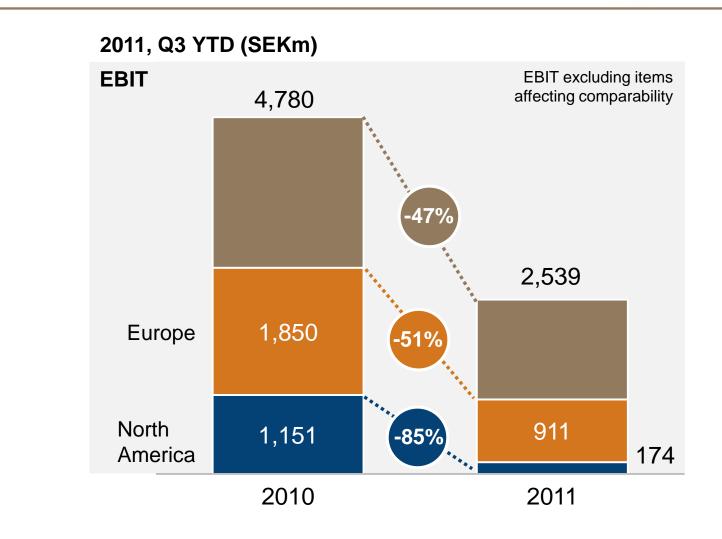


## A tough start

## Earnings is down by approximately 50%





## Earnings drop caused by three factors



Volume
Weak demand
(mature markets)

North America:
-5% in 2011 YTD
Western Europe:
-3% in 2011 YTD

Raw material Increased costs for steel and plastics

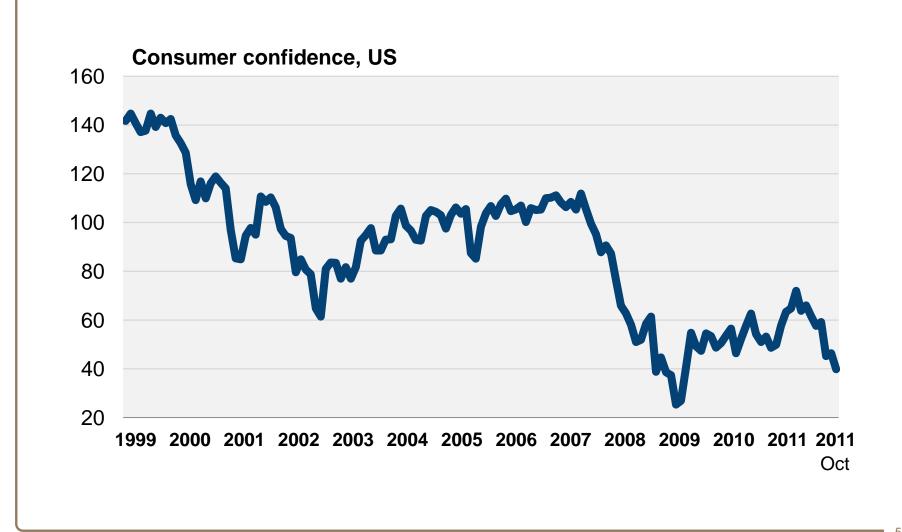
Headwind of ~SEK 1.8bn in 2011 YTD

Price
Decline in
mature markets

Headwind of ~SEK 1bn in 2011 YTD

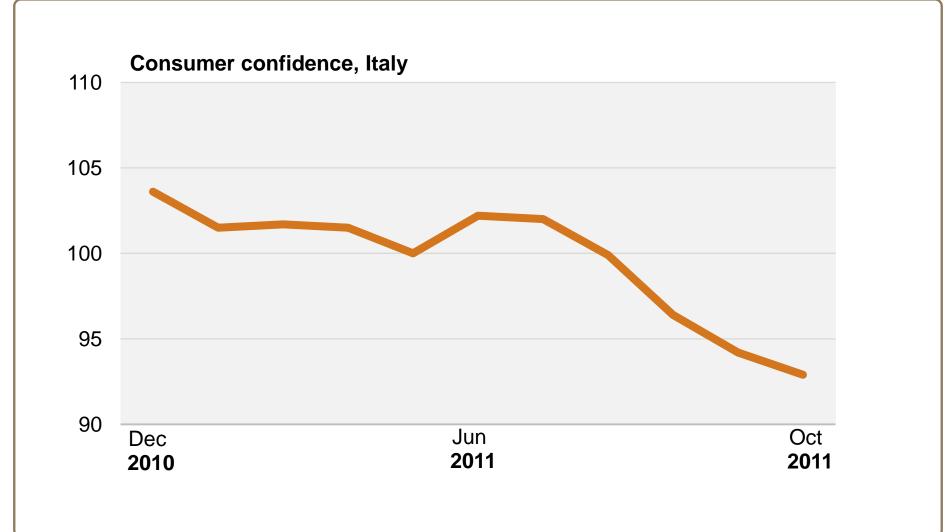
#### Significant deterioration of consumer confidence in US...





#### ...as well as in Europe





## ...which generated weak demand in the mature markets

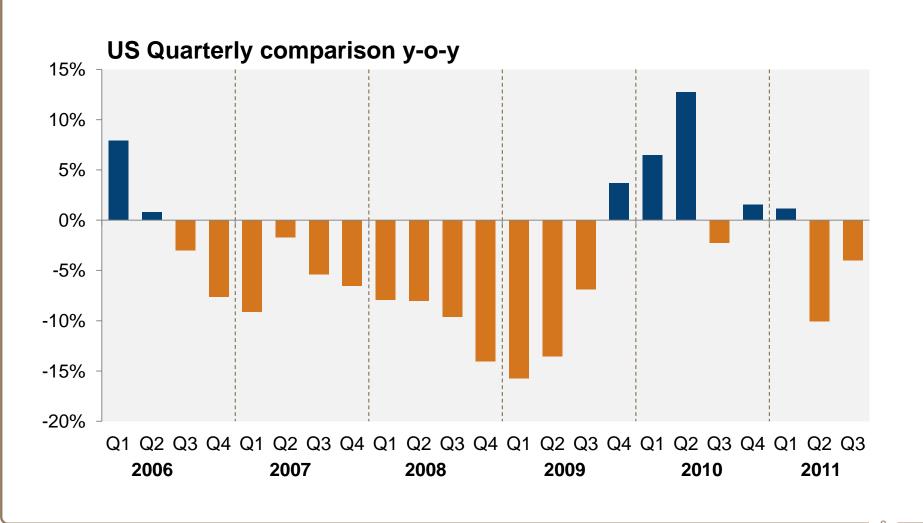


Mature markets (Core appliances)	Change YTD (%)
US	-5
Western Europe	-3
Italy	-9
Spain	-12

Growth markets (Core appliances)	Change YTD (%)
Eastern Europe	+10
Russia	+21
Brazil	+7
Southeast Asia	+10

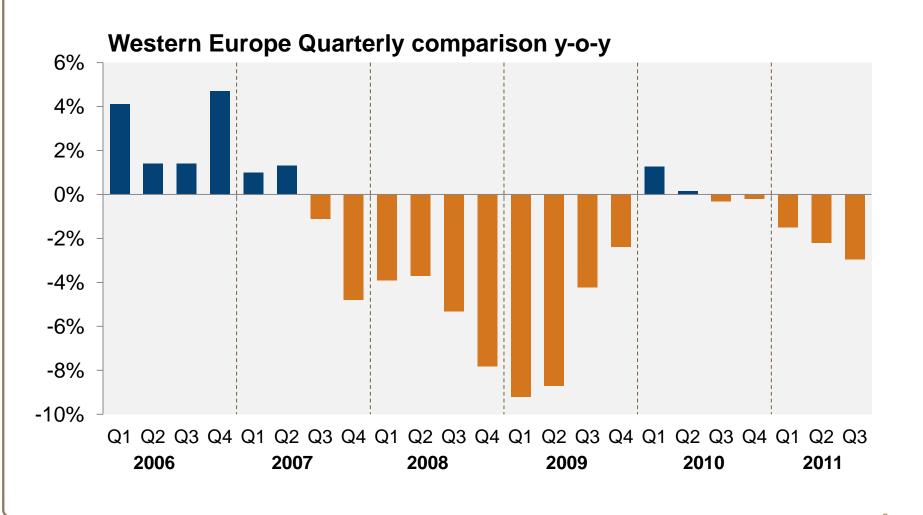
#### No US recovery in short term





## Southern Europe is down 12% YTD





## ... and we needed to adapt our estimate for 2011



Electrolux expectations for market development FY 2011

**Core appliances** 

2011

February

October

	- Carrie		
North America		Europe	
+3%		+2%	
-4-5%		-1%	

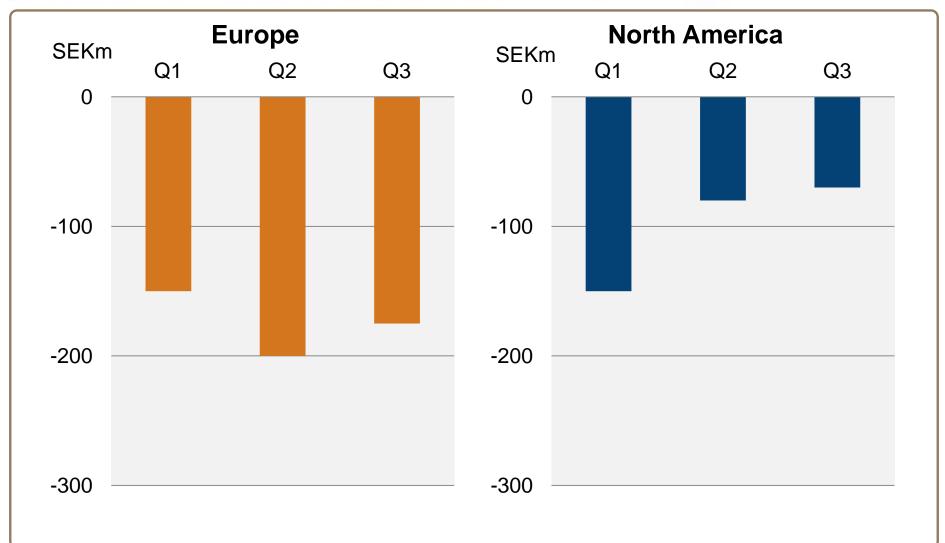
## Raw material prices are coming down...but from a high level





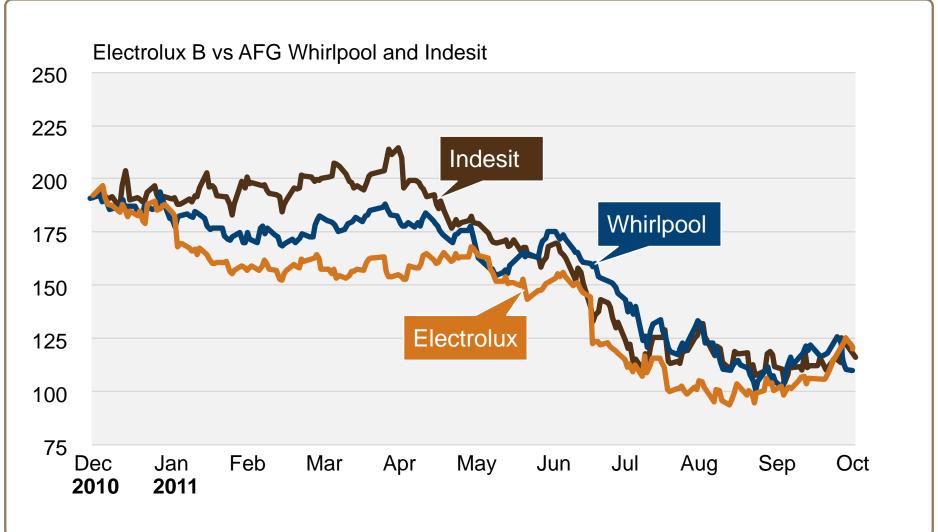
## Prices are down in 2011, but actions are being taken to increase them





## Share price is down by 1/3 – as the rest of the industry





## But we are not standing still

#### **Actions taken**

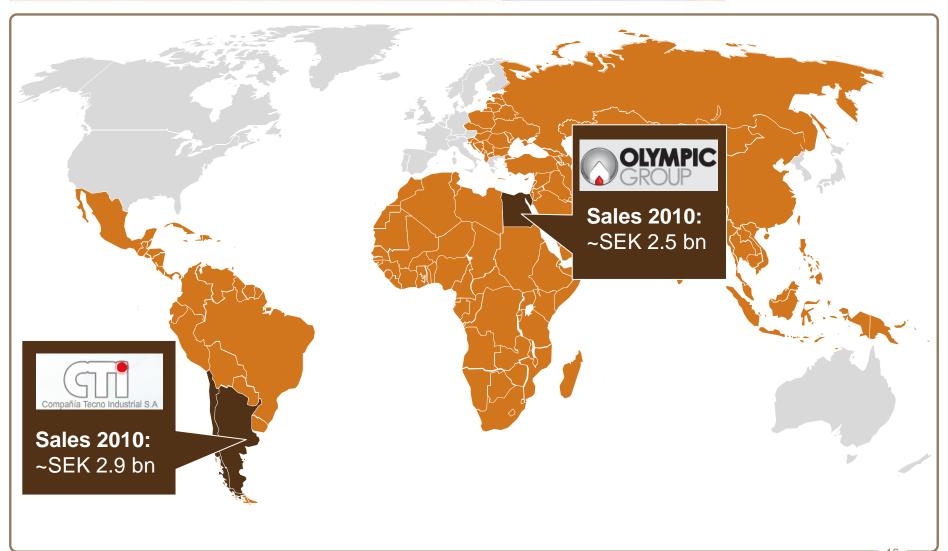


- Acquisitions
- Taking out costs
- Increasing prices
- Launching new products



## Delivering on our growth strategy in emerging markets





# Exposure to emerging markets



#### Continuing to take out costs



#### 2011 actions

Disposal of production in Motala

**Sweden** 

Factory in Alcala closed

Spain

Factory in Webster City closed

USA

Improved purchasing and manufacturing

Globally

#### **Increasing prices**



Announced price increases in the US, effective as of April, 2011

- Second round started in August
- Third round announced for January 2012

Announced price increases in Europe of 5-7%

Expected implementation in Q1, 2012

Gradual price increases in Latin America

## Launching new products

#### **AEG Neue Kollektion**



#### **AEG Neue Kollektion**



## FILM 1 AEG

## Frigidaire



#### **Frigidaire**



# FILM 2 Jennifer Garner Frigidaire

#### **Ultra Clean Washing Machine**





#### UltraOne



## Film 3 UltraOne

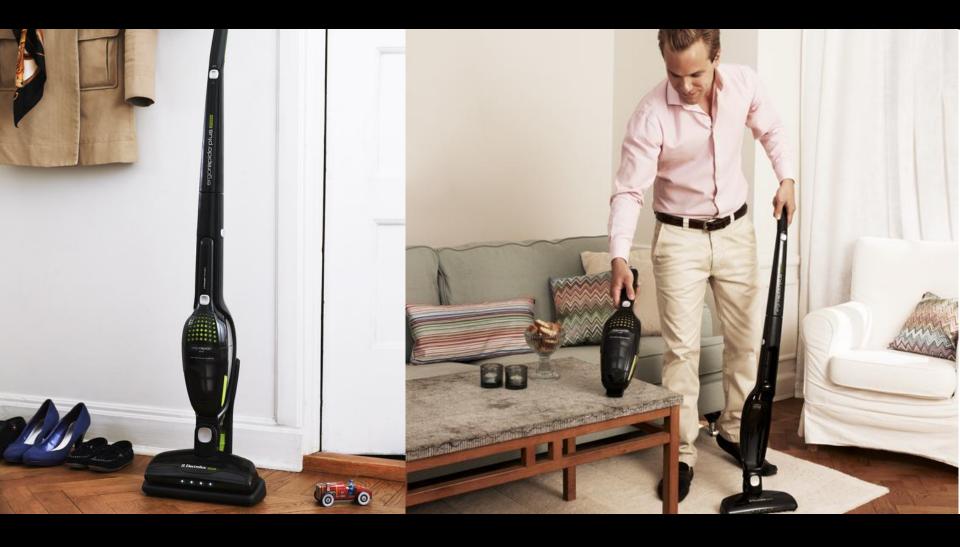
## **Ergothree**







#### **Ergorapido Green**



## **Keyhole Hob**



#### **Professional Food Services**





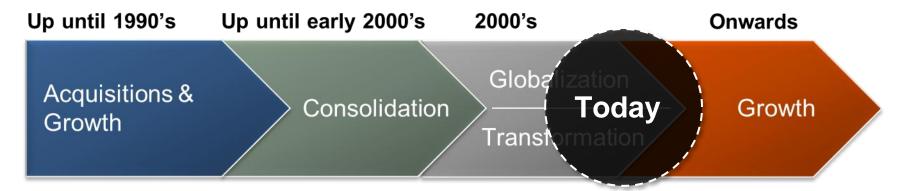
#### **Professional Laundry**



## The core strategy is the same...

## Phases in Electrolux development





Creation of a global and diversified Electrolux

Concentration on appliances and professional products

Transformation to a global consumer marketing company

Profitable growth with transformed businesses

## Strategic direction – with increased focus on growth, accelerated execution and people



## Our Core Values & Principles

#### **Values**

Passion for Innovation Customer Obsession Drive for Results

#### **Foundation**

Respect & Diversity
Ethics & Integrity
Safety & Sustainability

#### **Our Strategy**



#### **Our Purpose**

#### **Vision**

The worldwide leader in making life easier and more enjoyable with the help of powered appliances



# We will pursue our dual business model while leveraging global scale and operational synergies



Shared global strength

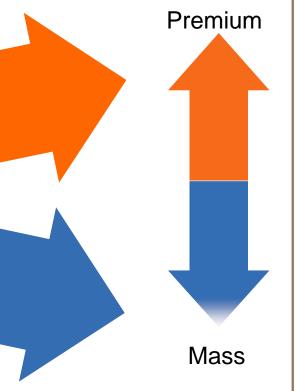
#### Benefits of scale in:

- Manufacturing
- R&D
- Purchasing
- Common components / modules
- Common processes and shared services

Sharp customer focus

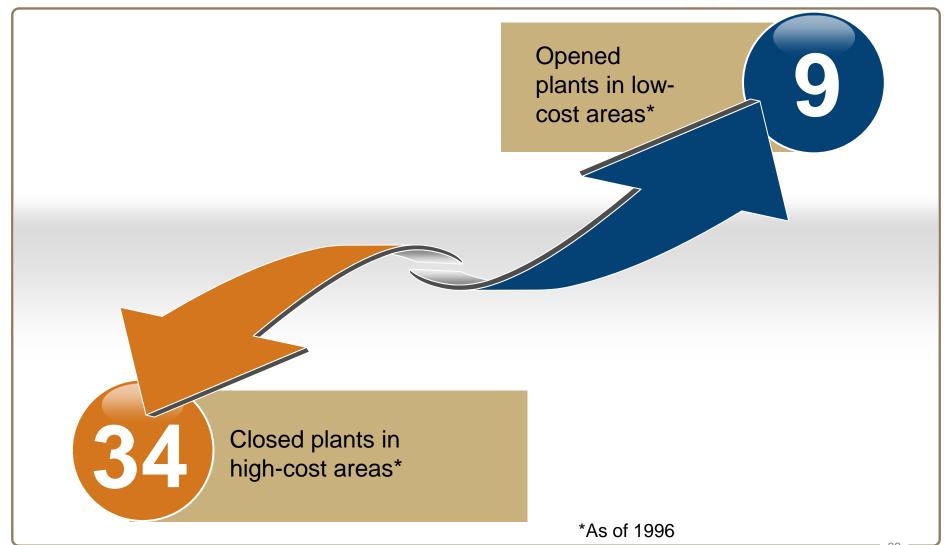
Focus on differentiated branded product offer

Low cost, lean go-to-market Market set price



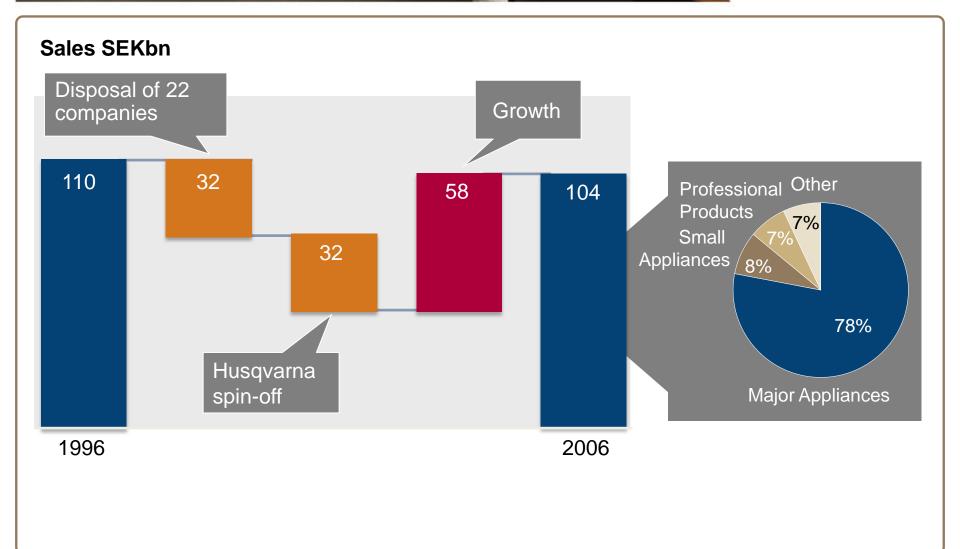
# We will continue optimizing our manufacturing footprint and improve capacity utilization





## Husqvarna spin-off – the final step in a focused company





# We will build the winners and address core categories through innovation and cost competitiveness



Cooking	<ul> <li>Traditionally a strong category due to regional cooking habits</li> <li>Steam ovens, induction hobs, hoods</li> </ul>
Refrigeration	<ul> <li>Challenging category with over-capacity</li> <li>Focus on pockets of growth and sub-categories</li> </ul>
Dish Washing	Low penetration and growth area; opportunity to convert consumers to machine washing
Laundry	Largest category driven by large capacity and high efficiency
Air Care	Strong position in North America and Latin America, opportunity to grow
Floor Care & SDA	<ul> <li>Strong position to build from in Europe</li> <li>Profitable business sharing its global strength</li> </ul>
Professional	<ul> <li>Only Major Appliance company with a true professional base</li> <li>Large replacement market growth through the chain business</li> </ul>

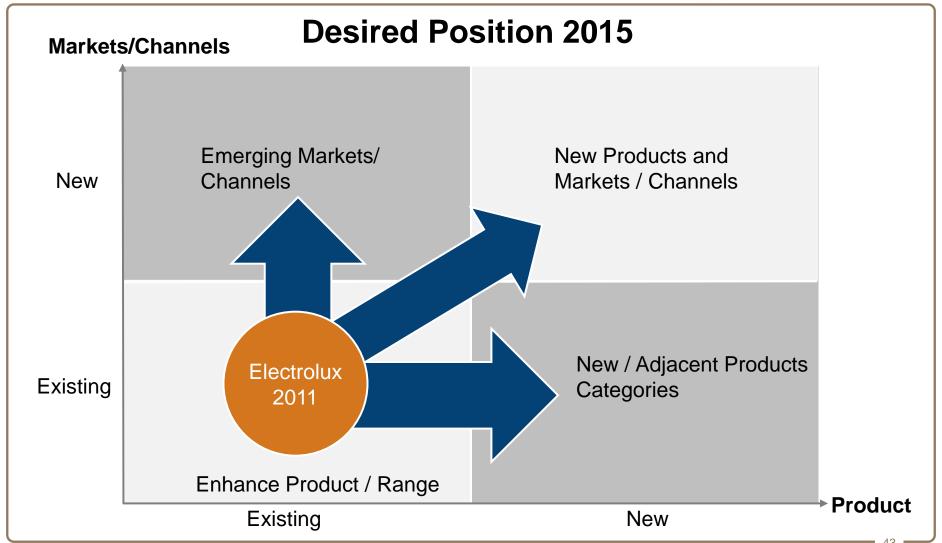
# We will pursue the alignment of our brand architecture, connecting business models to brand, product/services and cost



	EU	NA	LA	AP
NICHE	Niche Brand	Niche Brand	Niche Brand	Niche Brand
PREMIUM	Electrolux	Thyding of open Electrolux	Thinking of open Electrolux	Electrolux  Westinghouse (Australia
MASS	<b>ZANUSSI</b> Tactical Brands	FRIGID▲IRE	Electrolux (Brazil) FRIGIDAIRE.	SIMPSON (Australia)

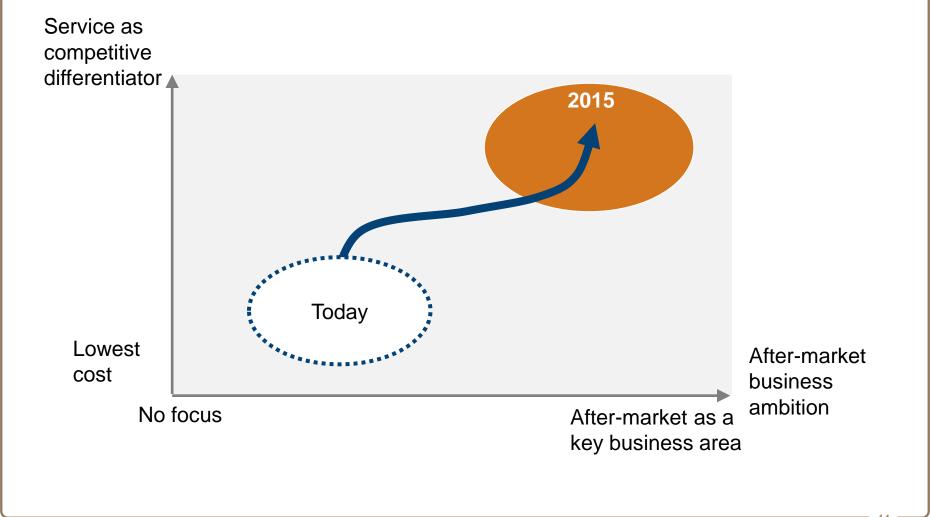
### Growth will come from value share in core markets and expanding in emerging markets, new channels and adjacencies





## We will invest in benchmark customer care to enhance service and seize business opportunities





## **Electrolux sustainability** strategy



#### Our mission:

"making appliances that are more resource efficient, more affordable and available to more people around the world"

#### Our key strategic areas

1. Products,
Services & Markets
Driving innovation and
growing the market for
more resource efficient
appliances



2. People & Operations
Alignment to our foundation
by continuously improving
our operations for people
and the environment



3. Stakeholders
& Society
Stakeholder dialog,
raising awareness and
building partnerships for
sustainable solutions



## Recognition of sustainability leadership









Sustainability sector leader in the US (2006-2010) and Germany (2010)



Component of the World's Most Ethical Companies (2011)



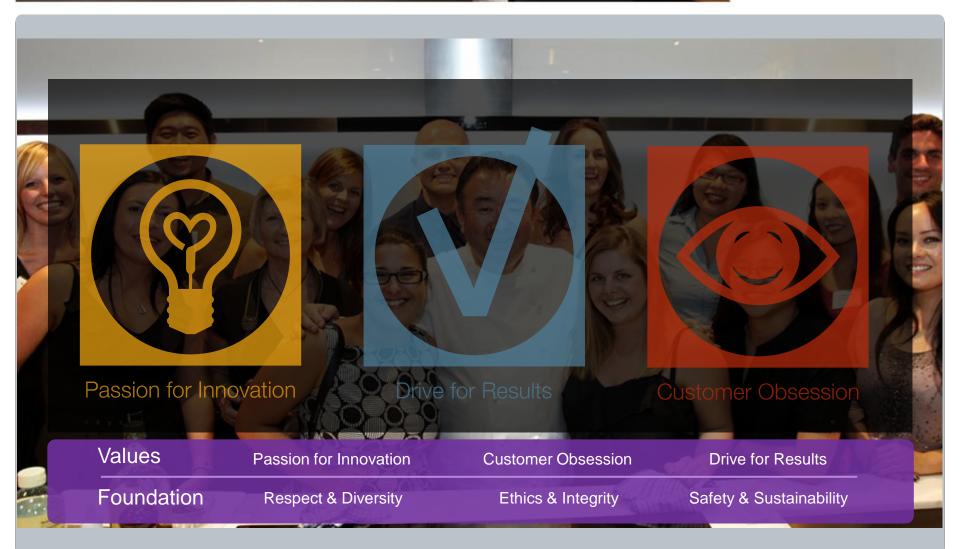
Energy Star Partner (2011)



"Best corporate commitment" European Commission (2007)

# Attracting, retaining and developing the best people fundamental in realizing our strategic objectives





#### **Summary**



**GROWTH** PRODUCT & **SERVICES**  Grow Value Share in **Mature Markets** Desired Grow in Emerging Position **PEOPLE BRAND** Markets 2015 Grow in Adjacent **Product Categories** COST Grow the "Winners"

#### **Desired Position 2015**



#### Best Appliance Company in the world:

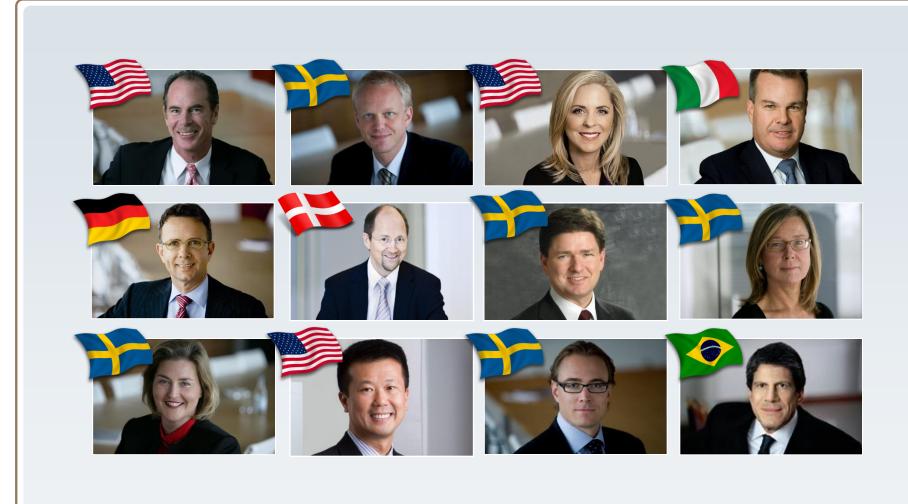


# ...and we need to speed up implementation

- Innovation
- Operational Excellence
- Profitable Growth

## **New Group Management**





### 75% of Group Management members have worked and lived in two or more continents

























## Accelerate innovation and time to market



## Increased focus on "Innovation Triangel", new members of Group Management

- 1. Develop best-in-class products
- 2. Speed up product innovation
- Continue investing in premium brands



### Develop "Best-in-class" products





## Speed up product innovation



- Accelerate consumer insight driven differentiation
- Tailor products with high consumer preference
- Increase innovation rate and reduce time to market



70%

## Investments in premium brands



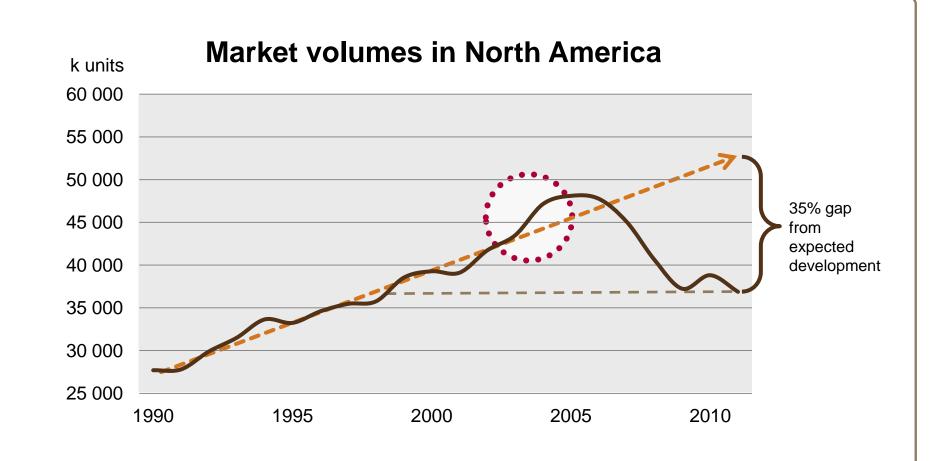


- Invest in premium brands across all markets
- Align Electrolux brand architecture and position globally
- Leverage our knowledge in the professional business

# Adjust our capacity - manufacturing footprint

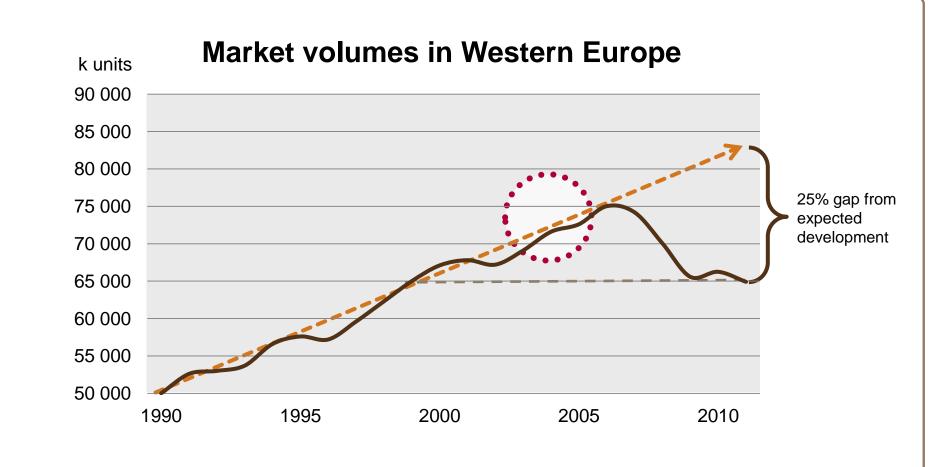
### **North America**





## **Western Europe**





# Accelerate efficiency improvements and cost reductions - global operations

## Accelerate activities to bring down cost...



#### Total savings **SEK 5.1bn**

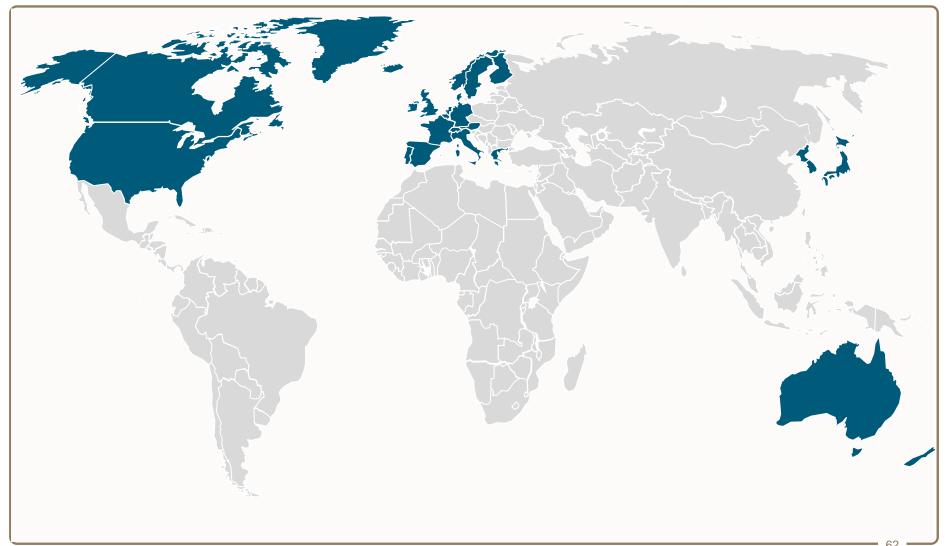
	Manufacturing footprint 1.6	Global Operations 3.0	Overhead cost 0.5
Costs, SEKbn	3.5	1.0*	0.5
Actions taken until	2015	2015	2012
Realized	2016	2015	2012

Total costs SEK 5.0bn

<sup>\*</sup> SEK 500m in 2011 and SEK 500m in 2012

## Coming from heavy exposure to mature markets...





## ...with tremendous growth opportunities in emerging markets

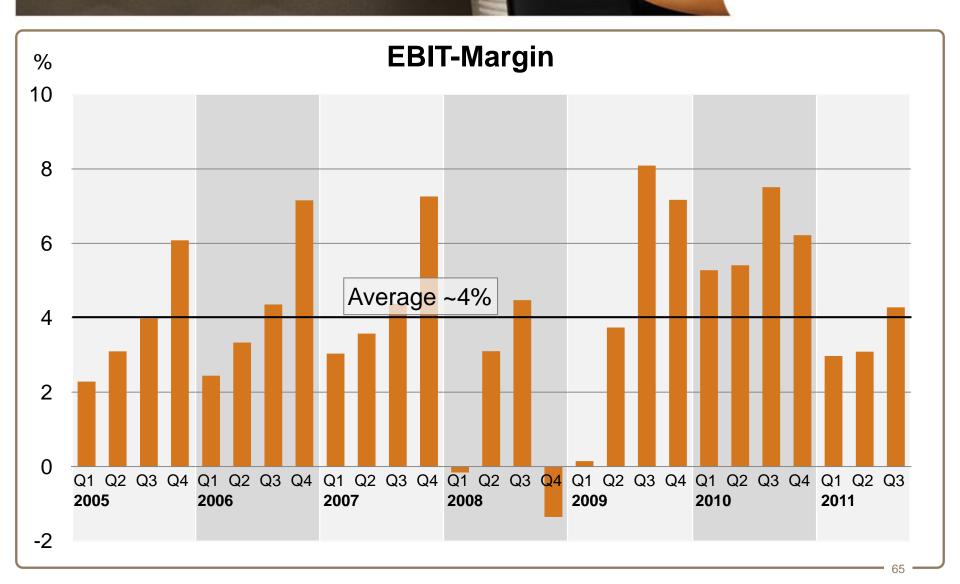




# Electrolux will continue to create sustainable economic value

## Consensus gives a margin of 4% for 2011 – Electrolux normal earnings some years ago





## EBIT Target



## Capital Turnover



## ROCE Target

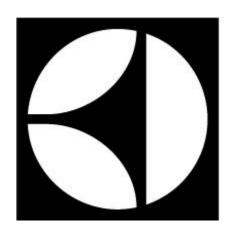


## Organic Growth



# We are a healthy company...

# ... and we still have work to do



# Electrolux

## Factors affecting forward-looking statements



#### **Factors affecting forward-looking statements**

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### What we have achieved

#### Status of manufacturing program



#### **Current status**

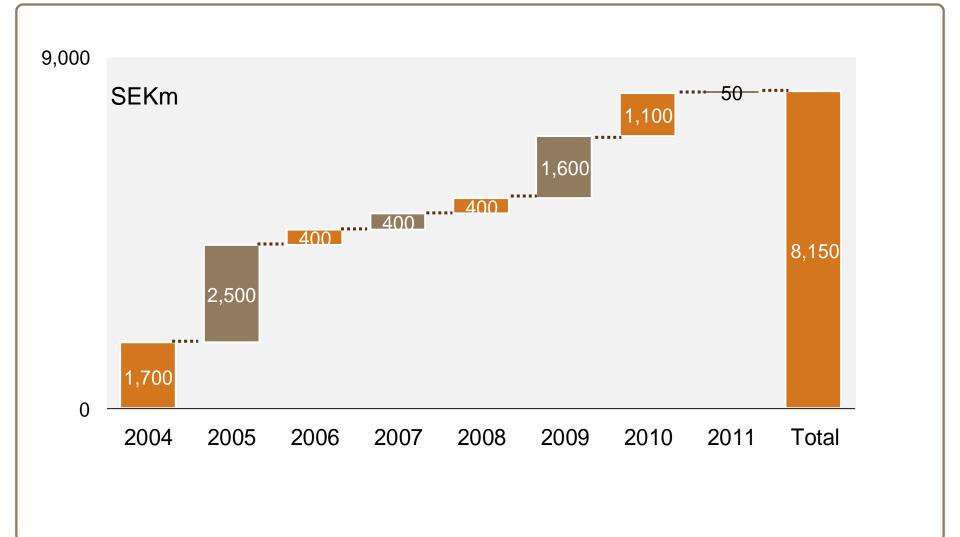
- Total costs: SEK 8.1 billion
  - Booked as items affecting comparability
  - Current accumulated cash out:
     SEK 5.5 billion
  - Write downs: SEK 2.6 billion
- Savings: Annual savings of SEK 3 billion (since 2004)
- 62% of capacity in low cost areas

#### **Our journey since 2004**

- 19 factories closed down
- 5 factories downsized
- 11 new factories
- Approximately 35% of production moved

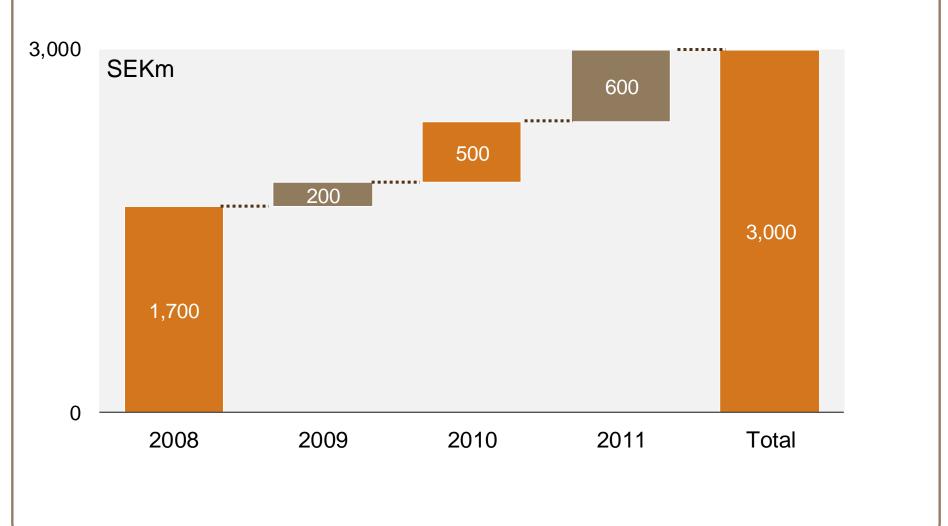
## Restructuring time line – Costs





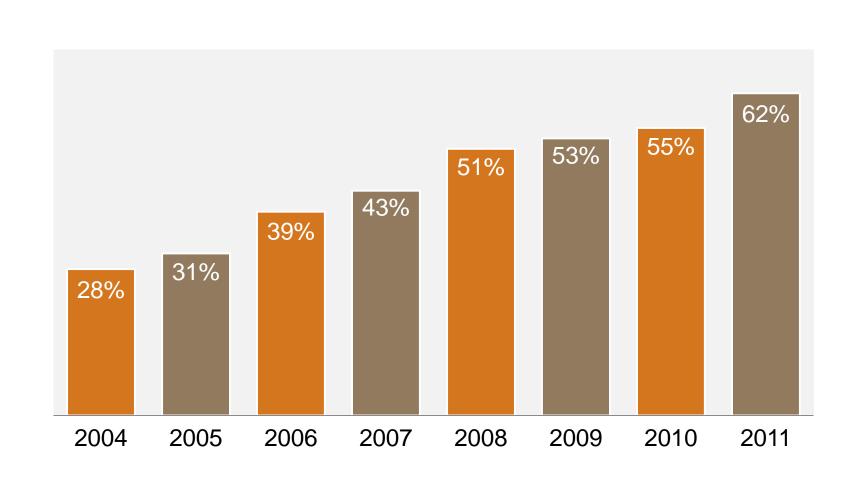
## Restructuring time line – Savings





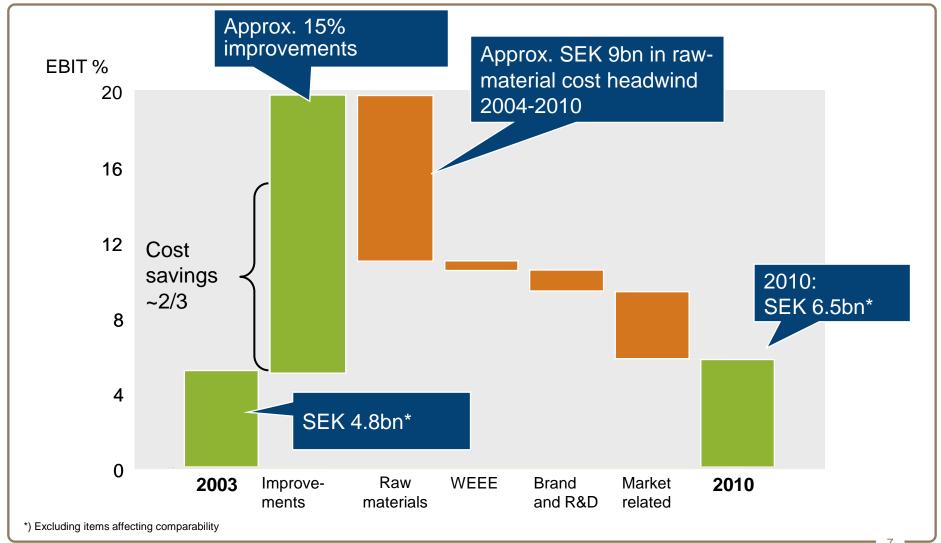
## Restructuring time line – Capacity in low-cost areas





#### We have been able to deliver on previous cost-savings programs





#### **New production centers** have been built and acquired





#### **Current activities**



- Closure of L'Assomption in Canada (2013)
- Build Memphis plant in the US (to receive L'Assomption volume)
- New refrigeration plant for SEA market in Thailand (starts operating in 2013)
- Close down production line in Kinston
- Olympic, Egypt
- CTI, Latin America



## Moving forward, things have changed

## We need to further adapt our capacity



- Regional vs global manufacturing strategy
- Declining demand in mature markets
- Improve manufacturing efficiency
- Accelerate our efforts



## Broadening drivers for manufacturing strategy



#### COSTS

- Costs
- Global manufacturing strategy
- Support strategic growth

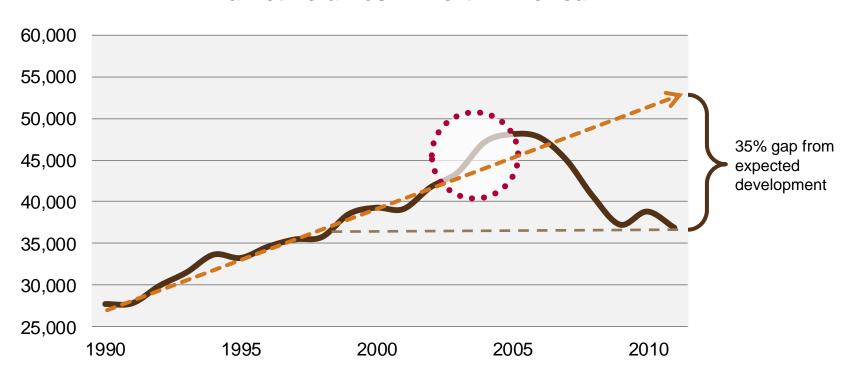
2004 - 2010

2011 - 2015

## Adapt our production capacity to current demand



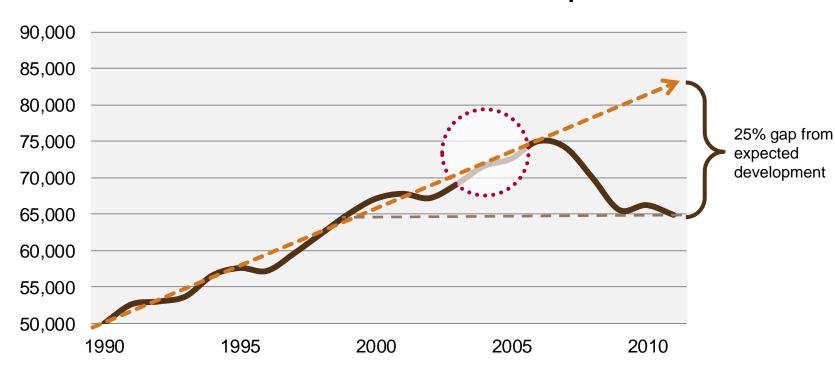
#### **Market volumes in North America**



## Adapt our production capacity to current demand



#### **Market volumes in Western Europe**



## Electrolux Manufacturing System (EMS)



 Standardized manufacturing principles, tools and methods, for all factories, using best internal and external experiences

 Continuous improvement of methodology – with full involvement of all employees







Cost reduction and customer satisfaction

Productivity improvement

Inventory reduction

Delivery on time

Quality

Safety

### Further actions

#### **Further actions**



#### Costs

#### **SEK 3.5 billion**

- Cash out: ~2/3
- Write downs: ~1/3

#### Savings

Annual savings of SEK 1.6 billion

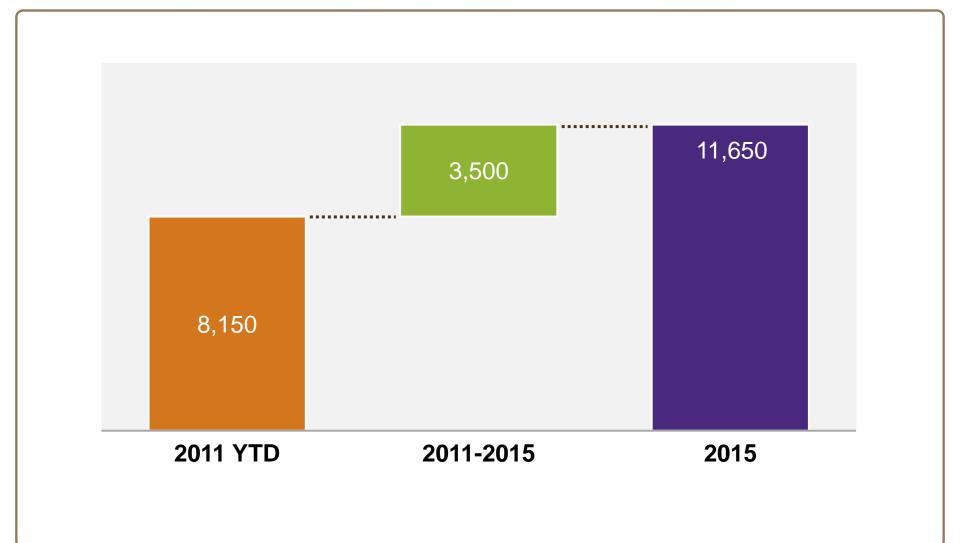
• 2011 Volume assumptions used

#### **Manufacturing footprint**

70% of capacity in low-cost areas

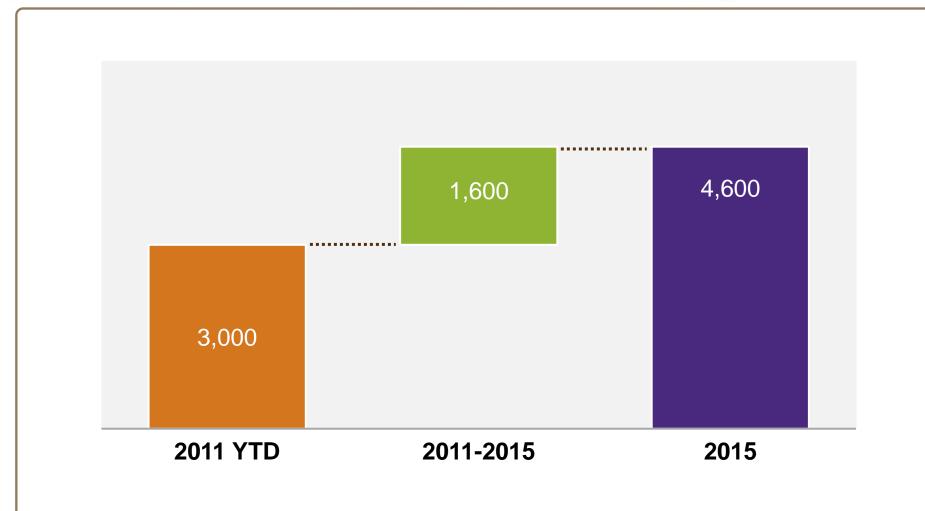
## Restructuring time line – Costs





## Restructuring – Savings



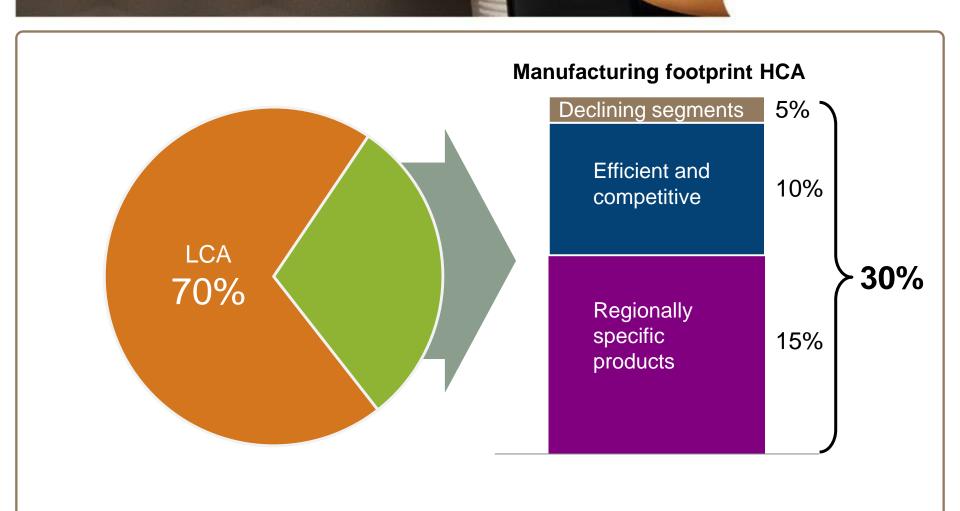


## Annual savings/ Total costs



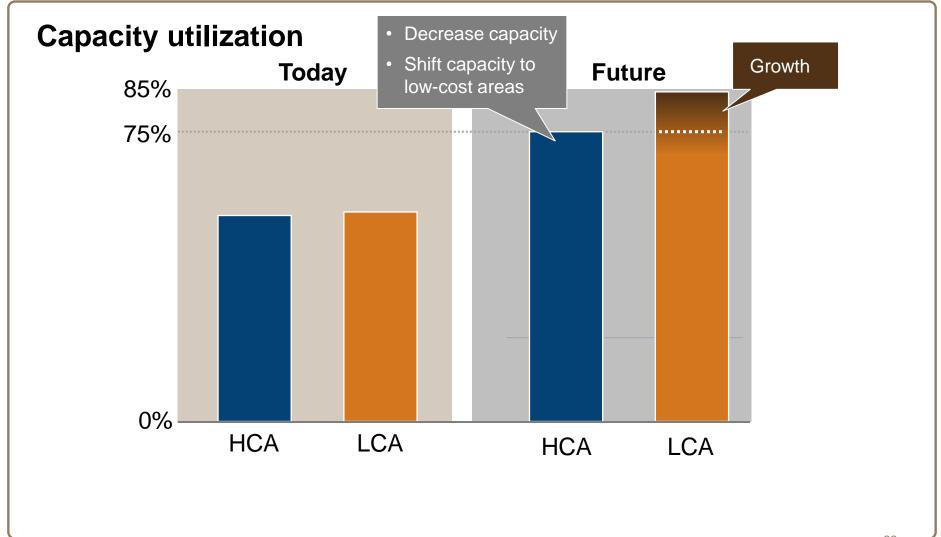
## Target manufacturing footprint by 2015





## We need to increase current capacity utilization





In 2005-2006, we moved 25% of our total European volumes to new plants in low-cost areas

# Will not build new factories to move capacity

## We are in the final phase of our restructuring program





## Global Operations – an update

## We stick to our plan and accelerate delivery

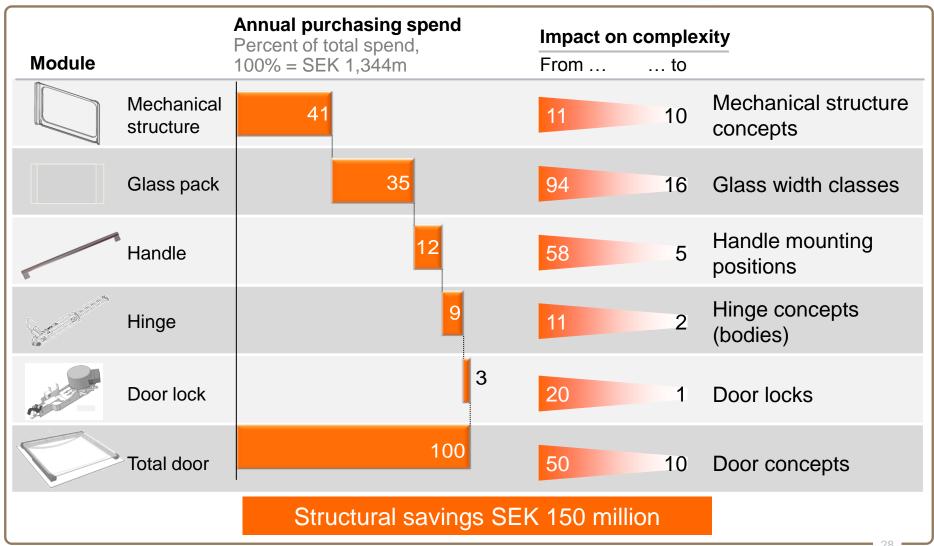


- Ambitious targets for 2015
- Rigorous plan; confident in delivery
- Visible results, now
  - Accelerated manufacturing footprint improvement
  - Bottom-line impact from purchasing
  - Roll-out of modularization accelerated
  - Globalized governance in R&D



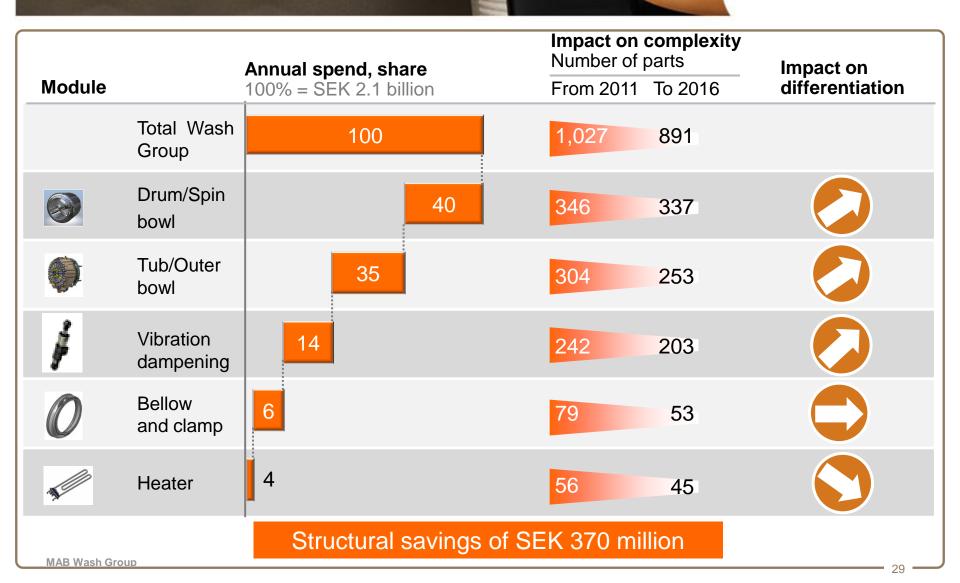
#### Outcome from the first modularization deep dive in Food Preparation





### Modularization in Fabric Care Wash Group example





#### **Global Operations**

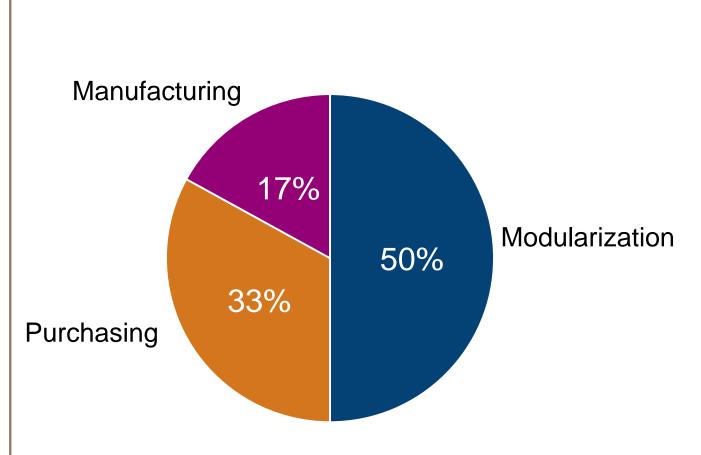


We have identified a greater potential within modularization which will generate higher savings



#### **Savings from Global Operations**

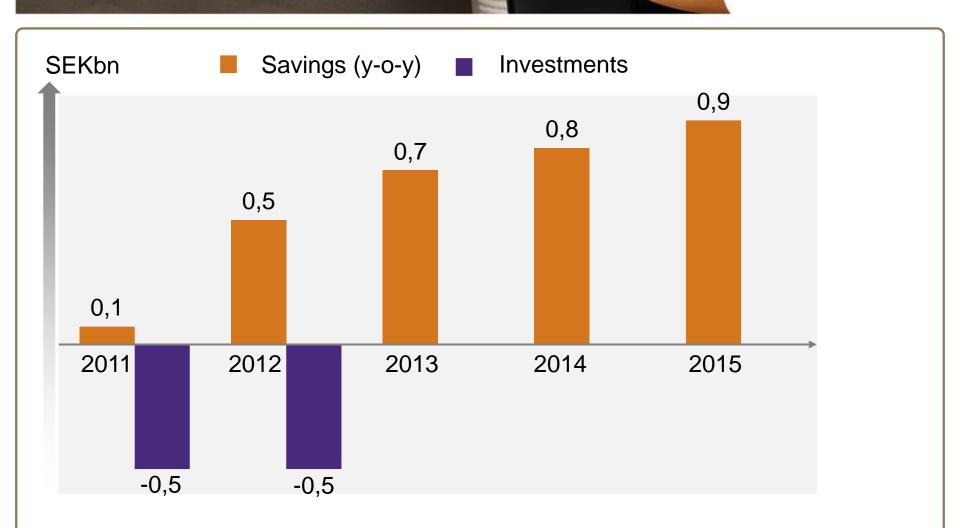






## Savings from the Global Operations program



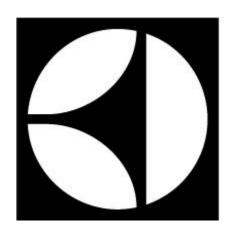


## We stick to our plan and accelerate delivery



- Ambitious targets for 2015
- Rigorous plan; confident in delivery
- Visible results, now
  - Accelerated manufacturing footprint improvement
  - Bottom-line impact from purchasing
  - Roll-out of modularization accelerated
  - Globalized governance in R&D





## Electrolux

## Factors affecting forward-looking statements



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## **Innovation Strategic Priorities for Marketing**



### **Differentiate Brand Platform**

 Target More Consumers with Strategic Brands for More Products Consumers Prefer

#### **Accelerate Front End Innovation**

- Improved Collaboration across Marketing, R&D and Design for Faster Innovations
- Prioritized Global Innovation and Growth Areas
- Streamlined Planning/Global Governance and Managing Process (ITC)
- Activate Innovation Triangle Teams in the Sector

### **Streamlined Innovation Process**

- Leverage Local Consumer Insights and Market Knowledge
- More Inspired Thinking, More Ideas, More Innovations
- Faster

### More Best in Class Products Consumers Prefer

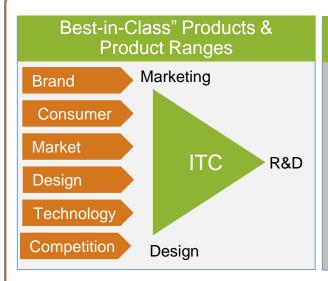
- 70 percent consumer preference rule
- Ultra Clean

### **Innovations in Marketing**

- Design Lab
- The Cube
- Instant Clean

## Accelerate Front End Innovation Linking insights to innovation to plans is key to building best-in-class product portfolio

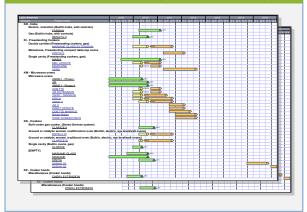




### Consumer Insight driven differentiation



## Coordinated long term brand driven product planning & launching



### Innovation Activation





INSIGHT 2 INNOVATION DEVELOPMENT & LAUNCH

## Streamlined Innovation Process Innovation Activation



### **Key Objectives**



### Accelerate Innovation

 Get relevant and differentiated products into the hands of consumers faster by reducing time to market.



### Stronger Brands with More Products Consumers Prefer

 Develop strong brands that our consumers aspire to own by launching new products and services they prefer over the best in class competition by 70%.



### Relentlessly Execute Growth Strategy

 Operationalize our growth strategy by working within the Innovation Triangle Council and activating the Innovation Triangles in the Sector. Innovation Activation brings our strategy to life through best in class, insight-driven products and services.

## Innovations in Marketing Electrolux Design Lab 2011



- Intelligent mobility
- Over 1300 entries
- Finals in London
- 6 month internship
- Winner Portable washer
- All to be admired outside

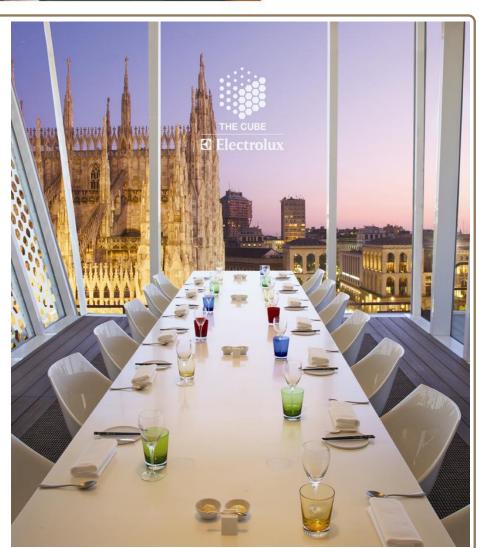


## Innovations in Marketing The Cube



## Image of Cube in Milan: to open on December 1st

- Experiential platform for professional heritage
- Pop up restaurant touring Europe
- Exclusive location with unique view for 18 guests
- Top chefs using professional and home appliances



## FILM 4 The cube

## Innovations in Marketing Instant Clean



2004 Ergorapido 1st generation

2005

Range extension



2006

Facelift (colors, technical improvements)

2008

Ergorapido Special Edition (High Gloss Paint, Mirror dust cup, new metallic paint)



2007

2<sup>nd</sup> generation, Centaur (new colors, updated design, 100% technically improved product

2009

Facelift (new colors, nozzle front lights, tech. improvements, Lithium-model with battery display)



2011

Range ext. (new colors, special edition, green, more lithium models)



## Innovations in Marketing Vac from the Sea Story



### October 2010:

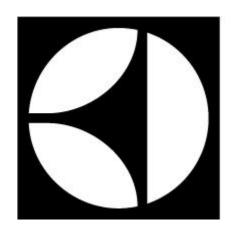
- Electrolux relaunches its green range of vacuum cleaners made from up to 70% recycled plastics.
- High grade recycled plastics are a scarce resource.
- Plastic waste contaminates oceans and is becoming a growing threat to marine life all over the world.



### Launch communication:

Electrolux inspires both industry and future generations to act responsibly. We improve our work every day and engage science, politics and consumers to join forces around the plastic issue.

## FILM 5 Vac from the sea



# Electrolux

## Factors affecting forward-looking statements



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## Electrolux Dual Business Model – how Product Development supports it



### Shared global strength

### Benefits of scale in:

- Manufacturing
- R&D
- Purchasing
- Common components / modules
- Common processes and shared services

Sharp customer focus

Focus on differentiated branded product offer

Low cost, lean go-to-market Market set price

# Premium

Mass

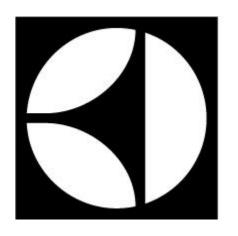
### Product concepts need to allow:

- Brand differentiation in consumer relevant areas
- Product innovation at a fast rate
- Cost differentiation in non-consumer relevant areas and in the product and operations structure

## Automotive tools and methods used in product development



- Modularization
- Cost-differentiated product platforms
- Strengthened internal innovation capabilities in core competence areas
- Open innovation
- Front loading of the product development-process
  - With marketing and design = winning product specifications
  - With advanced purchasing and manufacturing planning (simultaneous engineering) = cost effective, robust and scaled products



# Electrolux

## Factors affecting forward-looking statements



### **Factors affecting forward-looking statements**

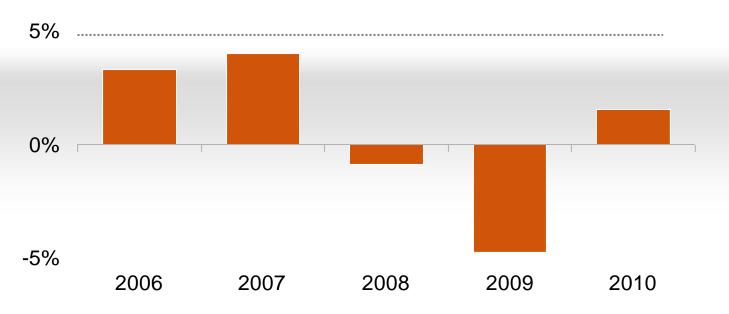
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### Growth







## Growth Target

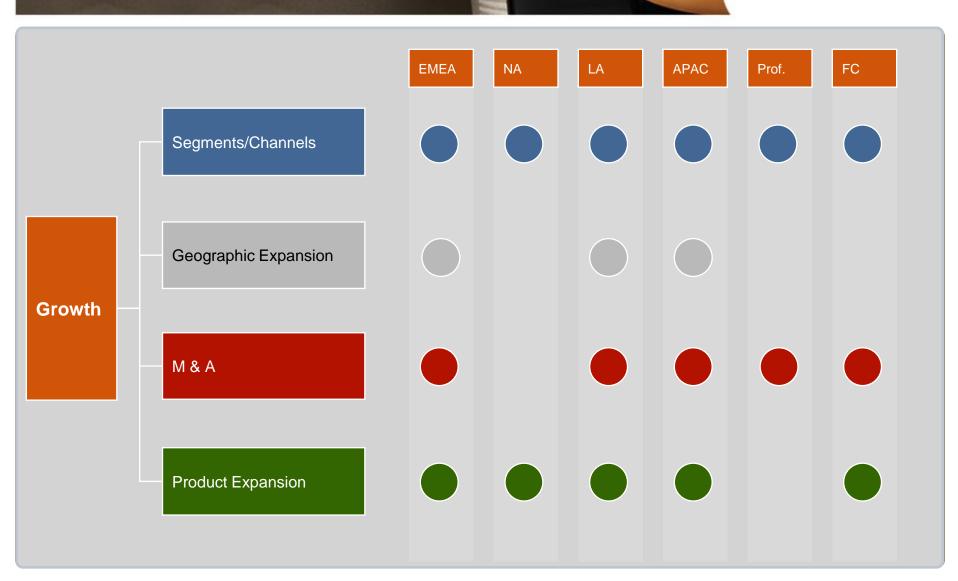


## Sell-side Consensus



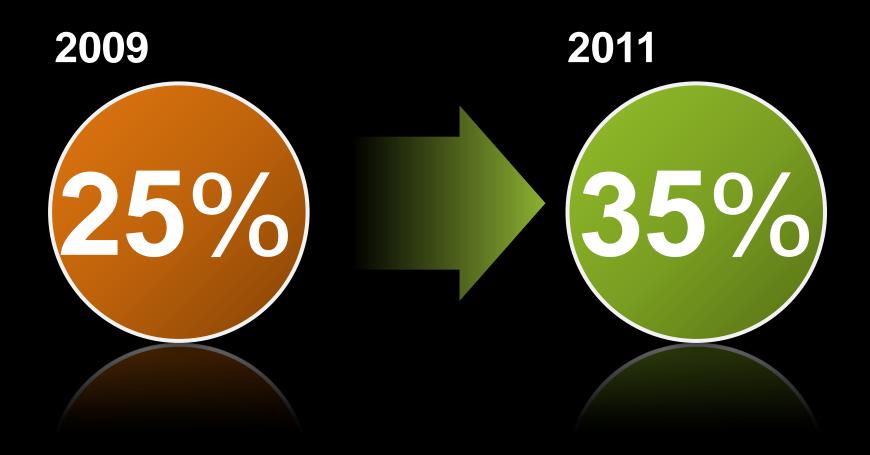
### Our strategic growth initiatives





## Film 6 Mixer

## Electrolux exposure to emerging markets



## Acquisition of CTI

### **Acquisition of CTI completed**



- Founded in 1905, CTI is the leading manufacturer of large household appliances in Chile
- Listed on the Santiago Stock Exchange, with controlling shareholder Sigdo Koppers
- Key subsidiaries: Frimetal and Somela (listed)
- Three production sites in Chile and Argentina
- Approx. 2,200 employees



Key Financials (SEK) (1)	
2010	
Sales	2.9bn
EBIT	453m
EBIT Margin	15.8 %
Net Profit (2)	331m

<sup>1)</sup> Converted at average 2010 rate CLP/SEK 70.8

<sup>2)</sup> Pre minority interest

### **CTI** brands







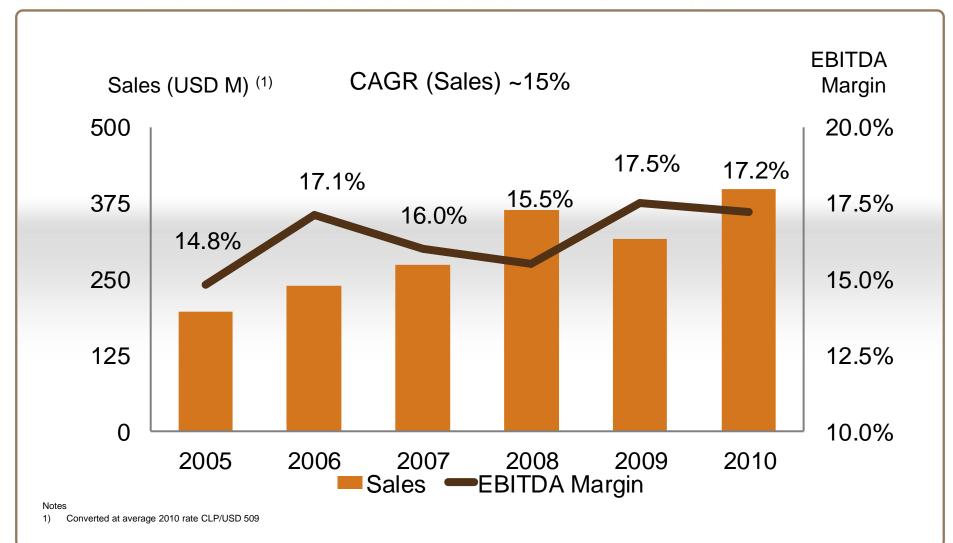




# Film 7 CTI Gafa

## CTI-Historical financial development





## Strong synergies through combined footprint





### **Snapshot of Combined Business**

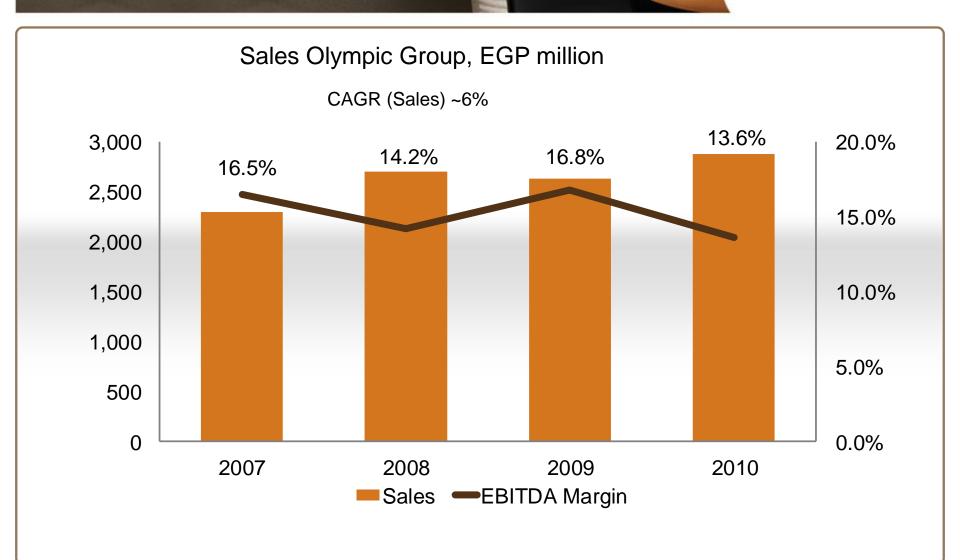
- Combined sales in Latin America of >SEK 20 billion on a pro forma basis
- Leading player in Brazil and Southern Cone region
- Market-leading brands and complementary product portfolios
- Seven manufacturing facilities
- >12,000 employees
- Strategic fit
- Financial fit

## Acquisition of Olympic

# Film 8 Describing Olympic

### A solid result and growth





# Film 9 Olympic Water heater

## Our Ukrainian acquisition positions us for continued growth in the region

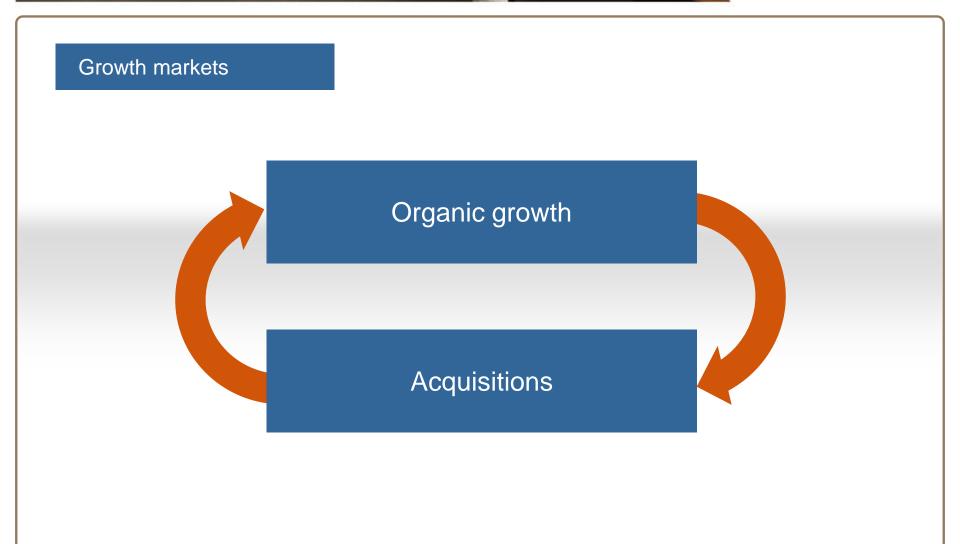




## What can we achieve?

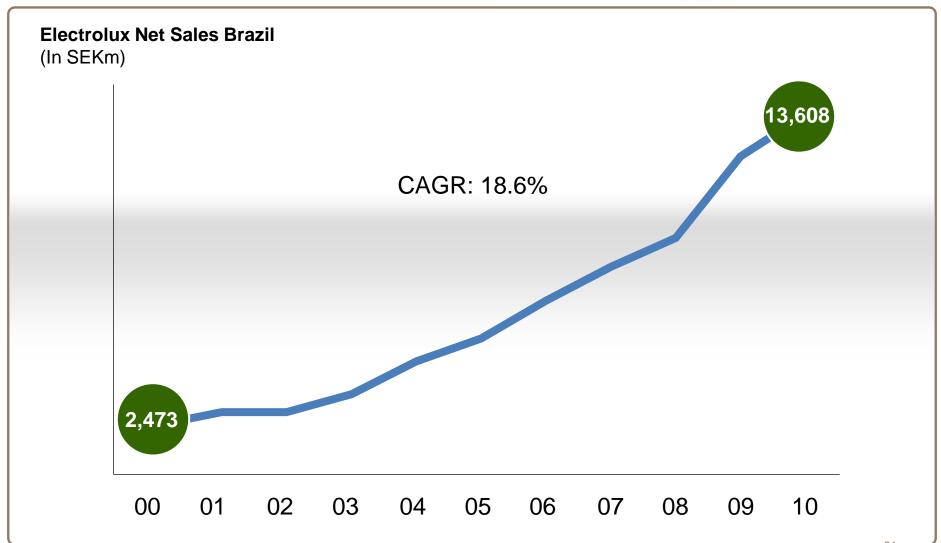
# Our acquisitions support growth in emerging markets





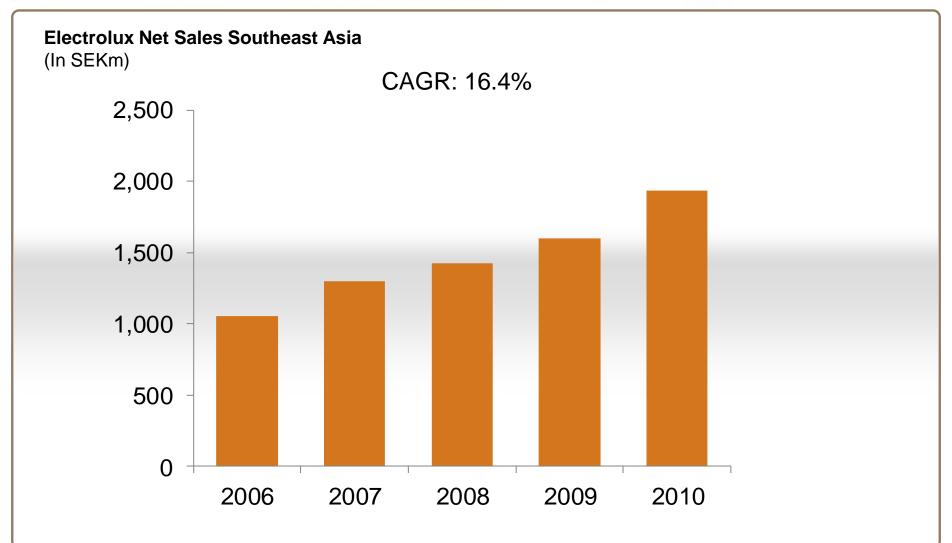
# **Electrolux growth** in Brazil





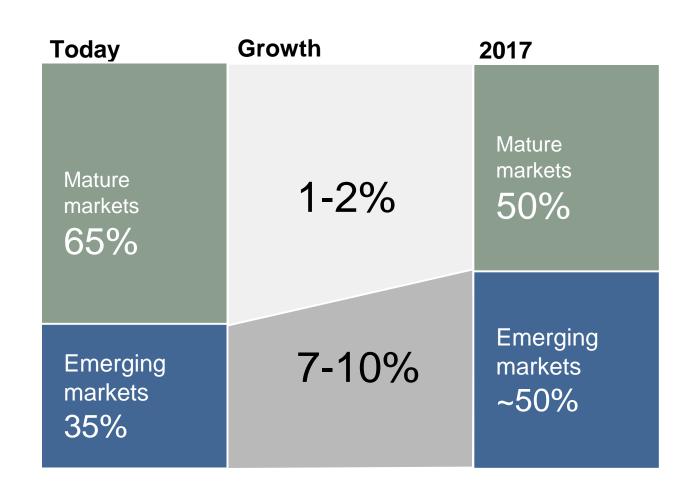
## **Electrolux growth in Southeast Asia**





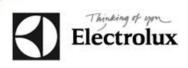
# If we fully utilize organic growth opportunity – more than 40% of sales could be in emerging markets by 2015





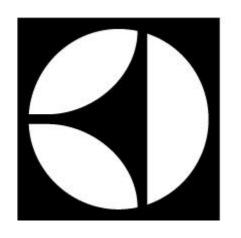
Note: Estimated figures

# Tremendous growth opportunities in Asia



Region/Country	Population (million)	GDP (USD billion)
China	1,340	5,900
India	1,210	1,600
Southeast Asia <sup>1)</sup>	594	1,700
US	313	14,500
Western Europe	413	15,000

<sup>1)</sup> Includes: Brunei, Burma, Cambodia, East Timor, Indonesia, Laos, Malaysia, Philippines, Singapore, Thailand, Vietnam



# Electrolux

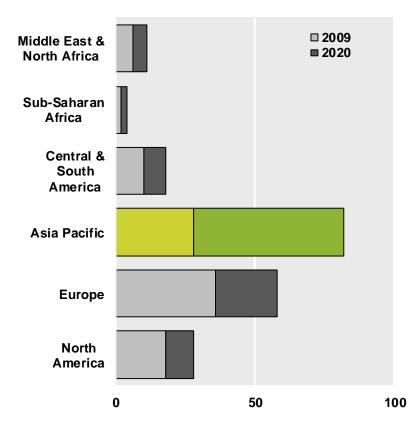


### Asia Pacific – a growth region

 Over 1.2 billion people will be added to global middle class in Asia Pacific



#### Global Middle Class (millions)



#### 2010 Penetration rate (Examples)

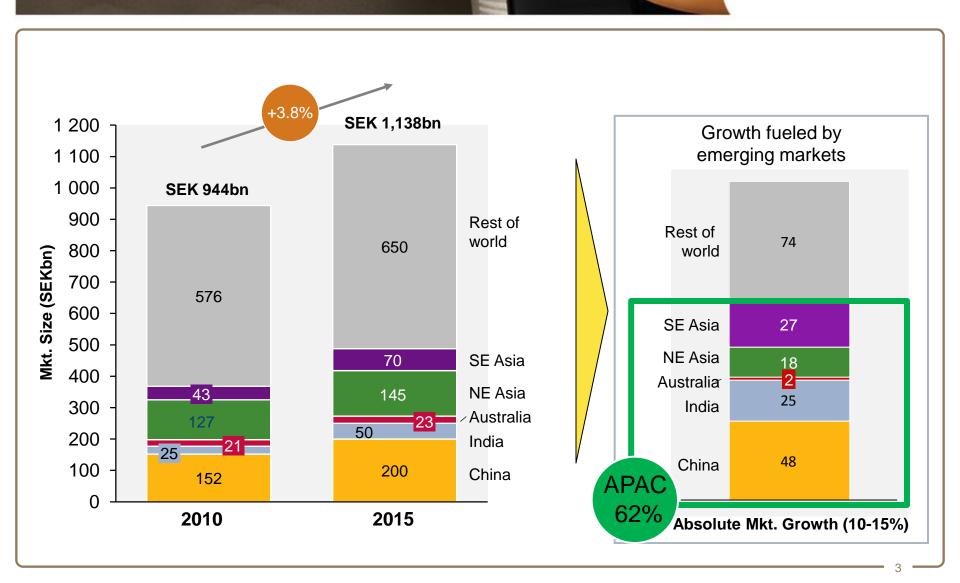
	Australia	China	Indonesia
Refrigerators	99	54	19
Washers	97	58	9
Dryers	60	1	0.1
BI Hobs & Cookers	94	55	6
Hoods	79	41	1
Ovens	48	2	2
Air-con	78	53	8

- Strong growth across Asia
- APAC representing over 80% of the growth in the global middle class

Source: OECD & The Economist

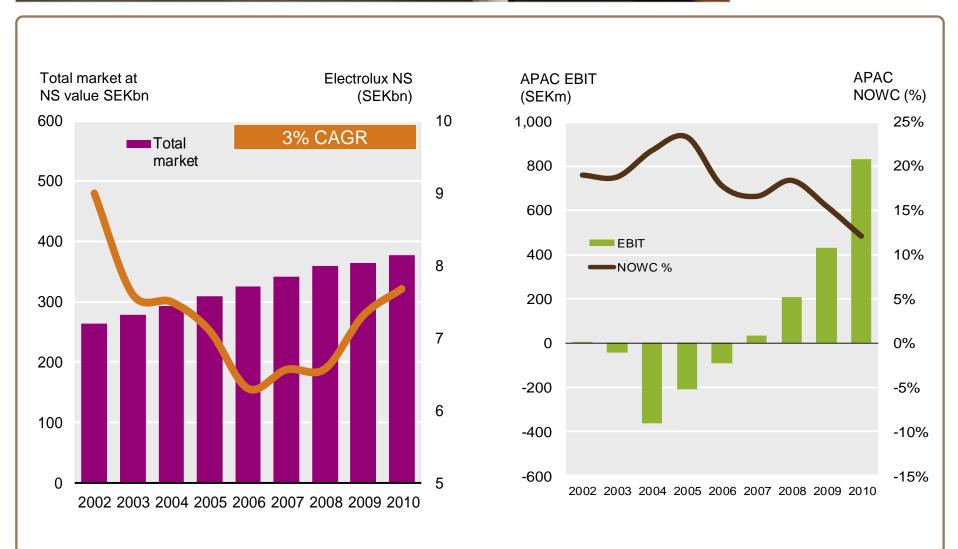
# 2/3 of global appliance growth will come from APAC





# EMA APAC has gone from turnaround to profitable growth





### Asia/Pacific – key priorities



#### Fix China

- Eliminate losses
- Build a platform for profitable growth
- Invest in design and BIC products for China

### **Build a double-digit position in SE Asia**

- Accelerate profitable growth in SEA
- From niche to mass premium
- Expand distribution and product range

#### **Grow value share in Australia**

- Defend profit pool and market leadership
- Enter adjacent categories
- Strengthen and grow Electrolux brand



Accelerate Consumer Insight lead Product Innovation

# Asian consumers similar but products differ from Western





### **Southeast Asia**





USD 6.5bn			USD 6.5bn				
			Singapore	100%			Others
90%			Malaysia	90%			Air-con
80%			Philippines	80%			All-Coll
70%				70%			
60%	_		Vietnam	60%			Washing
50%	_		<u> </u>	50%			vvasning
40%	_		Indonesia	40%			Cooking
30%	_			30%			Defilerentier
20%			 Thailand	20%			Refrigeration
10%			manana	10%			
0%				0%			
		Mkt Size					

### **SE Asia Economics**

	Population millions	Urban	<b>GDP</b> USDbn	2006-11 CAGR
Indonesia	245	44%	707	5.7%
Philippines	102	49%	189	4.9%
Vietnam	90	30%	104	7.0%
Thailand	67	34%	319	3.6%
Malaysia	28	72%	238	4.5%
Singapore	5	100%	223	6.5%



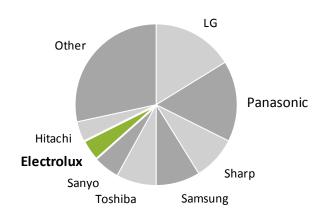
### Southeast Asia growth strategy



### **Background & Position**

- Established early long history
- Strong premium brand position
- Strong in high end / niche market
- Market leadership in front load washers
- Electrolux = High quality

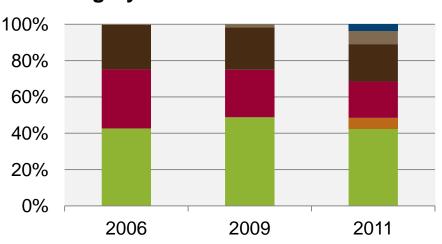
#### **Market shares**



#### **Growth Strategy**

- Category expansion
- Distribution expansion
- Strong trade relations
- In-store execution & promoter presence
- Brand building consistent campaigns

#### Category mix



## Marketing in SEA







**Asian Food Channel** 



Concept Stores



Cooking Demonstration



My Mobile Kitchen



**Brand Corners** 



### Country overview - China





Facts	
Population	1.3bn
Urban population	47%
2010 GDP	USD 5,900 bn
Population below poverty line	2.8%
Inflation rate	3.2%

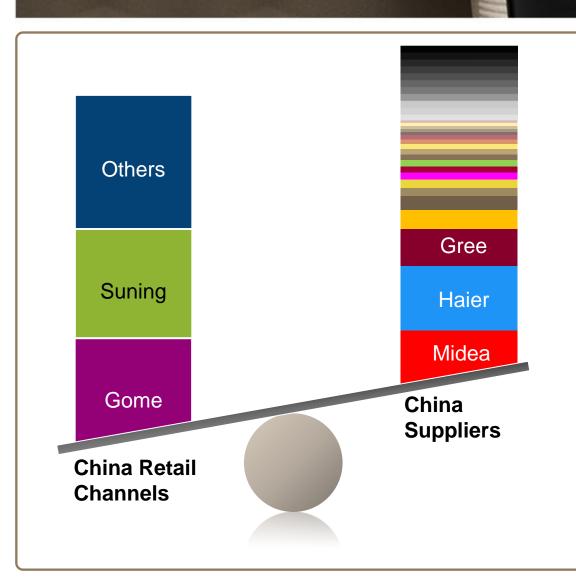
- Most populous country 2<sup>nd</sup> largest economy

  - World leader in industrial output
  - World's largest exporter
  - Labour force Agriculture (38%), Industry (28%), Services (34%)

DP gro	***							
16% 14%								
12%								
10%								
8%								
6%								
4%								
2%								
2% 0%	2003	2004	2005	2006	2007	2008	2009	2010

# The China market – A huge opportunity

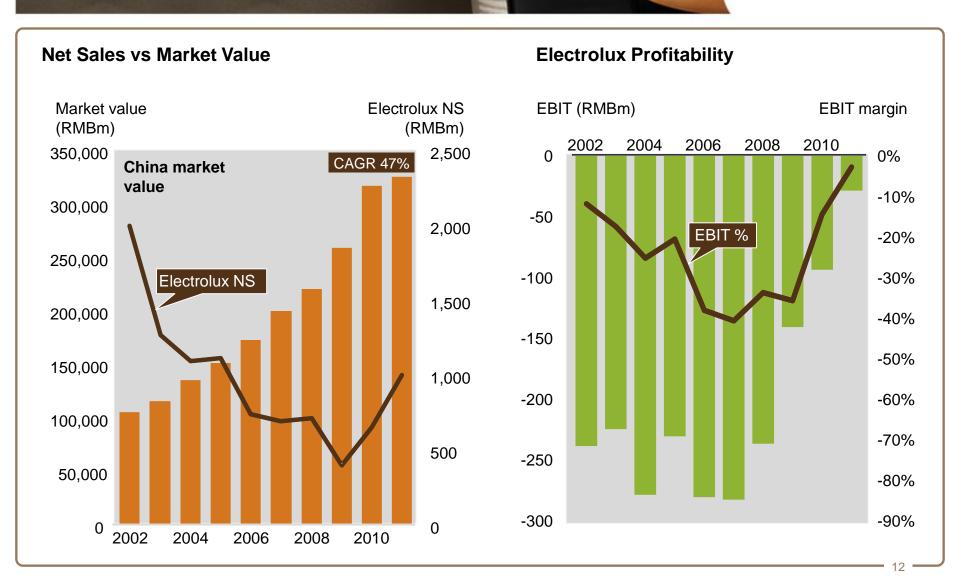


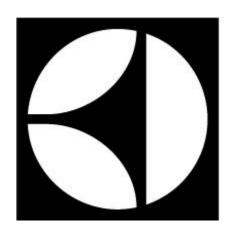


- Competitive
- Challenging
- Complicated

### **EMA China – 2002 to 2011**







# Electrolux

# Factors affecting forward-looking statements



### **Factors affecting forward-looking statements**

This presentation contains "forward-looking" statements within the meaning of the US Private Securities Litigation Reform Act of 1995. Such statements include, among others, the financial goals and targets of Electrolux for future periods and future business and financial plans. These statements are based on current expectations and are subject to risks and uncertainties that could cause actual results to differ materially due to a variety of factors. These factors include, but may not be limited to the following: consumer demand and market conditions in the geographical areas and industries in which Electrolux operates, effects of currency fluctuations, competitive pressures to reduce prices, significant loss of business from major retailers, the success in developing new products and marketing initiatives, developments in product liability litigation, progress in achieving operational and capital efficiency goals, the success in identifying growth opportunities and acquisition candidates and the integration of these opportunities with existing businesses, progress in achieving structural and supply-chain reorganization goals.