovation





Ar	nnual spend	Average 2017 – 2019
Rð	D / net sales	4.4%



#### We help our customers save money



Our focus: sustainable, innovative, low running cost solutions in laundry **55%** Chemicals

15%

nvestment

20% Energy



Company estimate of total life cycle cost for a professional laundry installation

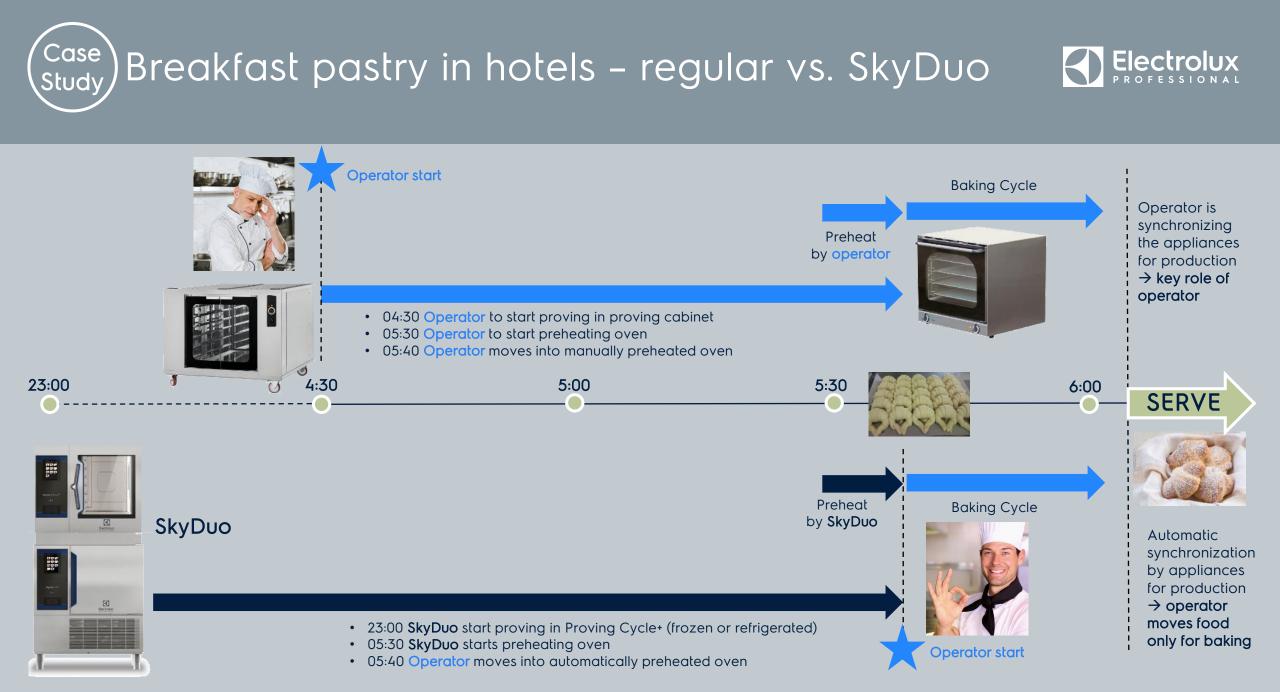
Note:





What?	How?	Result
Renovation of 19 laundry rooms	Automatic load detection & adaption	Energy savings <b>&gt;60%</b>
Full turn key solution	Efficient dosing	Detergent savings >50%
incl. Essentia maintenance contract	Heatpump Technology	Water savings >50%
Total investment SEK 6.0m	Connectivity	Effortless use, peace of mind
SEK O.UIII	Vision booking system	Total savings SEK 4.6m over 10 years

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#### We deliver on our customers' needs



## **KEY BENEFITS**

ACROSS

## CATEGORIES



Long-term savings

Lowest running cost and total cost of ownership, and embrace a sustainable lifestyle



Performance Best in class performance



Outstanding productivity

Produce or wash/dry less in more to make your business more profitable



Real-time solutions

Monitor your equipment's status and performance from anywhere and take action to improve your business



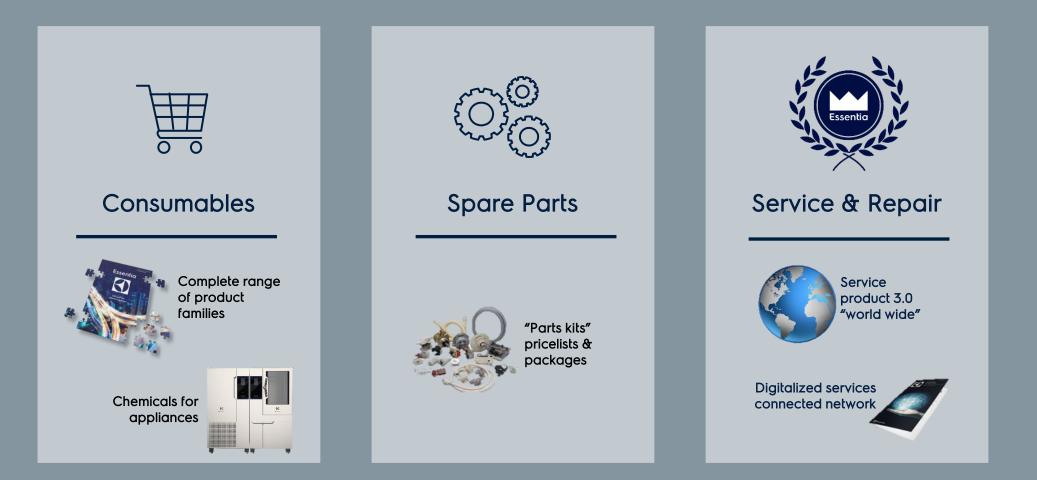
Easier, healthier, safer



Certified ergonomic design with a human-centred approach for an outstanding user experience

#### We have a strong customer care offering





#### Boosting our customer care Being an integral part of the full solution delivery

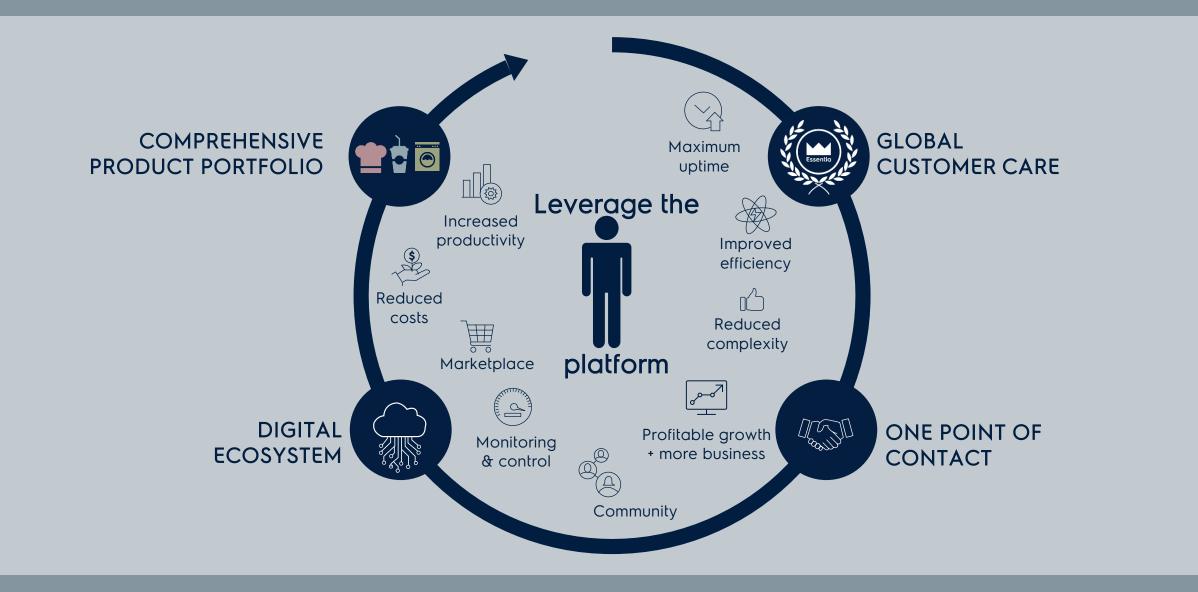




Easy to sell, easy to buy, easy to service

#### OnE approach







#### <sup>e</sup> sy)Successful implementation of OnE





## Well positioned to meet customers' needs







#### Innovative solutions



Global customer care



#### OnE approach





Electrolux

## Electrolux Professional Europe Delivering consistent growth in a mature market Philippe Zavattiero, SVP and GM Europe

# One of the global leaders in a market with significant opportunities



Stability and consistency in complex markets



Clear targets and focus on new opportunities



Optimized infrastructure and distribution model



#### Profitable growth



## Successfully addressing customers' needs in a complex market



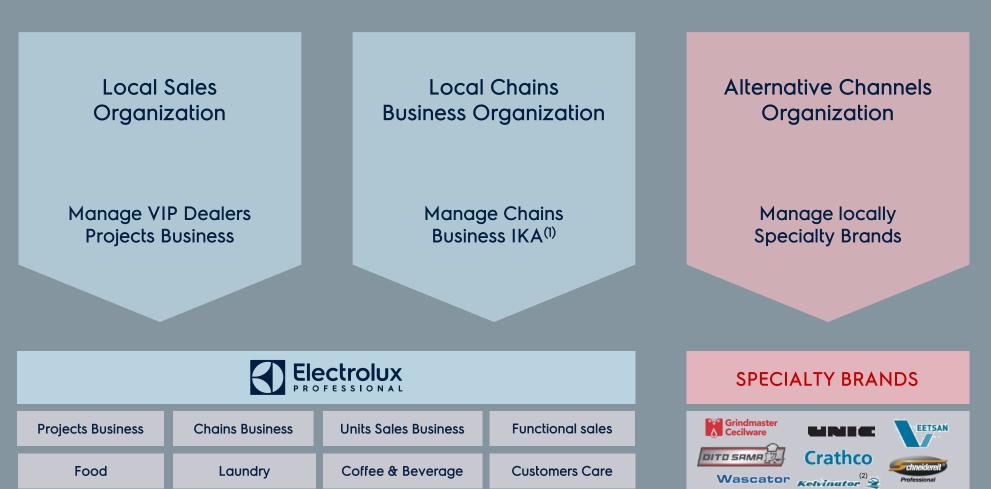




Customer Examples

## We optimize market coverage using a three pillars organization





Note:

I. International Key Account

2. Outside of Europe

ZANUSSI

SPM ALPEN

## We have consistently delivered growth







- Leveraging new product
   introduction
- Increasing European chains
   business penetration
- Continuing strong position in projects business
- Improving year on year sales
   efficiency

#### ....delivered better than the market

Note:

Incl. organic, acquisition driven, and FX related growth

(Case Autogrill from one product category to OnE



2004-2008	2009-2018		2019	2019 onwards
<ul> <li>Project Business</li> <li>Olympic Games in Torino</li> </ul>	<ul> <li>Client's process analysis</li> <li>Customers benefits analysis</li> <li>Tests on energy consumption</li> <li>Tests on water &amp; detergent consumption</li> </ul>		<ul> <li>Product use optimization</li> <li>Speed-up customers services</li> </ul>	<ul> <li>Electrolux Professional is following Autogrill's geographical expansion</li> </ul>
<ul> <li>Cooking and Refrigeration</li> </ul>	<ul> <li>High Speed Panini</li> <li>In 95% of motorways/ airport/ train station locations</li> </ul>	<ul> <li>Dishwashers range is becoming the standard for new openings and is gradually replacing existing products</li> </ul>	<ul><li>Connectivity</li><li>25 locations connected</li></ul>	<ul> <li>France</li> <li>Spain</li> <li>Switzerland</li> <li>Germany</li> <li>Shanghai</li> <li>Doha</li> </ul>
			Autogrill	
		5x increase		OnE

#### (Case Study) Creating OnE - Mandarin Milano



#### MANDARIN ORIENTAL MILANO – Italia (2016) Category Hotel: 5\*\*\*\*\*Luxury

#### Michelin Star Restaurant & Hotel Restaurants

- 4 full complete Kitchens
- Kitchen & Bar complementary products
- Laundry systems with Lagoon technology







### Problem to solve

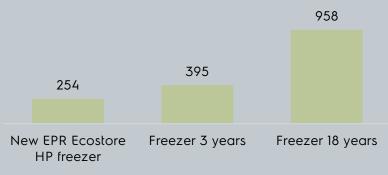
According to the Swedish Energy Agency, **59%** of restaurant energy use is **linked to the kitchen** and one of the biggest energy users are **old refrigerators and freezers** 

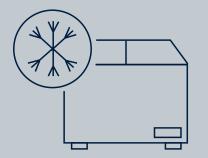


#### Energy consumption refrigerator (kWh) I Karlstad Municipality's school kitchen 13/6 - 10/8 2016 <sup>(1)</sup>



**Energy consumption freezer** (kWh) I Karlstad Municipality's school kitchen 13/6 – 10/8 2016<sup>(1)</sup>





Karlstad Municipality gave us a challenge to save up to 65% energy savings with our new cabinets

#### Note: 1. Energy measurement done by Karlstad Municipality

# One of the global leaders in a market with significant opportunities



Stability and consistency in complex markets



Clear targets and focus on new opportunities



Optimized infrastructure and distribution model



#### Profitable growth





Industrial Operations Global footprint with local customer proximity Carlo M. Caroni, COO

# Sustainably executing mission to deliver profitable growth



#### Right product availability



#### Cost competitiveness



#### Superior quality



## Qualified and motivated team



## Creating value for the customers whilst increasing efficiency





## Focusing on supplier excellence





. Higher than EUR 10,000

## Strong footprint ensuring proximity and agility



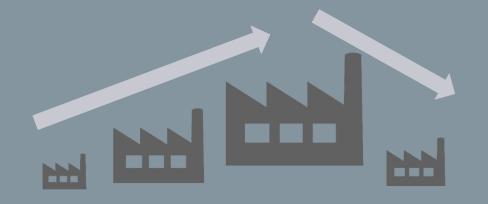


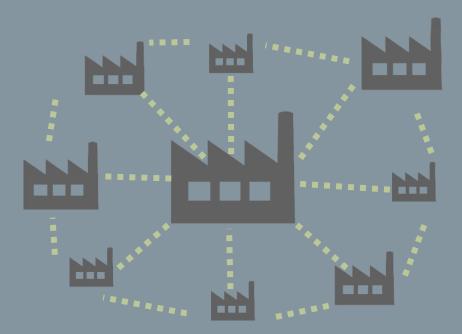
## Combining proximity and competitiveness



SCALABILITY Variable production

capacity based on demand



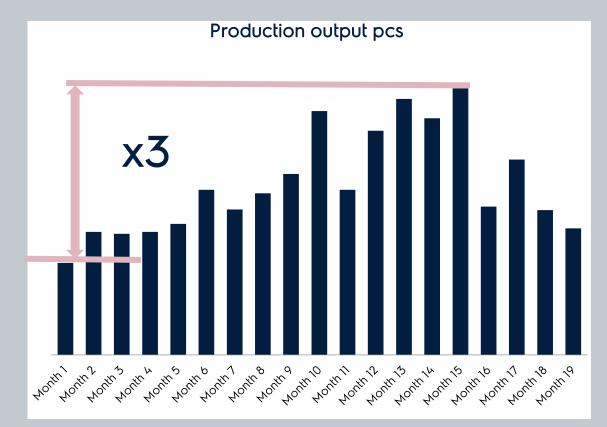


### NETWORKS

Integration between facilities resulting in strong control and synergies







- Readiness of the whole supply chain
- Ability to quickly reshape the plant layout
- Robust manufacturing standards and methods to ensure quality and efficiency
- Effective manufacturing training system to integrate new people

## A network built on common standards and methods Electrolux Professional Production system





World Class Manufacturing journey from priorities to measurable impacts on:

- ✓ Sustainability
- ✓ Customer satisfaction
- ✓ Cost reduction



Additional measures to accelerate competitiveness



### Continuous development



Footprint optimization: Example – New Thai plant for laundry and beverage

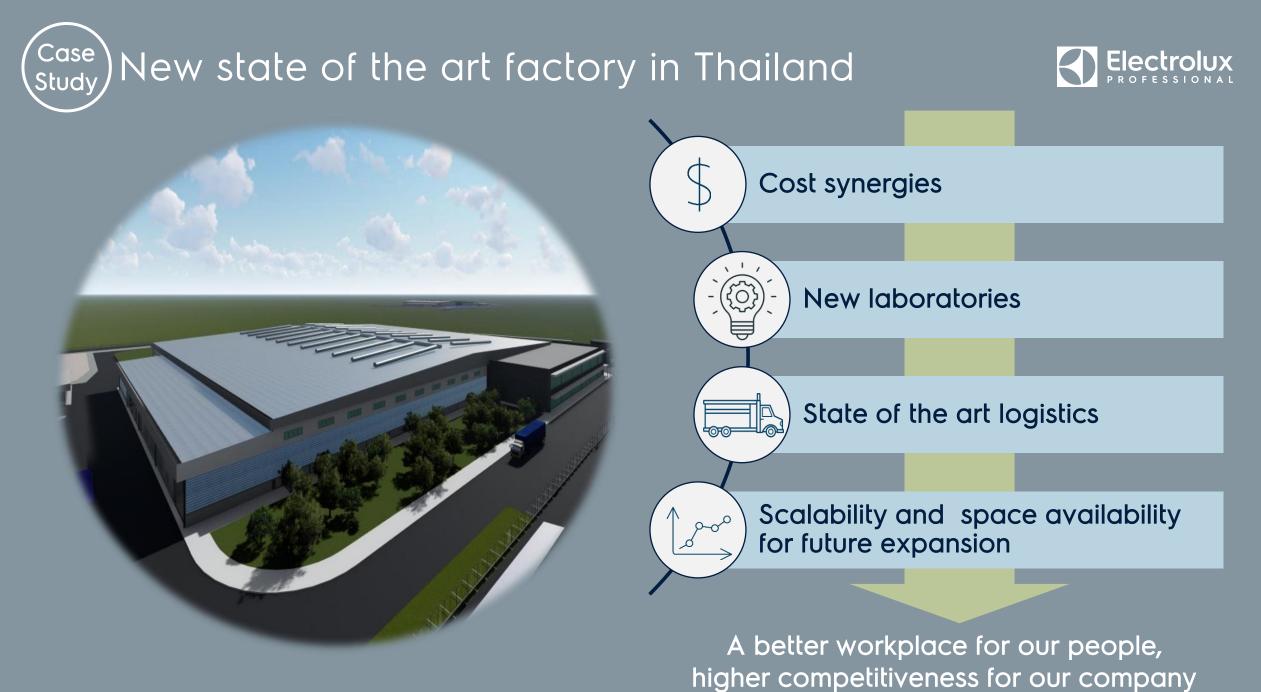
Platform rationalizations and localizations in fast growing market

Optimizing make or buy

Logistics hubs rationalization



Innovation and digitalization





## Innovation and digitalization Refrigeration line in Italy



### WHY

Involve **shop floor people** in the engineering phase, optimizing workplace organization design

### HOW

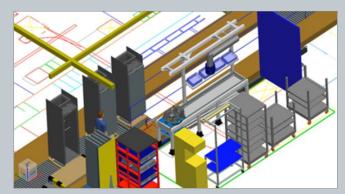
3D visualization of manufacturing processes:

Simulation of work cycles and interaction between machines and operators

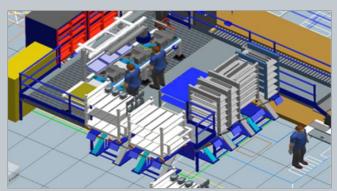
## WHAT

100% Ergonomics
100% first time quality
- 40% non-value added
Vertical start-up (speed)

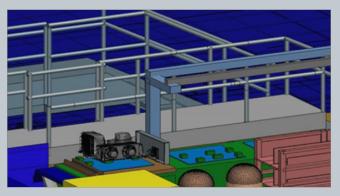
Solution 1







Solution 3



## Sustainably executing mission to profitable growth



#### Right product availability



#### Cost competitiveness



#### Superior quality



### Qualified and motivated team



## Financial strategy and road towards the financial targets Fabio Zarpellon, CFO

## Solid business with large potential



Two strong segments: Food & Beverage and Laundry



Track record of delivering steady EBITA and cash flow



Focused plan to generate margin expansion



## Track record of delivering growth...



• 2019 decrease in EBITA was



#### primarily driven by reduced EBITA<sup>(1)</sup> | Average margin ~13% sales and production volumes and the additional costs for the SEKm development and launch of new products Additional one-off separation activity costs and running cost to operate as a standalone company 1,188 1,098 1,058 14.2% 13.7% 11.4% 2018 2017 2019 EBITA -EBITA%

Note:

1. Electrolux Professional reported financials, CAGR at local currency rates

## ...both in the Food & Beverage segment...







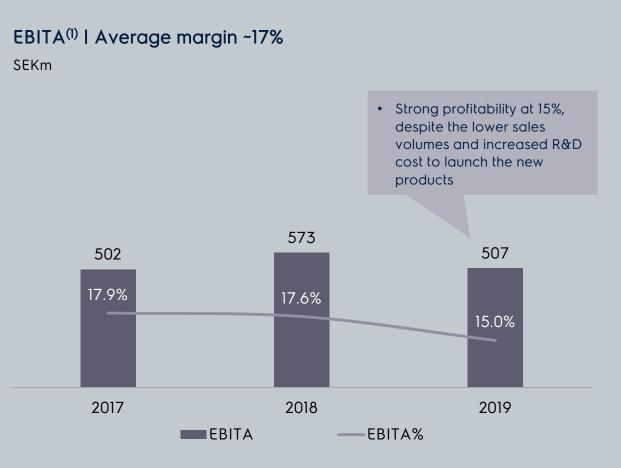
Note:

1. Electrolux Professional reported financials, CAGR at local currency rates

## ...as well as in the Laundry segment...







1. Electrolux Professional reported financials, CAGR at local currency rates

## ...and across geographies

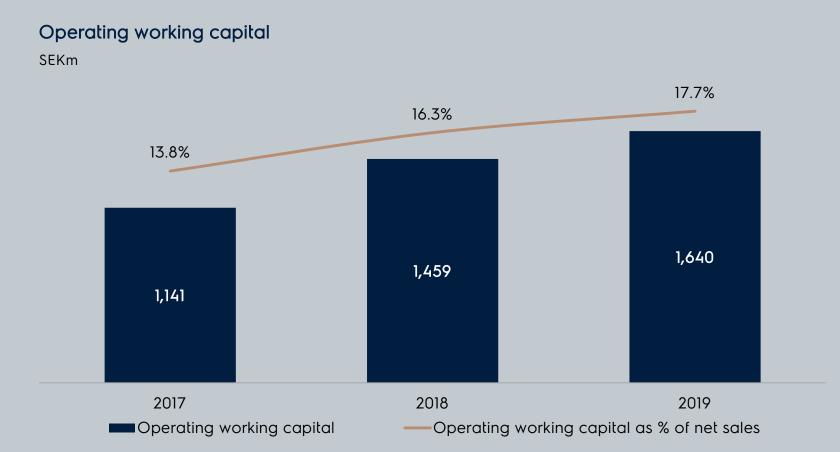




#### Electrolux Professional Investor Day 2020

## Asset light business...



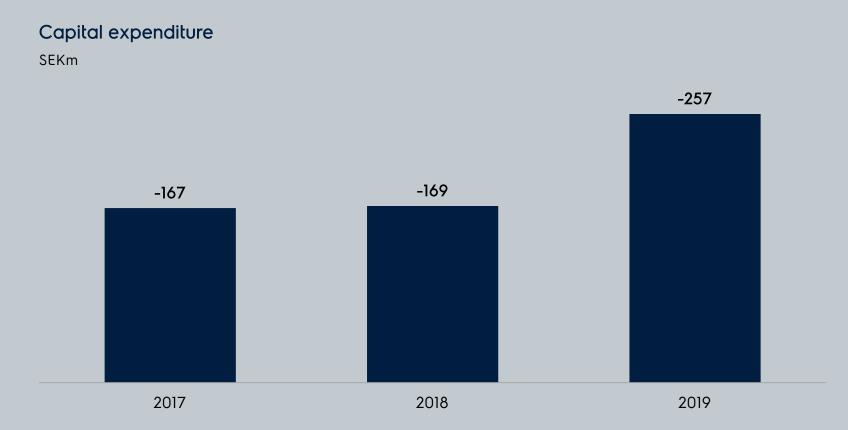


#### Commentary

- Business managed with limited operating
   working capital requirements on net sales
- Requirements grew overtime due to higher
   weight from acquired businesses
- In 2019 inventory weight on sales increased also due to large phase in/phase out of products

## ...with disciplined capital expenditures...



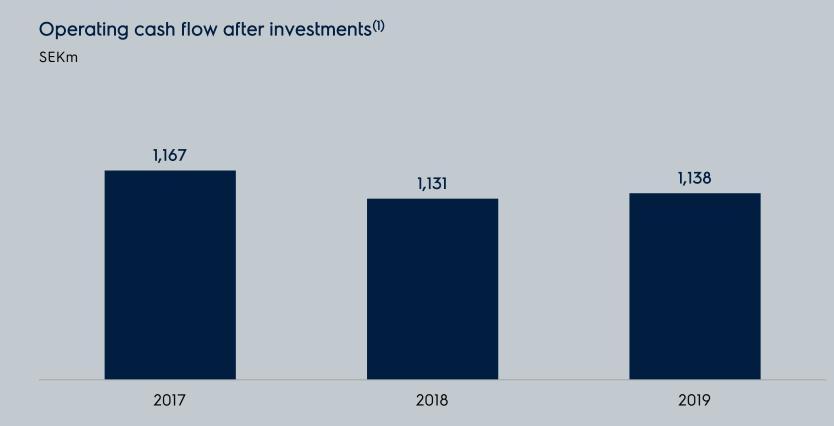


#### Commentary

- Capital expenditure level increased in 2019 due to investment in a new site in Thailand and new products
- 2020 will be affected by the new site in Thailand and the acquisition of the SPM facility in Italy
- Capital expenditure expected to remain in line with historical levels as % of sales once new site in Thailand is finished

## ...resulting in strong cash flow...





#### Commentary

- Professional has delivered strong cash flow
  historically
- Even in 2019, when profitability was below average, cash flow remained strong thanks to a reduction of operating assets and liabilities

#### Note:

1. Cash flow defined as cash flow from operations and investments adjusted for financial items paid, taxes paid and acquisitions/divestments of operations

## ...with a solid balance sheet to support expansion



#### Balance sheet

#### SEKm

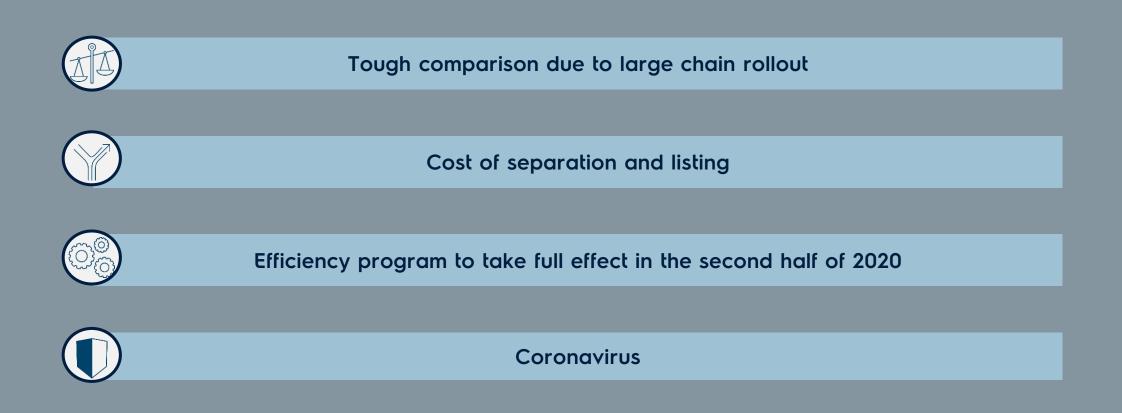
31 December 2019	Electrolux Professional
Financial Net Debt <sup>(1)</sup>	588
Lease Liabilities	243
Net Provisions for Post-Employee Benefits	195
Net Debt	1,025
Net Debt/EBITDA	0.8x

#### Starting from a solid balance sheet:

- Net Debt / EBITDA 0.8x
- A strong balance sheet to support future
  growth
- Well established credit lines to support the organic and M&A business expansion
- EUR 250m multicurrency revolving credit facility and SEK 600m bilateral term loan in place

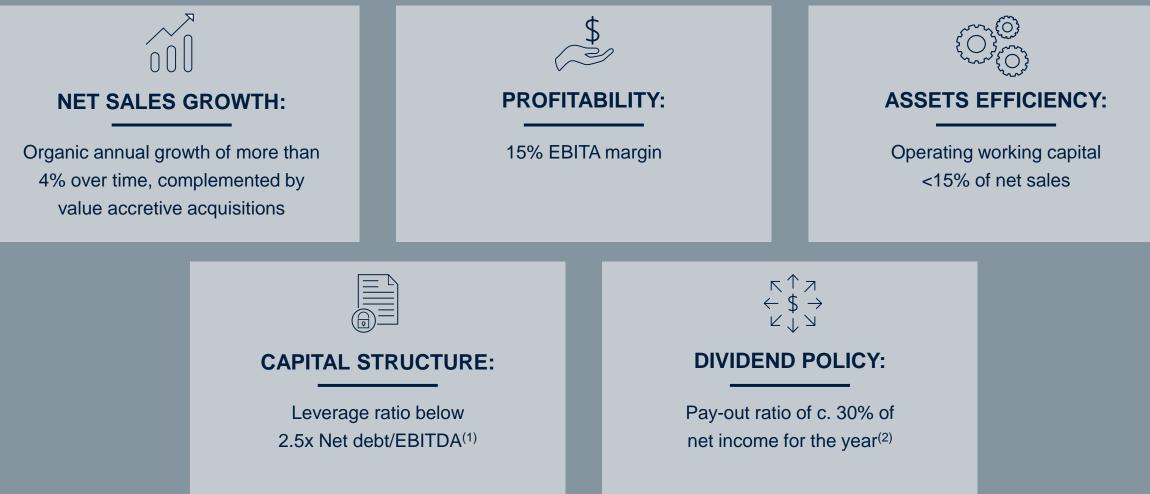
## Latest performance and outlook





# Medium-term financial targets to drive shareholder value





#### Note:

1. Higher levels may be temporarily acceptable in case of acquisitions, provided a clear path to deleveraging

2. As proposed annually by the Board of Directors at its discretion, to correspond to c.30 % of the income for the year, out of funds legally available for that purpose. The Company aims to use capital efficiently to generate as much shareholder value as possible, including potential acquisitions. The timing, declaration and amount of future dividends will depend on the Company's financial condition, earnings, capital requirements and debt service obligations

## Further securing margin expansion





Program pursues opportunity from revenue down through entire P&L

## Solid business with large potential



Two strong segments: Food & Beverage and Laundry



Track record of delivering steady EBITA and cash flow



Focused plan to generate margin expansion



Summary Alberto Zanata, President and CEO

## Positioned for profitable growth in an attractive industry



## Strong position in attractive markets



Well positioned to meet customer needs



Solid financial profile with further upside



Experienced management team to deliver on the plan

