



For the Better

Electrolux Sustainability in Brief 2017

A woman with her hair in a ponytail, wearing a dark grey sweater, is leaning over a young child. They are both smiling and looking towards the right. In the foreground, there are several bowls and plates of food, including what looks like pancakes topped with raspberries and blueberries, and a bowl of fresh berries. The scene is set in a kitchen with a window in the background, suggesting a bright, sunny day.

We shape living for the better by
reinventing taste, care and wellbeing
experiences, for more enjoyable
and sustainable living.



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Awards 2017

The Group's sustainability performance strengthens relations with investors. In 2017, and for the eleventh consecutive year, Electrolux was recognized as a leader in the household durables industry in the prestigious **Dow Jones Sustainability Index (DJSI)**. Electrolux thereby ranks among the top 10% of the world's 2,500 largest companies for social and environmental performance. Additionally, Electrolux has received recognition from other indexes and organizations, including **RobecoSAM**, **CDP** and **oekom Prime**. Electrolux is included in the **CDP Climate A List**.

The full story
www.electroluxgroup.com/sustainability

For the Better – key results 2017

Better Solutions



15 times more recycled plastic used in products in 2017 compared with 2011



The amount of recycled steel has increased from 7% in 2013 to 30% in 2017

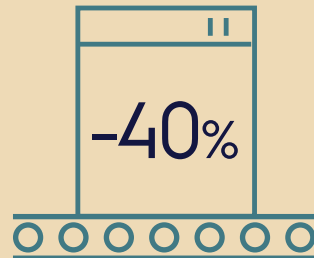


Green range of products accounted for 19% of total units sold and 28% of gross profit in 2017

Better Operations



-59% absolute CO₂ emissions in operations since 2005

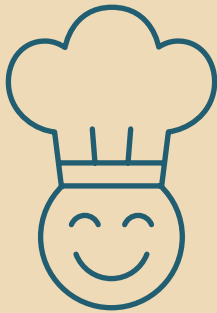


-40% energy used per manufactured product compared to 2005



0.58 – Total Case Incident Rate per 100 workers in 2017

Better Society

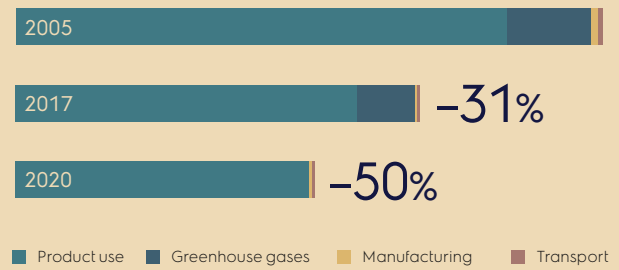


10 Feed the Planet projects supported by the Electrolux Food Foundation



499 key decision makers at over 250 suppliers reached by our Code of Conduct e-learning program

Progress on our climate targets for 2020



Other targets for 2020

50%
share of renewable energy
for our operations



zero

Implement Zero Landfill program in all manufacturing sites

Q&A

Driving sustainability

The year summarized by Jonas Samuelson (JS), President and Chief Executive Officer, and Henrik Sundström (HS), VP Sustainability Affairs.

Can you tell us how Electrolux is transforming into a more purpose-driven company?

JS: In 2017, we launched our new company purpose 'Shape living for the better', which includes three drivers – Act Sustainably, Create Better Experiences and Always Improve. Our purpose influences how we work with sustainability and provides us with a guiding star that enables our entire company to work in the same direction.

What does this mean for Electrolux and sustainability?

JS: Our purpose reinforces the fact that sustainability is a top priority throughout Electrolux, along with creating more sustainable and enjoyable experiences for our customers. On an individual level, I also want

everyone at Electrolux to feel inspired by our company's purpose – by acting sustainably, working to create better experiences, and always looking to improve, everyone at Electrolux has the opportunity to shape living for the better for people around the world.

What were the main sustainability highlights of the year?

HS: We have continued to improve our overall sustainability performance and integrate sustainability into the business during the year. Electrolux was named the Industry Leader of the Household Durables category in the Dow Jones Sustainability Index for the eleventh consecutive year. CDP also included Electrolux in its Climate A List for the second year running, and we scored A- in our first response to CDP Water.

What new developments have there been in terms of providing Better Solutions?

HS: We have launched new efficient products, such as our next generation green&clean rack type dishwasher for professional kitchens – that uses just a glass of water per rack and offers the lowest running costs in the industry. We also initiated sustainability campaigns, such as the 'Don't Overwash' Care Label project together with key partners from the fashion industry to raise awareness of more sustainable clothing care habits enabled by our laundry range.

How has Electrolux promoted Better Operations during the year?

JS: As part of our commitment to better operations, we have announced



Left: Henrik Sundström Right: Jonas Samuelson

several projects to re-engineer our factories in North America and Latin America. These large investments will realize significant financial and environmental savings over time through reduced energy costs, as detailed in our re-engineering plan published in February 2018.

HS: We exceeded our expectations on health and safety performance, and are on track to meet our global injury rate (TCIR) target of 0.5 by 2020. We are working on the actions following the human rights impact assessment in Egypt, and completed a responsible sourcing investigation into conflict minerals that has verified good suppliers. In terms of transport, a global dashboard is helping to promote low-carbon and cost-effective logistical options, and a

project in Chile is enabling us to switch to low-sulphur bunker fuels used in cargo ships.

Can you tell us about how Electrolux has contributed toward a Better Society?

HS: Our Food Foundation continued its good work in 2017, by supporting ten Feed the Planet projects around the world. Food is an area that accounts for 70% of our business – and where we have a significant opportunity to live up to our promise to Be a force for good.

What can you tell us about the new Electrolux science-based target?

JS: In December 2017, we submitted an ambitious new science-based target to the Science Based Targets initiative that includes emission reduction objectives for 2025. We will strive to meet these

targets through our ongoing focus on energy efficient products, and initiatives in our own operations, such as our planned re-engineering projects in the Americas.

Jonas Samuelson

Henrik Sundström

Electrolux in a changing world

The world in which we operate is constantly changing due to the influence of global megatrends, which create challenges for our business – but also bring about enormous opportunities. Our sustainability framework – For the Better – helps us manage these trends, and ensure we contribute toward international sustainable development objectives such as the UN Sustainable Development Goals.

Global megatrends



Demographics

Global demographic trends – such as population growth, the growing middle class, an aging population and urbanization – are increasing the demand for home appliances, which puts more pressure on natural resources. In the next 15 years, another billion people are expected to buy their first refrigerator.

Implications for Electrolux

- Significant growth potential in emerging markets
- Continued trend to improve the environmental performance of appliances
- Growing importance of the elderly consumer group and the increasing number of smaller households
- Potential for new business models, e.g. shared ownership

Climate and resources

The need to reduce greenhouse gas emissions, and adapt to a changing climate and resource limitations, will drive appliance manufacturers toward ‘circular business’ models that promote resource efficiency, cleaner chemistry and waste reduction.

Implications for Electrolux

- Continued trend to improve the environmental performance of appliances
- Pressure to reduce water consumption in areas with water scarcity
- Competition for some metals and minerals
- Growing importance of the circular economy
- Expectations to go beyond chemical legislation

Technology

New technologies are scaled rapidly and globally, with purchasing decisions increasingly influenced by online information and social media. The Internet of Things (IoT) promises to connect billions of products in the near future.

Implications for Electrolux

- Greater consumer empowerment and awareness requires transparency and sustainable business practices
- Digitalization will drive the next wave of operational efficiency, including closer integration with suppliers
- Connectivity offers opportunities for new business models that result in better resource efficiency
- IoT enables a lifelong relationship between producers and consumers, but requires high standards of data security and privacy

Our contribution

UN Sustainable Development Goals

The SDGs provide the global community with a roadmap on how to combat global challenges related to economic, social and environmental sustainability. As a sustainability leader in the appliance industry, we believe we have a key role to play in SDGs 2, 8, 12 and 13, which are closely aligned with our approach to sustainability. The following pages in this report illustrate how we contribute toward sustainability and the SDGs through our actions.



SDG No. 2
Zero hunger



SDG No. 8
Decent work and economic growth



SDG No. 12
Responsible consumption and production



SDG No. 13
Climate Action

Our sustainability framework

Our sustainability framework – For the Better – defines how Electrolux works to achieve Better Solutions, Better Operations and a Better Society. It helps us strive towards our purpose to shape living for the better.



Better Solutions

Meeting the growing global market for household appliances without increasing environmental impact requires us to further optimize product performance and make better use of resources.

Constantly improve product performance and efficiency

Electrolux will improve the energy and water performance of its appliances, raising the bar for product efficiency around the world.

Make better use of resources

Electrolux will make better use of resources by using more recycled materials, and helping to promote the market for recycling.

Eliminate harmful materials

Electrolux will protect people and the environment by managing chemicals carefully and continuing to replace those that cause concern.

Better Operations

We work continuously to be more resource efficient, and become a safer and more ethical company.

Achieve more with less

Electrolux will continue to reduce its environmental footprint by shifting to renewables, and optimizing the use of energy and other resources throughout its operations.

Ensure the best health and safety

Electrolux will be the health and safety leader in the appliance industry, wherever we operate in the world.

Always act ethically and respect human rights

Electrolux will earn the trust of everyone impacted by our operations, demonstrating our commitment to ethics and human rights through our words and actions.

Better Society

We make a difference in society by working to make all stakeholders throughout our value chain more sustainable, and by promoting a positive impact in the communities in which we operate.

Offer solutions for healthy and sustainable living for more people

Electrolux will leverage its global presence to accelerate technology transfer to emerging markets.

Be a force for good

Electrolux will inspire more sustainable food choices among consumers and professionals and help people in need.

Improve supply chain sustainability

Electrolux will ensure that all suppliers live up to our high expectations, no matter where they are located, and we will support the transition to more sustainable practices.

Our Climate Target

We are working to halve our climate impact between 2005 and 2020 by reducing emissions from our own manufacturing facilities, product transport, and the energy consumed during product use.

For more detail and comprehensive performance data, please see our Sustainability and GRI report www.electroluxgroup.com/sustainabilityreport2017

Better Solutions





Several new efficient solutions were launched in 2017 and we continued to incorporate recycled materials into our products. Significant progress was also made in eliminating harmful materials.

Highlights 2017

Product efficiency

- Expenditure on R&D in 2017 amounted to SEK 3,621m - equivalent to 3.0% of net sales. One third of expenditure goes to sustainability-related product development
- Efficient products launched in 2017 include the green&clean rack type professional dishwasher, which uses a glass of water to clean each rack

Recycled materials

- 5,640 tonnes of recycled plastics used in 2017 – 15 times more than in 2011
- The amount of recycled steel has increased from 7% in 2013 to 30% in 2017

Eliminating harmful materials

- 4,200 components tested and verified for chemical compliance
- US safety standards are being revised following several years of advocacy by Electrolux to allow appliance makers to replace HFCs with more eco-friendly hydrocarbon refrigerants

Up to 70% recycled plastic is used in selected vacuum cleaner models, such as the Electrolux Green Range of vacuum cleaners.



Caring for your clothes extends their lifetime

The sustainable home

Our appliances and initiatives can help consumers become more sustainable in their home - not least in terms of laundry.

Around 90% of our clothing is thrown away too soon because we haven't taken proper care of it. Electrolux PerfectCare washing machines can eliminate color fading by purifying the water with a unique ion-exchange filtering system. Meanwhile, the PerfectCare 800 intelligent tumble dryer avoids shrinkage by optimizing the temperature and motion of the drum for the particular garment.

We also promote better care habits among consumers. Our

Care Label Project aims to raise awareness about laundering delicate fabrics and not needing to wash at high temperatures. As part of the project, we have introduced a new care label - Don't Overwash - and created a Modern Care Guide with advice on how consumers can embrace the modern practice of caring for, mending and revamping their clothes.





One glass of water is all it takes

Efficient appliances are good for the environment – and business

With increasing global demands for energy and water, we are committed to improving the performance of our appliances – to help our professional customers save money and reduce their environmental footprint.

Our professional green&clean rack-type dishwasher, uses only 0.4 liters of water to clean and sanitize an entire rack of dishes. A built-in heat pump also transfers heat captured from the extracted air to heat up incoming cold water to significantly reduce energy use. As the solution uses less electricity, detergent and rinse aid than other equivalent models, the savings and environmental benefits are significant. The dishwasher has the lowest running costs in the industry and can save customers €3,240 a year, based on washing after 500 meals during peak hours twice a day*.

* Cost savings are calculated by Electrolux Professional Lab, which is accredited by IMQ, INTERTEK, ENERGY STAR measurement.

First fridge made from bioplastics

Our prototype bioplastic fridge shows the way to a more sustainable future.

Together with partners, Electrolux has developed the first prototype refrigerator in the world with all visible plastic components made from polylactic acid (PLA) bioplastics.

Bioplastics are made from plants or by-products from the agriculture, forest and food industries, and are typically biodegradable. PLA, which is widely used in food packaging materials, is environmentally certified and reduces the carbon footprint of the fridge.

The prototype fridge is an example of how we work to develop solutions to offer more sustainable products to our customers in the future.



A close-up photograph of a grey, curved mechanical component, possibly a part of a robotic arm or a specialized tool. The component has a smooth, matte finish and a central longitudinal groove. Two circular metal fasteners, each with six screws arranged in a hexagonal pattern, are visible on the component. The background is a plain, light grey color.

Better Operations



We focus on improving our climate footprint by promoting energy efficiency and the use of renewable energy. A Group-wide health and safety approach was launched, and we piloted our new local human rights impact assessment during the year.

Highlights 2017

Operational efficiency

- -59% absolute CO₂ emissions compared with 2005
- Energy efficiency initiatives and a shift to renewable electricity have resulted in annual savings of over SEK 450m compared to 2005
- 17 manufacturing plants in Europe and North America procured 100% renewable electricity, which helped reduce our total emissions by 17% compared to 2017
- The Zero Landfill program was piloted at five Electrolux sites – in Poland, Italy, the US, Brazil and Australia
- 14 million tonnes of waste were avoided in 2017

Health and safety

- Safety systems and processes within different business sectors were aligned in a Group-wide approach: the Electrolux Safety Management System
- Our approach to safety led to an estimated saving of over SEK 45m in 2017 compared with 2013, based on the average financial costs associated with injuries and lost days

Ethics and human rights

- We developed a framework for local human rights impact assessments that was piloted in Egypt and Thailand
- 186 reports were made through our Ethics Helpline



CO₂ emissions per product produced
has decreased by more than 35% since 2015

World leader on climate action

For the second year in a row, Electrolux was included in the CDP Climate A List, which identified the top 5% of corporate global leaders for climate action.

As part of our goal to halve our carbon emissions between 2005 and 2020, we are working toward ensuring that half of our energy comes from renewable sources by 2020. For example, our Juárez factory in Mexico has been equipped with 2,800 solar photovoltaic

panels, which annually generates 1,500 MWh of clean electricity and avoids the creation of approximately 700 tonnes of CO₂.

Our energy efficiency initiatives and the shift to renewable electricity has contributed toward a reduction in our

CO₂ emissions per unit produced by 35% since 2015.

In addition, we aim to cut CO₂ emissions from the transportation of appliances by 15% by 2020 - the equivalent of 22,000 cars avoiding driving 15,000 km a year - and we have created a new digital dashboard to keep us on track.

Smart factories of the future

Our Smart Factory Model is a vision of facilities that incorporate digital manufacturing, smart automation and lean manufacturing principles, while promoting safety, efficiency and producing virtually zero waste.

Fully digitalized operations would not only help us to quickly meet market demand for our products, it would also build on our well-established Green Spirit program to reduce energy, water and waste throughout our operations.

Additionally, the Smart Factory Model would enhance safety by sensing if a person entering a restricted area is wearing the correct protective gear or alerting when someone falls

over. It might also incorporate wearable technology to improve working conditions, such as augmented reality glasses, exoskeletons or gloves with built-in scanners to improve ergonomics when scanning goods.

The factory of the future is also one where no waste from our operations is sent to landfill. Our Zero Landfill program, which is being piloted in five of our facilities, aims to drastically cut the amount of waste generated.

We installed almost 200 robots in our factories in 2017, and plan to have over 1,000 robots active in our facilities by 2020.



We have adopted augmented reality technology to both improve working conditions and drive productivity.



Focus on human rights in Egypt

Following a Group-level human rights impact assessment in 2016, we conducted a local assessment in Egypt in 2017 to identify how we can further raise standards and minimize risks.

The assessment used web surveys and interviews with all relevant functions and external stakeholders. The results pinpointed a number of strengths and potential improvements in areas such as working conditions, compensation, traffic safety and social investment.

Remediating actions have been developed and implementation will be followed up at Sector and Group levels.

A woman with dark hair pulled back, wearing a white t-shirt and a white apron, is smiling at the camera. The apron has the words "Better Food" written in green. On the left sleeve of her t-shirt, there is a circular logo with the letters "EMS". The background is a brightly lit kitchen with other people in white uniforms, some wearing hairnets, working in the background.

Better Society

EMS

Better
Food



We are a part of the society and local communities where we operate. By helping our entire value chain to become more sustainable, and by making a positive impact in local communities, we contribute toward a better society.

Highlights 2017

Community support

- 10 Feed the Planet projects supported by the Electrolux Food Foundation

Responsible sourcing

- We deployed our Responsible Sourcing Program in Southeast Asia and North America
- Our Code of Conduct e-learning program reached over 499 key decision makers at over 250 of our suppliers

Better efficiency standards

- Electrolux is a member of United4Energy, which aims to contribute to a 10% decrease in global electricity consumption and a reduction of 1.25 billion tonnes of carbon emissions by 2030

Participants of the project funded by the Electrolux Food Foundation in Curitiba, Brazil.

Taking action on food



According to the Food and Agriculture Organization, one-third of food produced is wasted, while 800 million people are undernourished and about 22% of worldwide greenhouse gas emissions are caused by the food sector.

The Electrolux Food Foundation helps employees take action on food-related challenges in their communities. The Feed the Planet projects are carried out in partnership with Worldchefs, the largest worldwide chef organization and AIESEC, the largest global youth-led organization. The projects aim to raise awareness of more sustainable food consumption and to help people in need.

Projects supported by the Electrolux Food Foundation and the Feed the Planet partnership

- 1 Food Mission:** Sustainable consumption and labor integration, Sweden
Electrolux supports the Stockholm City Mission with a 'social restaurant' that uses surplus food, and professionally trains the long-term unemployed and recent immigrants.
- 2 Better Food:** Culinary education for employment, Brazil
Training in an Electrolux facility for unemployed people (mostly single mothers) in Curitiba to enable them to get a job in a professional kitchen. The curriculum was developed by Worldchefs.
- 3 #SeasonYourEx:** Consumer food waste awareness campaign, Singapore
Social media campaign to encourage people to use

expired (or soon to be expired) food – with Electrolux funding the Food Bank Singapore's van.

- 4 My Happy Plate:** Raising awareness to minimize food waste, Malaysia
Raising awareness among consumers about using left-over food, and providing food bundles for underprivileged families from public donations.
- 5 OzHarvest:** Food rescue program, Australia
Electrolux, in a three-year partnership with OzHarvest, organizes food rallies, donations to people in need, and awareness activities.
- 6 Taste and Share:** Food-sharing and awareness campaign in Kraków, Poland

Together with Worldchefs and a local food-sharing NGO, Electrolux is raising awareness about bad food consumption habits and encouraging food-sharing through the use of a food sharing mobile app.

- 7 Cares Week:** Food donation program, North America
Electrolux Cares Week is a week of employee volunteering and giving back to our communities – particularly around tackling hunger.
- 8 Flood relief:** Emergency relief program, Peru
Electrolux employees teamed up with the Peruvian Association of Chefs, Cooks and Allies, and World Chefs Without Borders to provide food to victims of the devastating floodings in 2017.

Global sustainability curriculum

Educates students in culinary schools on how to make sustainable choices and drive change in their roles as professional chefs.

Global High-Capacity Mobile Emergency Relief Kitchen

Planning for a high-capacity mobile kitchen equipped with professional kitchen appliances, for use in emergency situations such as natural disasters and refugee crises.



Long-time Electrolux supplier H&T won a Supplier Excellence Award.

Best-in-class sustainable sourcing

Electrolux has long strived for all suppliers to live up to its high sustainability expectations. We now want to inspire our suppliers to do the same with their partners

For many years, we have focused on Supplier Code of Conduct performance and energy management. We are increasingly working more closely with suppliers so that they not only comply with our standards but also commit to taking the essentials of our For the Better agenda to their partners.

In 2017, we assessed around 700 suppliers, with a focus on high-risk regions and processes, as well as strategically important suppliers.

We also stepped up our efforts to avoid sourcing conflict minerals by surveying almost 300 key suppliers.

Additionally, we encourage suppliers to manage their environmental footprint, such as by helping them to understand their own energy footprint and establish energy saving measures. In 2018, we will track supplier energy and water management and performance even more closely.

700

key suppliers assessed
in 2017

Our value chain

A value chain perspective on sustainability helps us identify how we can best manage our impacts and create optimal value – from product development to end-of-life.



Product development

Close collaboration between Design, Marketing and R&D enables new products to offer best-in-class consumer experiences, and leading environmental performance.

Suppliers

Working with suppliers safeguards our standards and develops supplier capacity to further improve sustainability performance.

Electrolux operations

We work to reduce the environmental footprint of our operations, maintain high ethical standards and working conditions, as well as to have a positive impact in local communities.

Generating value

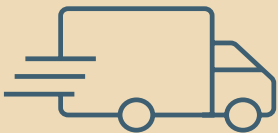
Products with leading environmental performance deliver customer value in line with our business strategy, while reducing negative impact on the environment.

Generating value

Enforcing our standards supports human rights and raises environmental, labor and economic standards – particularly in emerging markets.

Generating value

We create societal benefit by providing jobs, knowledge transfer, economic opportunities and local community engagement.



Transport

More CO₂ is emitted transporting our goods than through our total operational energy use.

Generating value

Addressing transportation emissions contributes toward our climate targets and supports suppliers in their work to improve their environmental and labor standards.



Sales

Energy and performance labeling, and sustainability communication allow us to raise consumer efficiency awareness.

Generating value

Promoting transparency and our efficient product offering contributes to retailer sustainability goals and more sustainable consumer choices.



Consumer use

As the main environmental impacts of our products occur during their use, product energy and water efficiency is a top priority.

Generating value

Providing efficient products, raising consumer awareness and increasing appliance connectivity can help counter rising global CO₂ emissions, while reducing food waste and the wear of clothes.



End-of-life

Legislation on appliance recycling is increasingly being introduced into markets, and our market research indicates that it is a top priority for consumers.

Generating value

Building resource-efficient and closed-loop systems improves material reuse and diverts waste from landfill.

Facts & figures

① Constantly improve product performance and efficiency

The roadmap to 2020	Next steps	Global green range
Be a leader in product efficiency in our most important markets by 2020.	● Preparing for energy labeling and raised energy-efficiency standards in the EU and Australia (refrigeration). We will include targets for Electrolux Professional.	<h1>19/28%</h1> <p>The global Green Range accounted for 19% of total units sold and 28% of gross profit for consumer products in 2017</p>
Continue to develop products with good environmental performance, with focus on energy efficiency.	● Further integration into product R&D. Continue to spend one third of our R&D budget on sustainable product innovation, in terms of water and energy efficiency.	
Continue to drive the market for efficient products through awareness-raising customer and consumer campaigns.	● Continue to develop consumer and customer engagement initiatives to drive the uptake of efficient solutions.	

② Make better use of resources

The roadmap to 2020	Next steps	Recycled plastic
Replace virgin materials with recycled materials in our products.	● Expand strategic partnerships with suppliers. Leverage experience from Europe in other regions.	
Increase the volume of recycled plastic to 20,000 tonnes annually.	● Focus purchasing and R&D efforts to enable the introduction of recycled plastic in more applications.	
Increase the amount of scrap-based steel in our production.	● Leverage experience from North America in other regions.	

3 Eliminate harmful materials

The roadmap to 2020	Next steps	Chemical test
Implement a best-in-class global system for improving the control of chemicals throughout our complex supply chain and work with suppliers to replace chemicals of concern.	● Complete the implementation of Eco@web for Asia Pacific and Professional Food Service Equipment.	<h1>4,200</h1> <p>components tested in 2017</p>
Raise the bar on chemical requirements, taking into account new scientific findings.	● Annual update of the ElectroLux Restricted Materials List.	
Eliminate all high-impact greenhouse gases from our products.	● Phase-out high impact greenhouse gases in air conditioning, food preservation and fabric care globally.	

4 Achieve more with less

The roadmap to 2020	Next steps	Emissions per net sales
Improve energy efficiency at manufacturing sites and warehouses by 20% by 2020 (baseline 2015), engaging all facilities worldwide.	● Develop an annual energy efficiency action plan to set targets, as well as engage employees.	<p>TONNES</p> <p>Scope 1 and scope 2 (CO₂ tonnes/mSEK)</p>
Reduce water consumption in manufacturing by 5% every year in areas of water stress, until the site has reached optimal levels of efficiency.	● Review the water actions and develop a best practice list of projects around the world.	
Attain energy management certification for our operations around the world.	● Attain global certification for energy management according to ISO 50001 by 2018.	
Increase our proportion of renewable energy.	● Evaluate the work that has been done in Europe and North America in 2017 and set plan for other regions.	
Implement our Zero Landfill program at all manufacturing sites by 2020.	● Expand the current pilot program from 5 to 10 factories in total.	

● On track ● Additional effort required ● Off track

5 Ensure the best health and safety

The roadmap to 2020	Next steps	Injuries			
Continue to reduce our global injury rate (TCIR) by at least 5% every year.	● Ongoing work with health and safety.				
Attain safety certification for our operations around the world.	● To be aligned with the launch of the new ISO 45001 standard.				
Integrate the Group's safety program into new acquisitions within three years of purchase.	● An ongoing process.				
			2017	2016	2015
		Number of work-related injuries	246	247	386
		Injury rate ¹⁾	0.58	0.72	0.9
		Number of workdays lost due to occupational injuries	2,707	3,814	4,729
		Lost day rate ¹⁾	6	9	11
		Number of work-related fatalities	0	0	1

¹⁾ per 200,000 hours

6 Always act ethically and respect human rights

The roadmap to 2020	Next steps	Code of conduct awareness
Develop and implement a cohesive, Group-wide approach to human rights.	● Systematic follow up of actions from local assessments in Egypt and Thailand. Conduct two further local assessments.	<h1>1,000</h1> <p>employees and line managers took part in our Code of Conduct e-learning training in 2017</p>
Provide guidance to employees on how to do the right thing by promoting the Code of Conduct and Code of Ethics.	● Maintain the global reach of the Ethics at Electrolux program. Launch a new Group Policy framework and raise awareness among all employees and managers.	
Be responsive and respectful when dealing with issues of concern, building trust in our Ethics Program among employees.	● Work to improve the degree of employee trust in the Ethics Helpline in those countries with low scores in the 2016 employee engagement survey. Further develop our process for handling Ethics Helpline cases through shared learning and common principles of integrity and confidentiality.	
Develop and implement an effective global Anti-Corruption compliance program.	● Develop the internal compliance network to align and improve corruption prevention efforts throughout the company, including e-learning and face-to-face training. Emphasize the zero-tolerance message throughout the organization.	

7 Solutions for healthy and sustainable living for more people

The roadmap to 2020	Next steps	Sustainable solutions
Electrolux will leverage its global presence to accelerate technology transfer to emerging markets.	● Develop global platforms with a high degree of modularization to deliver affordable products with good environmental performance.	<p>-10%</p> <p>targeted reduction in global electricity consumption through U4E</p>
Engaging in United for Efficiency (U4E), a UNEP-led project to advise governments on areas such as energy labeling, incentive programs, and the disposal of refrigerators.	● Continue to support U4E projects.	

8 Be a force for good

The roadmap to 2020	Next steps	Electrolux Food Foundation in 2017
Establish and implement a Group approach to community support.	● This has been achieved. But we will continue to implement and develop our approach.	<p>10</p> <p>Designed and launched 10 Feed the Planet projects supported by the Electrolux Food Foundation.</p>
Together with our global and local partners, explore possible project models, and replicate and scale up good projects, with the aim of maximizing societal impact.	● Assess, replicate and scale-up the first wave of projects with the aim to build on existing pilots and expand into new locations.	

● On track ● Additional effort required ● Off track

9 Improve sustainability in the supply chain

The roadmap to 2020	Next steps	Remediation of non-compliance findings															
Monitor and secure minimum performance at our direct suppliers of components, finished goods, licensed products and services. Engage selectively further up the supply chain and promote responsibility among all suppliers toward their own supply chain.	● Increase coverage of our supply base by differentiating and developing new methods of engagement and monitoring.	<table border="1"> <caption>NUMBER OF FINDINGS</caption> <thead> <tr> <th>Category</th> <th>Initial audit</th> <th>Follow-up audit</th> </tr> </thead> <tbody> <tr> <td>Minor findings</td> <td>500</td> <td>180</td> </tr> <tr> <td>Major findings</td> <td>600</td> <td>350</td> </tr> <tr> <td>Critical findings</td> <td>400</td> <td>250</td> </tr> <tr> <td>Zero tolerance</td> <td>20</td> <td>0</td> </tr> </tbody> </table>	Category	Initial audit	Follow-up audit	Minor findings	500	180	Major findings	600	350	Critical findings	400	250	Zero tolerance	20	0
Category	Initial audit		Follow-up audit														
Minor findings	500		180														
Major findings	600		350														
Critical findings	400		250														
Zero tolerance	20	0															
Screen prospective suppliers to ensure they can live up to Electrolux's expectations.	● Implement standards for supplier minimum pace of improvement as well as the associated sanctions.																
Increase awareness and capabilities among our prospective and existing suppliers through training and dialogue.	● Develop next generation e-learning with particular focus on areas with a high number of findings.																
Drive the improvement of supplier ecological footprints.	● Implement and deploy self-assessment and improvement tools for our main suppliers.																
Leverage our influence over logistics companies to improve the CO ₂ efficiency of our transportation by 15% by 2020.	● Continue the implementation of an environmental scorecard in the tendering process for dedicated transport services in 2018. Set up supplier meetings to share/discuss best practice and action plans. Proactively contribute to the BSR Clean Cargo initiative, which aims to improve the environmental performance of marine container transport.																

● On track ● Additional effort required ● Off track

Our Climate Target

The roadmap to 2020	Related promises
Be a leader in product efficiency in our most important markets.	Promise 1: Constantly improve product performance & efficiency
Eliminate high-impact greenhouse gases from our products.	Promise 3: Eliminate harmful materials
Improve efficiency throughout our operations and supply chain.	Promise 4: Achieve more with less Promise 9: Improve sustainability in the supply chain
Increase the share of renewable energy for our operations to 50%.	Promise 4: Achieve more with less

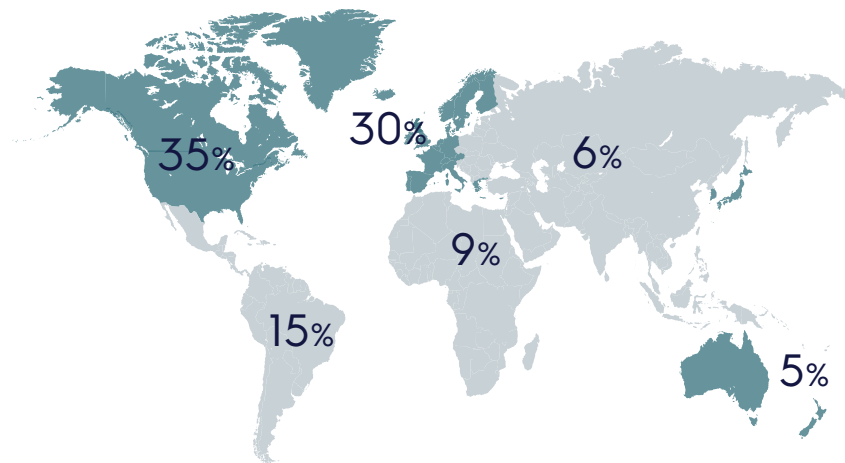
The Electrolux purpose

We shape living for the better by reinventing taste, care and wellbeing experiences, making life more enjoyable and sustainable for millions of people.

Our offering

Electrolux is a global leader in household appliances and appliances for professional use. We offer thoughtfully designed, innovative and sustainable solutions under esteemed brands including Electrolux, AEG, Anova, Frigidaire, Westinghouse and Zanussi.

Sales by region



122

Billion SEK in sales

60

Million products sold annually

150

Countries

56,000

Employees

■ Core markets

■ Growth markets

Concept, text and production: Electrolux Sustainability Affairs and Hallvarsson & Halvarsson. Photo: p. 2, Olof Holdar, p. 4-5, Luca Bravo, p. 6-7 Ashim D'Silva and p. 18 Aaron Burden.



Awards and recognition

The Group's sustainability performance helps attract and strengthen relations with investors. Over the last year, our commitment to sustainability was recognized by:

Dow Jones Sustainability World Index

Electrolux has been named Industry Leader of the Household Durables category in the Dow Jones Sustainability World Index (DJSI World). It is the eleventh consecutive year that Electrolux receives this recognition in the assessment, which highlights the 10% best-in-class economic, environmental and social performers among the world's 2,500 largest companies.

RobecoSAM

Electrolux received the Gold Class award in the RobecoSAM Sustainability Yearbook, which is an annual rating of the leaders in corporate sustainability. Within each industry, only 1% of the top performing companies receive the RobecoSAM Gold Class award.

CDP Climate A List

Electrolux has been named one of the top 5% corporate global leaders acting on climate change by international non-profit CDP in its 2017 Climate A list.

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oekom research AG awards Prime Status to leading companies in their industry.



AB Electrolux (publ), 556009-4178

Mailing address: SE-105 45 Stockholm, Sweden Visiting address: S:t Göransgatan 143, Stockholm

Telephone: +46 8 738 60 00 Website: electroluxgroup.com

For more detail and comprehensive performance data, please see our
Sustainability and GRI report:

www.electroluxgroup.com/sustainabilityreport2017